STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966548	**09/05/2017**
NAME OF PROVIDER OR SUPPLIER **HEAVENLY HOME CARE OF FLORIDA, INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **17321 SW 109 AVENUE MIAMI, FL 33157**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Standard Biennial Survey was conducted on . Heavenly Home Care of Florida, License #10738 Inc. with Limited Mental Health component had the following deficiencies found at the time of the survey:

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on interview and record review, the facility failed to provide documentation of an accurate health assessment for 2 out of 2 sampled residents (Residents #1 and #2).

Findings include:

A review of resident #1's record revealed health assessment date , showed medical diagnoses of , , . The resident required supervision with ambulation, was independent with bathing, and had both marked for being independent and requiring supervision for dressing, needs supervision with eating, had marked for both supervision and assistance with self-care (ᵕ ᵕ) and is independent with toileting and supervision with transferring. The resident needed assistance with self-administration of medications. The resident is not an elopement risk.

A review of resident #2's record revealed that the health assessment date , showed medical diagnoses of progressive atoxin system, weight loss and . The assessment was marked for both supervision and assistance for ambulation , and 'needs supervision' with bathing, dressing, eating, self-care(ᵕ ᵕ), 'is independent' with toileting and 'needs supervision with transferring.' The resident needed assistance with self-administration of medications. The health assessment did not document if the resident was an elopement risk.

On at 12:38 PM Staff B stated "The doctor completes the health assessments, he probably made a mistake and did not fully complete them."

Class III

0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)

Based on observation and interview the facility failed to follow the procedure outlined by the state when assisting 1 out of 2 sampled residents with self-administration of medications (Resident #1).

Findings Included:

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On at 9:29 AM observed Staff B did not wear gloves. He removed the medication pill from packet and handed it to the resident in his hands. The staff did not state the name of the medication to the resident. The resident walked away with the pill in his hand and the staff did not ensure he took the medication. The staff proceeded to sign the medication observation record.

On at 9:40 AM Staff B stated "The problem is that Resident #1 becomes difficult to handle sometimes when I give him the medication."

A review of the facility's medication record revealed Resident #1 had prescribed medication scheduled at 8:00 AM. The medication was given one hour and forty minutes after the prescribed time.

Class III

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on record review and interview, the facility failed to maintain an accurate Medication Observation Record (MOR) for 2 out of 6 sampled residents.

Findings included:

Reviewed medication observation record for Resident #2 had prescribed 1000 MCG, 20 MG, 100 MG, 175MCG, 500 MG, 1000MCG, at 7:00 AM and was not initialed on when the record was reviewed at 9:00 AM. Medication reconciliation showed that the medication was not in the packet.

A review of the medication observation record for Resident #3 showed that the resident had prescribed 1 MG, 10 MG 1 ½ Tab. 100 MG, 100 MG, 5 MG, 75 MG, 10 MG, 2.5 MG, 500 MG. The medications were not initialed as taken on at 9:00 AM. A medication reconciliation showed medication was not in packet.

On at 9:01 AM Resident #3 stated "We get our medication in the morning before we go to the program."

On at 9:03 AM Resident #2 stated "I got my medication early, I am waiting to be picked up to go to the program."

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On at 11:37 AM Staff B stated "I give them the medication as they get up in the morning."

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on observation, record review and interview, the facility failed to maintain an accurate written work schedule.

Findings include:

On at 9:09 AM, observed that Staff B was the only staff present in the facility.

A review of the staff schedule showed it was dated for , 2- , , 2017 2017, and had Staff B scheduled as OFF Staff A 7:00 AM-7:00 PM, Staff C from 3:00 PM-7:00 PM. There was no staff scheduled for 7:00 PM-7:00 AM.

On at 2:00 PM Staff B stated "We are always here available for the residents. My wife and I live here in the home and there is always a staff person available."

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on record review and interview the facility failed to provide documentation that 3 out of 3 sampled Staff received training in safe food handling (Staff A, B, and C).

Findings included:

A review of Staff A's employee file revealed staff was hired on , Staff B's employee file revealed staff was hired on , and Staff C was hired on . There was no documentation employees received the training in safe food handling in the employee's file.

On at 11:15 AM Staff B stated "The administrator knows where the new trainings are, we have completed all those trainings, but I do not know where she placed them."

Class III

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0085 - Training - Nutrition & Food Service - 58A-5.0191(6) FAC

Based on record review and interview the facility failed to provide documentation that 3 out of 3 Staff received 2 hours of continuing education training in Nutrition and Food Service annually (Staff A, B, and C).

Findings included:

A review of Staff A's employee file revealed staff was hired on . The last nutrition and food service training completed was dated .

A review of Staff B's employee file revealed staff was hired on . The last nutrition and food service training completed was dated .

A review of Staff C's employee file revealed staff was hired on . The last nutrition and food service training completed was dated .

On at 11:15 AM Staff B stated "The administrator knows where the new trainings are, we have completed all those trainings, but I do not know where she placed them."

Class III