

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/09/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11963946	(X3) DATE SURVEY COMPLETED 07/26/2017
NAME OF PROVIDER OR SUPPLIER BROOKDALE OAKBRIDGE	STREET ADDRESS, CITY, STATE, ZIP CODE 3110 OAKBRIDGE BLVD E. LAKELAND, FL 33803	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments Assisted Living Facility Two complaint investigations, (CCR# 2017005868 and CCR# 2017006177), were conducted at Brookdale Oakbridge, Assisted Living Facility, on . Brookdale Oakbridge had a deficiency at the time of the investigation. (License # 7902) 0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observations, interviews and records review, the facility failed to provide a safe and decent living environment free of pests for 53 of 53 residents. Findings included: An interview at 10:30am on with Staff A, of the facility housekeeping department, revealed that the facility has had some issues with pests, such as cockroaches. Staff A stated that the facility is "somewhat" clean and that there are not enough housekeeping staff to keep the very clean. The all have kitchenettes and residents can keep any food they want. The housekeeping staff sometimes come in for emergency spot cleaning, but most of the time they only clean the once per week and it isn't really enough. An interview at 10:45am on with the facility Business Office Coordinator revealed that the facility was aware that they had ongoing pest problems including insects, such as cockroaches, and rodents. The facility had recently hired a new pest control company, who had already inspected the building and given them an estimate. They were due to start treatment the following day. The Business Office Coordinator stated that " ...did not believe the previous pest control company's methods were effective at getting rid of pests. The old pest control company was coming out and spraying on a monthly basis." The Business Office Coordinator provided a list of the that had been recently treated for pests by the old pest control company. The list included 257, 241, 243, 245, 247, 249, 251, 252, 250, 248, 246, 244, and 242. The Business Office Coordinator also stated that the facility has been without a maintenance director or manager for quite some time, over a month, and there currently is no one that is		

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overseeing facility physical aspects. In an interview at 11:20pm on _____, the Health and Wellness Director stated that the facility has had an ongoing problem with pest control. They had been using their old pest control company for a long time, but their methods seems to be ineffective. They came once a month and then when they would call them to come out from problems, but all they would do it spray the area affected or "bomb" the _____ pesticide. Their spraying never alleviated the cockroach problem and after they were done, it seemed like the insects would infest other areas of the building. They just hired a new company that has different methods and they are hoping for much better results. The new company was scheduled for their first big treatment the following day, _____. The Health and Wellness Director also stated that the facility's maintenance director had left the company almost 2 months ago and they had not yet found a replacement. The maintenance director's responsibilities would have included overseeing and pest control issues within the facility. A review of the new pest control company's Pest Management Service Agreement dated _____ revealed inspection notes which stated there was "rodent damage and activity in _____ # _____ with noticeable damage and feces found in _____. Current cockroach and ant activity around entry parts to the building. Cockroaches in multiple _____ in need of immediate attention (oriental cockroaches)." The service notes state, "Corrective (treatment) on rodents with frequent follow up to retrieve caught rodents until under control." Observations of individual resident _____ within the facility revealed _____, belonging to resident #4, was observed to have a kitchenette and some food items and utensils were stored on the counter and the floor in the kitchenette had food particles, drips and crumbs. _____, the former _____ resident #2, was observed to be vacant and _____ cockroach carcasses were observed in the cabinets above and below the sink in the _____'s kitchenette. _____, the former _____ resident #1, was observed to have _____ cockroach carcasses observed on the floor. _____ # _____, belonging to resident #5, had what appeared to be rodent feces in a _____. Class III		