

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 09/14/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964709	(X3) DATE SURVEY COMPLETED 08/17/2017
NAME OF PROVIDER OR SUPPLIER BROOKDALE BLUEWATER BAY	STREET ADDRESS, CITY, STATE, ZIP CODE 1551 MERCHANTS WAY NICEVILLE, FL 32578	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments An unannounced biennial standard survey with Limited Nursing Services was conducted on 16-17, 2017 at Brookdale Bluewater Bay Assisted Living Facility (license #9189). A complaint survey was conducted in conjunction for the allegations contained within CCR# 2017009099. Deficiencies were found at the time of the survey. 0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC Based on observations, interviews and record review, the facility failed to ensure the residents' nutritional needs were being met by failing to follow the facility's registered dietician's developed menus for 2 of 2 observed meals. The findings were: On beginning at 11:25AM, an observation of the lunch meal was conducted. At approximately 11:37AM staff began to serve beet salad; thereafter, staff began serving fried chicken, baked sweet potato and english peas, a slice of orange, peach or vanilla ice cream served for dessert. No residents received any type of bread. An interview was conducted with employee D, the cook, on at 4:34PM. During the interview, she confirmed she did not serve bread during the lunch meal and stated that there will not be any bread served during the evening because she did not see it on the menu. Employee D stated "this was only her second day here on her own." An interview was conducted with employee E, the Dining Services Coordinator (DSC), on at approximately 11:01AM. The DSC revealed there was no bread listed on the menu. She was asked to review the menu for the and lunch menu with the surveyor. A closer review of the Registered Dietician signed menus for those dates revealed each menu stated that bread was to be served with all meals. She stated that the facility throws away more bread than the residents' eat. She stated the residents can ask for bread if they want it but it is not served or offered any other way. On at approximately 12:00PM, an observation of the lunch meal revealed the residents were served Yankee Pot Roast, baked potatoes, brussel sprouts and apple pie as dessert. There was no bread served with the meal. Random resident interviews were conducted with sampled residents #7 and #8 on at 12:20PM, which revealed their they do not get bread with their meals and stated they may or may not eat it if		

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offered. An interview with the husband of sampled resident #6, who was eating with his wife, on at 12:22PM revealed he ate lunch every day with his wife at the facility and they never get served bread which they may or may not eat if offered, "just depends". An interview was conducted with the facility administrator on at approximately 1:00PM. She was asked why bread was not served with the residents' lunch meals on and She revealed they do not serve bread to the residents on a regular basis, as most of it is thrown away. She stated she was aware the Registered Dietician's menus instruct for bread to be served with each meal and the facility was not following this. She stated, "We will have to develop a system to allow the residents a choice of whether they would like some bread or not with their meals." Class III		