

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964399	(X3) DATE SURVEY COMPLETED 08/16/2017
NAME OF PROVIDER OR SUPPLIER GEORGIA'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2101 7TH STREET, SOUTH SAINT PETERSBURG, FL 33705	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

A complaint investigation, (CCR# 2017009115), was conducted at Georgia's Place on Georgia's Place had deficiencies at the time of the visit.

(License # 8966)

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, interview and record review the facility failed to honor residents' rights for the entire facility's nineteen residents to live in a safe and decent environment free from bedbugs. Specifically, the facility failed to address and remedy an ongoing infestation of bedbugs at the facility. The outcome is residents are living in an environment where they were bitten by bedbugs daily.

Since the facility had failed to provide the residents with a clean and decent living environment, free of pests, this has directly threatened the physical and emotional health of the residents living at the facility.

Findings included:

During a survey visit on, a general tour was conducted by the surveyor and a Department of Health representative from approximately 10:15 am to 12:00 PM. Throughout the tour, the Department of Health representative confirmed the observation of bedbugs. The following was observed during the tour:

In # occupied by Resident #1 and Resident #2, live bedbugs were observed crawling on the sheets, pillow and mattress of Resident #1 and Resident #2's beds. Brownish-red stains that appeared to be bloodstains were observed on Resident #1 and Resident #2's sheets. Live and bedbugs were observed on the crevices of the mattress and box springs where Resident #2 slept. The mattress for Resident #2 had brownish-red stains near the head and foot of the mattress. (photo taken of mattress for Resident #2) The Department of Health representative confirmed brownish-red stains were and feces left by the bedbugs. Neither mattress in the a mattress cover. Resident #2 stated on at 11:00 am that she is bitten all the time. "It is better sometimes but

