STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966301	**09/21/2017**
NAME OF PROVIDER OR SUPPLIER **SUN COAST RETREAT**	STREET ADDRESS, CITY, STATE, ZIP CODE **8151 TREELET COURT** **NEW PORT RICHEY, FL 34653**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

Three complaint investigations, (CCR# 2017007737, CCR# 2017007818, and CCR# 2017009307) were conducted at Sun Coast Retreat on , in conjunction with an extended congregate care (ECC) Survey. Sun Coast Retreat had deficiencies identified relative to the complaint investigations.

(License # 10530)

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on record review and interview, the facility failed to ensure that residents had a complete medical assessment recorded on AHCA Form 1823 for one (Resident #2) of five resident records reviewed.

Findings included:

A review of Resident #2's record was conducted on and showed a date of admission of . A review of Resident #2's current AHCA Form 1823 dated showed no indication as to whether the resident's needs could be met in an assisted living facility that was not a medical, nursing, or , , facility.

The Administrator was interviewed at 6:23 PM on concerning the omission on Resident #2's AHCA Form 1823. The Administrator reviewed Resident #2's AHCA Form 1823 and acknowledged that there was no indication as to whether the resident's needs could be met in an assisted living facility that was not a medical, nursing, or , , facility.

Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record review and staff interview, the facility failed to provide care and services appropriate to the needs of the residents for 2 (Resident #1, #4) out of 3 Resident files reviewed.

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The findings included:

Resident care and supervision includes: The facility must provide the care and services appropriate to the needs of residents accepted for admission to the facility. The facility must take steps to prevent recurrence of . The facility must contact the Resident's health care provider and other appropriate party if the resident exhibits any significant changes.

On , Resident #1 and hit her head and had two . The facility called 911 and Resident went to the emergency then was admitted. She returned to the facility, and no steps were taken to prevent recurrence of .

On , Resident #1 in her , to get into her chair. She was sent to the hospital. She returned to the facility but no steps were taken to prevent recurrence of .

On , Resident #1 was sitting in a chair, out of it and hit her head and hurt her hip. She refused to go to the hospital. No steps were taken to prevent recurrence of .

On , Resident #1 was found on the floor next to her bed. No steps were taken to prevent recurrence of .

On , , , , , , and Resident #4 at the facility and no steps were taken to prevent recurrence of .

Record review of progress notes for Resident #1 revealed on , resident went to the emergency complaints of "not being able to breathe." There was no documentation that a physician was notified.

On , Resident #1 was sent to the emergency evaluation of complaints of "not feeling right" and was admitted. There was no documentation of notification of the physician or a family member.

On , Resident #1 was sent to the hospital for complaints of "not feeling well, stomach pains." She was admitted. There was no documentation of notification of the physician or of a family member.

In an interview on at 6:40 pm, the Administrator confirmed no steps were taken to prevent

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recurrence of .

Class III

0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC

Based on observation, interview, and record review, the facility failed to ensure that an activity calendar was posted in common areas where residents normally congregated. Additionally, the facility failed to have scheduled activities available at least 6 days a week for a total of not less than 12 hours per week.

Findings included:

A tour of the facility was conducted on and there was no observation of an activities calendar in any of the common areas. An interview was conducted with Staff D at 1:20 PM on who stated that the activities director left a couple of weeks ago and that there was no posted activities calendar.

During the interview with Staff D at 1:20 PM, they stated that they were filling in to conduct activities. Staff D stated that they were conducting activities Monday through Thursday form 1 PM-3 PM and on Fridays from 2 PM-3 PM. An interview was conducted with the Assistant Administrator at 3:09 PM on and they stated that the facility conducted 2.5 hours of activities on the weekend. The two interviews indicated that the facility only provided 11.5 hours of activities during the week.

The absence of a posted activities calendar and the lack of compliance with required hours of scheduled activities was discussed with the Administrator and Assistant Administrator at the exit conference beginning at 6:23 PM on .

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on record review and staff interview, the facility failed to ensure Resident medications were refilled in a timely manner for 3 (Resident #2, #3, #6) of 3 Resident MORs reviewed.

The findings included:

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The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication are refilled in a timely manner.

On , a review of 3 Resident MORs (Medication Observation Records) revealed the following:

On at 8:00 p.m., staff initialed the MOR, circled their initials, and wrote a note that Resident #2's was "not available-on back order."

On /17 at 5:00 p.m. and at 8:00 a.m., staff initialed the MOR, circled their initials, and wrote a note that Resident #2's was "not available-back order."

On at 8:00 a.m., staff initialed the MOR, circled their initials, and wrote a note that Resident #3's , Calcitrol, , Megestrol, Omega -3, , and Bicarb were "Not available."

On at 12:00 p.m., staff initialed the MOR, circled their initials, and wrote a note that Resident #3's and were "not available."

On at 8:00 a.m., staff initialed the MOR, circled their initials, and wrote a note that Resident #3's , Megestrol, Milk of , Omega -3, and Bicarb were "Not available."

On at 5:00 p.m., staff initialed the MOR, circled their initials, and wrote a note that Resident #3's Megestrol was not available.

On at 8:00 a.m. and 5:00 p.m. staff initialed the MOR, circled their initials, and wrote a note that Resident #3's Megestrol was not available-back order."

On at 5:00 p.m. staff initialed the MOR, circled their initials, and wrote a note that Resident #6's was not available-not in bag."

On through (8 days) at 8:00 a.m. staff initialed the MOR, circled their initials, and wrote a note that Resident #6's and were "not available-back order."

On through (8 days) at 5:00 p.m. staff initialed the MOR, circled their initials, and wrote

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a note that Resident #6's , was "not available-back order."

On at 5:10 p.m., the Administrator stated, "I switched to a new pharmacy in , and now I told them about 2 weeks ago that we are no longer using them." "No, I don't have a policy for reordering meds."

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record review and staff interview, the facility failed to ensure all required documents were in the resident records for 2 (Resident #1, #4) out of 3 resident records reviewed.

The findings included:

All resident records must be maintained on the premises and include any orders for medications, nursing services, or other services to be provided by the facility that requires a health care provider's order.

Record review of progress notes for Resident #1 revealed Resident #1 went to the hospital and received new orders for medications on , , , , , , , and . There were no Health Care Provider's orders in the Resident record for those dates.

Record review of progress notes for Resident #4 revealed Resident #4 had received new orders for medication on and but there were no Health Care Provider's orders in the resident record for those dates.

On at 7:05 p.m. the Administrator stated, "We have to get orders for everyone?"

Class III