

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 10/10/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11953532	(X3) DATE SURVEY COMPLETED 09/27/2017
NAME OF PROVIDER OR SUPPLIER MANORCARE AT LELY PALMS	STREET ADDRESS, CITY, STATE, ZIP CODE 1000 LELY PALMS DRIVE NAPLES, FL 34113	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced relicensure survey was conducted on _____ at Manorcare At Lely Palms, an assisted living facility (license #4868) located in Naples, Florida.

The following is a description of the deficiencies found at the time of the visit.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on 1 of 2 resident records reviewed and resident and staff interviews, the facility failed to allow Resident #6 make choices concerning her diet.

The findings included:

During an interview on _____ at 11:15 a.m., Resident #6 said she has problems with her _____. She is not getting all the foods that she needs and she has made suggestions to the staff and they have not corrected this. She does not want to have a regular diet. She does not eat much of the food but is maintaining her weight.

A review of Resident #6's health assessment dated _____ showed she is prescribed a regular diet. On _____ at 12:15 p.m., observation for lunch showed Resident #6 have coffee and a cup of soup.

During an interview on _____ at 12:30 p.m., Staff E said Resident #6 is on a regular diet and she was not aware Resident #6 requested a different diet.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on 2 of 3 personnel records reviewed and staff interview, the facility failed to ensure Staff A and D had the required training within 30 days of their hire dates.

The findings included:

A review of Staff A's personnel record showed she was hired on _____. A review of the _____ training showed she received this training on _____.

A review of Staff D's personnel record showed she was hired on _____. A review of all of her training showed it was conducted on _____, _____ and _____. Further review of staff D's personnel records

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showed she has not received training in adverse incidents and emergency procedures and elopement procedure. During an interview on ... at 1:00 p.m., Staff E reviewed Staff A and D's personnel records and confirmed these trainings were outside the 30 days of their hire dates. Class		