

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965694	(X3) DATE SURVEY COMPLETED 08/08/2017
NAME OF PROVIDER OR SUPPLIER NEWPORT HOME CARE, INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 2811 CLEVELAND STREET HOLLYWOOD, FL 33020	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on observation, record review and interview the facility failed to ensure that a signed Attestation of Compliance with chapter 435 was in each employee's personnel file for 4 of 4 (Staff A, B, C and D) staff records reviewed.

The findings included:

Personnel record reviews conducted on _____ revealed that Staff A/ Administrator with a hire date of _____, Staff B/ Assistant Administrator, with a hire date of _____, Staff C/ housekeeper, with a hire date of _____ and Staff D/aide, with a hire date of _____ lacked evidence of a signed Attestation of compliance with chapter 435, as required.

A review of the _____ 2107 staff schedule revealed that Staff A, Staff B, and Staff D were all listed on the schedule. Staff C was not listed on the schedule.

In an observations conducted from 09:30 AM- 04:30 PM on _____ Staff A, Staff B and Staff C were all observed in the facility in various activities assisting the residents.

In an interview and side by side review of the personnel files of Staff A, Staff B, Staff C and Staff D conducted on _____ at 01:55 PM with the Administrator she reviewed the files and acknowledged that all the staff identified above were current staff members and confirmed the findings.

unclassified

Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS

Based on observations, record review and interview the facility failed to ensure that a Level II Background Screening was obtained as required in 1 of 4 staff (Staff C) records reviewed.

The findings include:

In an observation conducted on _____ at 9:30 AM Staff C was in the kitchen cleaning up the breakfast dishes.

In a subsequent observation conducted on _____ at 10:25 AM Staff C was observed coming out of a resident _____ a urinal bottle in her hand, she re-entered the same _____ 10:27 AM with the bottle empty. She then came back out of the _____ a dirty plate. She was observed throughout the

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day from 09:30 AM- 04:30 PM entering other resident , some when the residents were not in their In an interview conducted on at 10:12 AM with Staff C, she stated she began helping out at the facility in 2017, and that she mainly cleans the resident , the facility common areas and does some cooking, she also stated that she empties Resident #1's urinal bottle and draws his bath. In an interview conducted on at 11:45 AM with Resident #1, he stated that Staff C was working at the facility when he was admitted and that he has been at the facility since , 2017, and that she cleans his , empties his urinal bottle and draws his bath. In an interview conducted on at 12:30 PM with the administrator she stated that Staff C began helping her a couple of months ago, she does not have a file for the Staff C, she was unaware that she needed to have a background screening for persons that are considered housekeeping and enter resident . A review of the AHCA Background Screening Data base on and revealed that Staff C did not have a screening on the data base. A review of Staff C's State of Florida identification card reveals her listed address as the facility address and was issued on . In a subsequent interview conducted on at 01:10 PM with the Administrator she acknowledged the findings. Unclassified		

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0000 - Initial Comments An unannounced biennial relicensure survey was conducted from _____ at Newport Home Care, Inc., License #10047. The facility had deficiencies at the time of the visit. 0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC Based on observation and interview, the facility failed to ensure that an activities calendar was posted in common areas where residents normally congregate. The findings included: During the observation tour of the facility conducted on _____ at 10:30 AM, it was noted that the facility lacked an activity calendar. In an interview conducted with the Administrator on _____ at 01:57 PM, she confirmed that there was no activity calendar posted and stated that the other staff member has the calendar on the computer . In observations conducted throughout the day from 09:30 AM-04:30 PM, there were no activities in the facility for residents. In resident interviews conducted on _____ with Residents #1, 2, 3 and 4, they all stated that there are no organized activities at the facility. Class III 0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3) Based on observation and interview, the facility failed to follow the proper procedures for providing assistance with self-administration of medication, for 1 out of 1 residents (Resident #5) observed during medication pass. As evidenced by failing to bring the medication in it's previously dispensed and labeled container, to the resident and in the presence of the resident , read the medication label , remove the prescribed amount of medication and then hand it to the resident. The findings include: A review of Resident #5's record revealed his admission date was _____ and his diagnosis includes: _____, aphasia, _____, _____, and _____.		

