

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11963719	(X3) DATE SURVEY COMPLETED 07/19/2017
NAME OF PROVIDER OR SUPPLIER WYNDHAM LAKES JACKSONVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 10660 OLD ST. ROAD JACKSONVILLE, FL 32257	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments On 7/19/2017 a change of ownership survey (CHOW) was conducted at Wyndham Lakes Jacksonville Assisted Living (License number 5572). In conjunction with the CHOW survey, a complaint investigation (CCR#2017005066) was conducted. Deficient practice was identified during the survey or the complaint investigation. 0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC Based on observations, record review and staff interviews, the facility failed to provide planned menus based on the current USDA Dietary Guidelines for Americans, 2010; failed to provide regular and therapeutic menus which were reviewed annually by a registered dietitian; and failed to provide therapeutic menus. The facility also failed to have a 3-day supply of non-perishable food on hand. The findings include: On 7/19/2017 at 1PM, a tour of the dining kitchen was conducted in the company of the Administrator. The kitchen was run by a staff member who stated that she was elected to run the kitchen until the new Certified Dietary Manager resumes duty mid-2017. The staff stated that she was doing the best she could to make sure that meals were prepared and served. She used an old menu to come up with each day's meal. She confirmed that the menus were not posted because there was no menu yet. Observations of the dry storage revealed that all the canned foods were expired including all the snacks, juices and dry goods. All the foods were discarded that afternoon. Interview with the Administrator at 1:30 PM revealed that the new company has hired a new kitchen manager who discovered all the expired food and snacks. She confirmed that there was no menu. Because the non-perishable foods were expired, the facility failed to keep on hand 3-day supply of non-perishables. Class III Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS Based on record review and staff interview, the facility failed to ensure that 3 of 3 sampled employees were listed on the facility's employee roster on the Agency for Health Care Administration background screening website.		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 10/23/2017
FORM APPROVED

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The findings include: A review of Employee A's personnel file revealed an eligible level II background screening dated . A review of Employee B's personnel file revealed an eligible level II background screening dated . A review of Employee C's personnel file revealed an eligible level II background screening dated . A review of the Agency for Health Care Administration's background screening website on at 2:30 PM revealed that the facility had not added the names of Employees A, B, or C to the facility employee roster. During an interview with the Assistant Administrator on at 3:15 PM she said she was not sure how to sign in to the Agency for Healthcare Administration employee roster and make additions or changes. She said she would update the employee roster as soon as possible. Unclassified		