

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 09/06/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968280	(X3) DATE SURVEY COMPLETED R 08/25/2017
NAME OF PROVIDER OR SUPPLIER M H TENDER CARE III	STREET ADDRESS, CITY, STATE, ZIP CODE 36 BRONSON LN PALM COAST, FL 32137	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

From to , a third follow up to the biennial survey was completed at M H Tender Care III (Lic #12210). The facility had licensure deficiencies at the time of the visit.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on record review and staff interview, the facility failed to obtain completed health assessments for 3 of 6 sampled residents, Residents #2, #4, #5.

The findings include:

1. On at 9:23 a.m., Employee A stated that Resident #4 self-administered her own medications. Resident #4 had a health assessment dated revealing she needed help with self-administration of medication. A follow up interview was conducted with the Administrator on at 9:48 AM. She confirmed that Resident #4 was managing her medications independently in her . There was no follow up assessment indicating she had been cleared to be able to manage her own medications.

2. Resident #5 had a Health Assessment dated revealing she needed medication administration. Resident #5 on at 10:12 a.m. stated she administered her own medications, and kept her medications in her . The Administrator on at 10:31 a.m. stated the resident's health assessment was wrong and Resident #5 did not need help, but there was no updated assessment produced at the time of the survey indicating Resident #5 had been assessed to be able to do so.

3. Resident # 2 had a Health Assessment dated revealing the resident needs medication administration. When asked about this during a follow up interview, the Administrator crossed it off in front of the surveyor, changing the assessment's data to indicate the resident's needs were different. The Administrator on at 12:22 p.m. stated that she was on this Health Assessment and that was why she checked the box. She confirmed that she should not have checked the box because she can not alter another practitioner's assessment.

This was previously cited on .

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

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Based on record review and staff interview, the facility failed to ensure that staff receive training in resident rights and neglect for Employee C, 1 of 3 sampled employees. This was previously cited on The findings include: Record review showed that Employee C was hired as a caregiver on . Her employee record did not have evidence of resident rights and neglect and . The Administrator was interviewed on at 2:45 p.m. and confirmed the lack of this training. This was previously cited on Class III 0090 - Training - - 58A-5.0191(11) FAC Based on employee record review and staff interview, the facility failed to ensure that staff receive 1 hour of training in () within 30 days of hire for Employee C, 1 of 3 sampled employees. The findings include: Record Review showed that Employee C was hired as a caregiver on . During the review, there was no evidence of training within 30 days of hire for Employee C. The Administrator confirmed this during a follow up interview on at 2:45 p.m. This was previously cited on Class III 0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on record review and staff interview, the facility failed to obtain completed employee applications with references for 3 of 3 sampled employees, Employees A, B, and C. The facility also failed to maintain work schedules for the past 6 months. The findings include: Record review showed that Employee A was hired in , 2017 as a caregiver. There was no		

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application found in her file. The Administrator on at 1:47 p.m confirmed the employee application was missing for Employee A. Record review for Employee B showed she was hired on as a caregiver. Her employee file had an job application but did not have references included. The Administrator on at 2:15 p.m confirmed there were no references in the employee record for Employee B. Record review showed Employee C was hired on as a caregiver. Her employee file had a job application but the reference section was blank. No other references were seen. The Administrator on at 2:21 p.m confirmed that Employee C did not have references in her file. During observation of the facility on at 5 p.m. , there was no staffing schedule seen anywhere in the building. The Administrator on at 5:02 p.m. asked her Employee (A) if she knew where it was. Neither of them could find one. She confirmed that she did not have proof of work schedules for the past 6 months for her staff. This was previously cited on Class III Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS Based on observation, record review, and staff interview, the facility failed to ensure that staff had a level 2 background screening before working in direct care to residents, for 1 of 4 sampled employees, Employee A. The findings include: At the time of the survey, Employee A was observed providing direct care to residents. At 8:30 AM on , she was observed providing assistance to Resident #1 in the At 12:46 PM on , she was observed preparing and serving lunch to residents. Record review showed that Employee A was hired on as a caregiver. Her file did not have evidence of background screening showing eligibility status to work with residents. The Administrator on at 1:49 PM confirmed she did not have evidence of a Level 2 background screening for Employee A. She stated there was an issue with Employee A's fingerprints which caused the delay in getting a cleared Level II Background Screening.		

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Unclassified		