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A review of Resident #5's medication observation record (MOR) for the month of 2017 revealed that he is prescribed and to receive the following medications in the morning: CL ER 20 MEQ daily for a diagnosis of hypokalemia, 1000 MCG daily for a diagnosis of deficiency, Vit D-3 2000 unit daily, 81 mg daily for a diagnosis of essential 20 MG daily for a diagnosis of generalized 5 GR daily for a diagnosis of tablet daily for a diagnosis of D deficiency, 40 MG daily for a diagnosis of essential 10 MG daily for a diagnosis of other Omperazole 20 MG daily for a diagnosis of without and is to receive the following at bedtime: ER 60 MG Tab XL daily for a diagnosis of essential 40 MG daily for a diagnosis of In an observation of assistance with medications conducted on at 10:27 AM, it was noted that unlicensed Staff A/ the Administrator, called the resident by name, was observed opening the MOR, pop the medication from the punch cards and place the medications into a souffle cup, marking the MAR as she punched the medications out of the card, prior to ensuring the resident took the medications, then she handed resident #5 the souffle cup and told him here are your medications and closed the MAR. In a record review conducted on at 10:33 AM of the medications that had been given and taken by Resident #5, it was noted that he had been given the medications of Resident #1 which were the following : 125 mg MCG Tab daily used to treat an underactive (), 100 MG Tab twice a day an anti- medication, also called an anticonvulsant, 600 MG three times a day used to treat some types of and for postherpetic (nerve pain caused by), 40 MG daily used to treat fluid build-up and caused by or kidney DR 40 MG daily is already prescribed this medication, but only 20 MG, SUC 25 MG daily used to treat (chest pain) and (high), 325 MG daily used to treat iron deficiency SR 150 MG daily used to treat major 1 MG daily used to treat deficiency and megaloblastic and 300 MG twice a day used as a medication. In an interview conducted on at 10:40 AM with the administrator, she was advised of the medication error and confirmed that she had given Resident #5 the medications of Resident #1. In a follow up interview on at 10:45 AM with the administrator she states called the residents		

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physician who advised her to call 911, to have the resident evaluated. In an observation conducted on at 10:55 AM, paramedics arrived, and reviewed the medications of both residents and informed the administrator that they needed to transport Resident #5 to the hospital for observation. In an interview conducted on at 1:12 PM with Resident #5's physician she stated she was most concerned about Residents#5's going up, she states that the first 20-40 minutes were of the greatest concern, then the next few hours, but if the resident is in the emergency , they would be observing him for any adverse reaction, and if they send him back, she feels there will not be any residual problems. In an observation conducted on at 4:15 PM Resident #5 returned from the hospital, stating he was alright and in good spirits. Resident #5 had spent from approximately 10:55 AM until 4:00 PM in the emergency . A review conducted on at 4:20 PM of Resident #5's hospital discharge record dated revealed his diagnosis as Accidental medication error, initial encounter- primary. Class III 0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC Based on observation, record review, and interview the assisted living facility failed to ensure the facility's dietician approved menu was followed at all times . As evidenced by not serving or substituting items of comparable nutritional value for menu items. The findings include: A review conducted on at 12:00 PM of the facility's posted dietician approved lunch menu for revealed the menu to be soup du jour (6 oz), fish filet/on (3oz) , cole slaw (1/2 cup) fruit cocktail (1/2 cup). In an observation conducted on at 12:15 PM the lunch served to the residents was a ham and cheese sandwich with tomato and cole slaw. In an interview conducted on at 12:51 PM with the Administrator, she confirmed she did not serve soup or fruit cocktail and further stated she did not even have soup available for the residents.		

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Class III 0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observation and interview, it was determined that the facility failed to ensure that a safe, clean living environment, which was maintained in good working order. The findings included: During the environment tour conducted on _____ at 11:50 AM accompanied by the facility Administrator the following issues were noted: 1) Main _____ - had black spots on the ceiling above the shower, and the wall behind the door had paint that was heavily peeling from the wall. 2) _____ - the ceiling had been patched and was not painted. 3) _____ # - in-suite to _____ # , the ceiling over the shower was cracked and peeling. 4) Hallway closet- the door frame moulding was in disrepair. 5) _____ - the ceiling had been patched and was not painted. 6) _____ - the ceiling was in disrepair . 7) Living _____ - the ceiling had been patched and was not painted. 8) Kitchen - the ceiling had been patched and was not painted. In an interview conducted on _____ at 11:55 AM after the tour ,with the Administrator she acknowledged the findings and stated that the ceiling damage was caused by a repairs made to the air conditioner _____ , but was unable to provide documentation for the work. Photographic evidence was obtained. Class III 0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on observations, and interview, the facility failed to ensure that the Administrator or Owner of a facility maintained a personnel record for each staff member as required in 1 of 4 staff (Staff C) records reviewed. The findings include: In an observation conducted on _____ at 9:30 AM Staff C was in the kitchen cleaning up the		

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breakfast dishes. In a subsequent observation conducted on at 10:25 AM Staff C was observed coming out of a resident a urinal bottle in her hand, she re-entered the same 10:27 AM with the bottle empty. She then came back out of the a dirty plate. She was observed throughout the day from 09:30 AM- 04:30 PM entering other resident , some when the residents were not in their In an interview conducted on at 10:12 AM with Staff C, she stated she began helping out at the facility in 2017, and that she mainly cleans the resident , the facility common areas and does some cooking, she also stated that she empties Resident #1's urinal bottle and draws his bath. In an interview conducted on at 11:45 AM with Resident #1, he stated that Staff C was working at the facility when he was admitted and that he has been at the facility since , 2017, and that she cleans his , empties his urinal bottle and draws his bath. In an interview conducted on at 12:30 PM with the administrator she stated that Staff C began helping her a couple of months ago, she confirmed that she does not have a file for Staff C available for review. Class III		