

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966519	(X3) DATE SURVEY COMPLETED 08/22/2017
NAME OF PROVIDER OR SUPPLIER INDIGO PALMS AT MAITLAND	STREET ADDRESS, CITY, STATE, ZIP CODE 740 NORTH WYMORE ROAD MAITLAND, FL 32751	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation #2017007917 was conducted on through . In addition, complaint investigations # 2017005559, and # 2017006956 and revisits for complaint investigations #2017003496, # 2016014670, # 201613957, #2017002603 and #2017003875 were conducted on the same dates.

Indigo Palms at Maitland Assisted Living Facility, license #10704, had deficiencies related to #2017007917 at the time of the visit.

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation, record review and interview, the facility failed to follow the posted menu and did not document substitutions made before or when the meal was served.

Findings:

The dinner meal was observed at 5:00 PM on . The menu posted on the wall in the 1st and 2nd floor dining indicated dinner would be soup and saltines, turkey Reuben sandwich, carrots, pineapple chunks, pound cake, 2% milk, coffee/tea. A white board in the dining the following written on them for the dinner meal: a choice between chicken tenders, corn on the cob, and roll or beef noodle casserole with peas/carrots. Banana cake was served to all. Iced tea and hot tea was offered. The menu from the white board was served to the residents.

Review of the menus prepared and signed by the licensed dietician on revealed a 5 week rotation. The menu posted in the dining Week 4. The menu served and written on the white board was Week 1, and was to be used on the week starting .

In an interview with the dietary manager on at 11:15 AM, he confirmed that he prepared and served what was written on the white board for Sunday's dinner on . He stated he did not know the menus were dated. He said he was only rotating the pages each week since he started.

Class III