

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/24/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967631	(X3) DATE SURVEY COMPLETED 08/17/2017
NAME OF PROVIDER OR SUPPLIER BALMORE HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 12137 86TH ROAD NORTH WEST PALM BEACH, FL 33412	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments An unannounced abbreviated relicensure survey was conducted on _____ at Balmore House (License#11628). The facility had deficiencies identified at the time of the survey. 0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3) Based on observation and interview, the facility failed to follow the proper procedure for providing assistance with self-administration of medication, for 1 of 1 sampled staff (Resident#2) observed during medication pass. Staff A did not review Medication Observation Record prior to giving the resident the medications, and did not identify what medications were being given. The Findings Included: Observation on _____ at 12:00PM, found Resident#2 receiving the following medication: _____ 667mg, capsule- 2 capsules three times a day (). Observation during medication pass revealed Staff A (unlicensed staff-HHA) assisted Resident#2 with self-administration of medications. Staff A removed the previously dispensed container (Bingo Card), brought it over to the resident, placed the medication in a cup, and did not identify to the resident what medication was being given. Staff A watched the resident swallow the medication, and documented in the Medication Observation Record. In an interview conducted on _____ at approximately 12:15PM with the Administrator, Manager, and Staff A, they were informed of the required procedure for assisting with self-Administration of medications, they acknowledged the findings. Class III 0081 - Training - Staff In-Service - 58A-5.0191(2) FAC Based on observation, record review and interview, the facility failed to ensure 1 of 2 sampled direct care staff (Staff B), received the required in-service training's within 30-days of hire. The Findings Included: On _____, during employee record review for Staff B (Hire Date: _____), there was no documentation contained within the employee file, or provided by the Administrator, showing completion of the following regulatory required in-service training's completed within 30 days of employment: a) Elopement Response		

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b) Emergency Preparedness & Evacuation c) Incident Reporting d) Resident Rights e) Recognizing and Reporting Resident Neglect, and/or f) Policy and Procedure g) Nutrition and Safe Food Handling During an interview conducted on at approximately 12:15PM, with the Administrator and Manager, they acknowledged the findings and provided no additional documentation for review. Class III 0083 - Training - First Aid and - 58A-5.0191(4) FAC Based on employee record review, staffing schedule, and staff interview, the facility failed to ensure 1 of 2 sampled staff, had completed a course in First Aid and holds a currently valid card documenting completion of such courses (Staff B). The Findings Include: During employee record review for Staff B (Hire Date:), who is a 24 hour direct care aide, there was no documentation contained in the employee file, or provided by the Administrator showing Staff B completed a approved course in First Aid and holds a currently valid certification card. Review of the facility staffing schedule for Staff A reveals Staff A as being scheduled to work alone with the residents. Therefore, she is required to have First Aid certification. Staff B is not a licensed nurse or Emergency Medical Technician / Paramedic, so she is not exempt from First Aid Training. During an interview with Staff B, on at approximately 11:30AM, she confirmed that she works alone during parts of her shift with the residents. During an interview conducted with Administrator, and Manager, they acknowledged the absence of documentation confirming completion of the First Aid training. At this time no additional documentation was provided for review. Class III		

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0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on employee record review and interview, the facility failed to ensure that 1 of 2 sampled unlicensed staff member (Staff B) who provides assistance with Self- Administration of Medication has successfully completed a minimum of 4 hours of initial training on providing assistance with self-Administration of medication and safe medication practices in an Assisted Living Facility (ALF). The Findings Included: On at approximately 10:45AM, the employee file for Staff B was reviewed and revealed, there was no documentation of Staff A completing the initial 4 hr Assistance with Self-Administration of Medication and Safe Medication practice in an ALF. There was one 2 hr update training documented and dated During an interview with Staff B at approximately 11:00AM, she confirmed she Assist with self-administration of medication when on duty. During an interview with the Administrator and Manager on at approximately 12:10PM, they acknowledged the findings and provided no additional documentation for review. Class III		