

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 10/10/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965534	(X3) DATE SURVEY COMPLETED 09/05/2017
NAME OF PROVIDER OR SUPPLIER IMPERIAL CLUB	STREET ADDRESS, CITY, STATE, ZIP CODE 2751 NE 183 STREET AVENTURA, FL 33160	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Two Complaint Surveys (CCR#2017006779 and 2017008743) were conducted on , 2017.
Imperial Club (license # 9900) had deficiencies identified at the time of the survey:

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on record review and interview the facility failed to ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order.

Findings included:

On at 6:15 PM the administrator stated on the phone, "We had had issues with the elevators and they used to break at least once a week. We changed the company that use to do its maintenance and they have not broken for 2 or 3 weeks."

On at 6:35 PM Resident # 2 stated that elevators are sometimes working and other times broken.

On at 6:55 PM Resident # 4 stated, "I take elevators. They were broken but in these last two weeks they are ok, not broken. We have 2 elevators. This place is too big for 2 elevators."

On at 7:05 PM Resident # 5 stated that the elevators are not adequate for the amount of residents. I had to wait for too long to go to the exercise class, it is not worth it."

On at 7:28 PM Resident # 7 stated, "Elevators are good but broken sometimes. In the last 15 days better."

On at 7:42 PM Resident # 9 stated, "The elevators get pretty crowd at lunch time but they work. If sometimes is wrong they fix it on the same day."

On at 7:55 PM Resident # 11 stated, "Elevators are a pain. I get , and I ask them to bring food here, I don't like to get crowded on the elevator. Elevators broke too often. The elevators are a big problem here."

Review of the elevator maintenance company revealed that they were called for unscheduled request for service on , and .

Class III