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/28/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964399	(X3) DATE SURVEY COMPLETED 08/16/2017
NAME OF PROVIDER OR SUPPLIER GEORGIA'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2101 7TH STREET, SOUTH SAINT PETERSBURG, FL 33705	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
lately it is real bad." In # occupied by Resident #3 and Resident #4, live bedbugs were observed on the sheets and mattresses of both residents. There were live bed bugs crawling on the door and on the hinges of the door. There was a spider in a web by the door and the web was filled with bed bugs. There were live and bedbugs found in the closet and the mattresses were not covered. In # occupied by Resident # 5 and Resident #6, the surveyor and Department of Health representative observed live bed bugs on the walls and on the bed of Resident #6. There was a wall next to Resident #6's bed and it was smeared with where the resident had killed bedbugs while they were crawling on the wall. The mattresses were not covered. Resident #6 stated on at 10:45 am that she "uses the wall to finger paint on" when she kills the bedbugs. She stated she smears the so it looks like a painting. She also stated she is bitten all the time and showed the bites on her arms. She stated "When the bug people were here it was not so bad but they haven't come back in a long time and it has gotten horrible." (Photo taken of wall with smeared) Resident #5 stated on at 10:50 am that she is bitten everyday even though she washes her sheets all the time. She showed her legs and they had bites on them. She stated "please help us." She also stated the ceiling fan in the not work and the administrator has done nothing about it. In # occupied by Resident #7 and Resident #8, observations made of live and bedbugs on the mattresses and on the window sill. There were bedbugs in the shoes in the closet. Both beds contained live bedbugs crawling on the bed covers as well as the sheets. (Photo taken)When the bed was pulled away from the wall, the floor around baseboard was full of bedbugs. There was a lot of dust and items sitting on the floor. Resident #8 stated on at 10:30 am that she was bitten by bedbugs everyday but she was more concerned about her mother who lived in the her. "She is older and the bedbugs are harder on her." Resident #7 verified on at 10:35 am that she was bitten and she "didn't like it." The mattresses were not covered. In # occupied by Resident # 9 and Resident #10, the surveyor observed live bedbugs on both beds and bed rails. The mattresses were not covered. In # occupied by Resident #11 and Resident #12, the surveyor observed stains on the walls and live bedbugs on the both mattresses which were stained with . (Photo taken)There were bedbugs on the bed rails of both beds and no covers on the mattresses.		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/28/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964399	(X3) DATE SURVEY COMPLETED 08/16/2017
NAME OF PROVIDER OR SUPPLIER GEORGIA'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2101 7TH STREET, SOUTH SAINT PETERSBURG, FL 33705	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
In # occupied by Resident #13 and Resident #14, the surveyor observed live bedbugs on both mattresses and on the side door going outside. There was also a spider in a web filled with bedbugs. There were no mattress covers on either bed. Resident # 13 stated on at 11:30 am that he is bitten all the time. He showed his arms, which had bite marks on both of them. In # occupied by Resident #15 and Resident #16, observations of live bedbugs on both beds. There was dust throughout the there were bedbugs by the baseboards. There were no mattress covers on either bed. In # occupied by Resident #17, Resident #18 and Resident #19, the surveyor observed all three beds had live bedbugs on the bed coverings and the mattresses. There were no covers on the mattresses. The television observed to have and live bedbugs in the crevices of the blue chairs. The television the back of the facility had many bedbugs on the window sill. The the north side of the facility had spiders in webs on either side of the door with lots of bedbugs in the webs. There were two live bedbugs observed in the During an interview conducted with a representative from the local county health department who was present at the facility on the day of the survey, at 11:45 am, the health department representative stated that he has conducted may visits to the facility in the past and they were all bedbug related. "We were out here on for another infestation and found multiple bedbugs throughout the facility. Even in , 2017 there were smears on the wall in #. From the looks of the wall it has never been cleaned." The health department representative further stated that the bedbugs were being treated by a local pest control company in , 2017 and he did not realize the administrator had fired them in and she was doing the pest control herself. A review on of the health inspection on for revealed the local county health department inspector observed live bedbugs in # and the residents in # and #7 complained about getting bitten. The administrator reported to the health department on that date that she is not using a professional pest control company and she sprays for bugs when necessary. The result was an unsatisfactory report and a re-inspection was scheduled for The Department of Health inspection report for revealed there were live bedbugs observed in all of the 9 including rest , hallways and television lounge areas. The report further stated, "Thorough action is needed in cleaning all walls, floors, furniture, shelving, and		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/28/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964399	(X3) DATE SURVEY COMPLETED 08/16/2017
NAME OF PROVIDER OR SUPPLIER GEORGIA'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2101 7TH STREET, SOUTH SAINT PETERSBURG, FL 33705	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
bed frames in all as needed to remove excessive dust, dirt and bedbugs. Recommend all beds and possibly bed coverings be replaced due to staining in infestation. Note : all mattresses should be properly covered with an approved cover. Also a professional (licensed) pest control company should be contacted to provide proper treatment and follow-up treatment if needed. Several residents were observed with bite marks from the bedbugs." The inspection was unsatisfactory and a re-inspection was scheduled for . A phone interview on at 3:30 PM with the technician from the pest control company confirmed they were doing the pest control services at the facility until when the administrator called and said their services were no longer needed. He stated he would come every month and treated the facility for bedbugs. The facility was given a list of things to do to get prepared for the treatments. The technician stated "Sometimes they were done and other times they didn't do anything. I tried to tell the administrator that she has to put into place protocols for when a new resident comes into the facility and to check the residents when they come back from the community. She told me it was too hard to do this and the residents were allowed to come and go where they wanted to go. We found bedbugs every time we went to treat the facility. We were just starting to get a handle on the situation when she fired us." The administrator was interviewed on at 12:00 PM and she stated she didn't feel the pest control company was doing a good job so she decided to do it herself. She went on to the Internet and read that she could use rubbing to spray on the bedbugs to kill them. She stated she would spray the bedbugs if a resident came to her and said they were in their . She stated she thought she had only one or two bedbugs in the facility and never realized it was so bad. Class II		
0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observation, interview and record review, the facility failed to provide a safe living environment for all nineteen residents living at the facility on . Specifically, the facility failed to address an ongoing infestation of bedbugs at the facility and failed to keep the facility clean, free of pests and in good repair. Findings included: A tour of each (# -9) on and all common areas and the the north side of		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/28/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964399	(X3) DATE SURVEY COMPLETED 08/16/2017
NAME OF PROVIDER OR SUPPLIER GEORGIA'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2101 7TH STREET, SOUTH SAINT PETERSBURG, FL 33705	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
facility were observed to have bedbugs in each The facility was observed to have excessive in the resident's, lots of dust and debris in most There were stained walls in # and #6, dust and dirt buildup and live and bedbugs behind dressers, furniture and under beds in all There were and live bedbugs around the baseboards, bed frames, window sills and other surfaces within all of the The 6 sampled residents were complaining of being bitten on a daily basis. The ceiling fan in # was broken and needed to be replaced. There were spiders all over the facility and their webs were full of bedbugs. There were outdated and damaged #10 can food items stored in the rest 's cabinet near the sink on the north side of the facility. No food items should be stored in the rests The administrator on at 12:20 pm verified the findings during the tour of the facility. Class III		