

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910117	(X3) DATE SURVEY COMPLETED 10/19/2017
NAME OF PROVIDER OR SUPPLIER HARMONY RETIREMENT LIVING, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1411 EL PASO AVENUE ORLANDO, FL 32806	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Complaint Investigation #2017008366 was conducted on . Harmony Retirement Living, Inc. Assisted Living (License #7361) had deficiencies at the time of the visit.

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on personnel record review and interview, the facility failed to ensure that 1 of 4 sampled staff (D) had evidence of a negative examination () provided by the Florida Department of Health or licensed healthcare provider and a written statement free from having a communicable within 30 days beginning employment.

Findings:

A review of the facility's staff timesheet revealed that staff D's date of hire was .

Staff D's personnel record review revealed no documentation of a negative exam and written statement free from communicable statement.

On at 1 PM, an interview with the Administrator who stated that staff D personnel record review was not available and confirmed the findings.

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on the review the facility's posted staff work schedule and interview, the facility failed to maintain an accurate and updated written 24 hour staffing pattern work schedule reflecting 4 of 5 sampled staff (A, B, D and E) for a given time period.

Findings:

Reviewed facility's written work schedule for the month of , 2017 and the month of . revealed the following:

1. Staff A was written on the work schedule for days: and which verified the schedule was not accurate or updated. Staff A's time sheet revealed that she worked on , and For 2017 the written work schedule revealed days: and 2017 timesheet revealed the days worked were

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and On at 11 AM, an interview with staff A who stated that she was on vacation for two weeks beginning 9/1/17- . Furthermore, staff A stated that beginning she requested that she only work on Thursday and Friday every week. 2. Staff B's time sheet revealed that he worked on and , however staff B was not written in to work for 2017 to work. Further review, staff B was not listed at all on the 2017. 2017 time sheet revealed he worked and On at 11:30 AM, an interview with staff B whom stated he started working at the facility on and usually works on Wednesday, Thursday, Friday, Saturday and Sunday overnight as 24 hour live in. 3. Staff D's time sheet revealed that she worked for 2017 on dates: , and for 2017 . Staff D is not written in to work at all on the 2017 and 2017 schedules.. On at 12:10 PM, an interview with the Administrator whom stated that staff D is only a part time worker that works weekends or few days in a month. 4. Staff E was still written on the schedule to work for month of 2017 and 2017 but was terminated on . Furthermore, staff E timesheet revealed that she worked on and On at 12:10 PM, an interview with the Administrator who confirmed that staff E was terminated sometime in 2017. On at 3 PM, an interview with the Administrator who confirmed the findings. Class III 0081 - Training - Staff In-Service - 58A-5.0191(2) FAC Based on personnel record review and interview, the facility failed to have documentation or missing certificates for all staff in service trainings completed as required for unlicensed staff employed within 30 days of employment for 1 of 4 sampled staff (D).		

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Findings:

A review of the facility's staff timesheet revealed that staff D's date of hire was

Staff D's personnel record review revealed no documentation or missing certificates for the 1 hour in service trainings for the following topics:

1. Reporting incidents and major adverse incident reports training
2. Emergency procedures including staff roles related emergency preparedness and evacuations training
3. Resident rights training
4. Recognizing and reporting , neglect, and , training
5. Activities of Daily Living (ADLs) and behavioral needs training
6. Elopement response training
7. control training
8. Nutritional and safe food handling training

On at 1 PM, an interview with the Administrator who stated that staff D personnel record review was not available and confirmed the findings.

Class III

0082 - Training - / - 58A-5.0191(3) FAC

Based on personnel record review and interview, the facility failed to have documentation training for (/) as required for unlicensed staff employed within 30 days of employment for 1 of 4 sampled staff (D) was completed.

Findings:

A review of the facility's staff time sheet revealed staff D's date of hire was

Staff D's personnel record review revealed no documentation or missing certificate for the one time training for / .

On at 1 PM, an interview with the Administrator who stated staff D personnel record was not available and confirmed the findings.

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Class III 0090 - Training - 58A-5.0191(11) FAC Based on personnel record review and interview, the facility failed to have documentation of the one hour () training as required for unlicensed staff employed within 30 days of employment for 1 of 4 sampled staff (D) was completed. Findings: A review of the facility's staff timesheet revealed that staff D's date of hire on Staff D's personnel record review revealed no certificate for the one-hour training for was not completed. On at 1 PM, an interview with the Administrator who stated staff D personnel record was not available and confirmed the findings. Class III 0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on personnel record review and interview, the facility failed to maintain personnel records for 1 of 4 sampled staff (D) which contain at a minimum documentation or copy of the employment application with references, documentation of freedom from signs or symptoms of communicable, copy of compliance of Level 2 Background Screening (BGS) eligibility, and certifications and licenses for unlicensed staff providing services. Findings: A review of the facility's staff time sheet revealed that staff D's date of hire on Staff D's personnel record review revealed no documentation of the employment application with references, written statement of freedom of communicable, Level 2 BGS eligibility and any other copies of certification and licenses. On at 1 PM, an interview with the Administrator who stated that staff D personnel record was		

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not available and confirmed the findings. Class III Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS Based on the Background Screening (BGS) Clearinghouse website and interview, the facility failed to maintain an updated or an accurate Employee Roster by registering 2 of 4 sampled staff (B and D) and terminating staff E within 10 business days of employment as required. Findings: Review of the BGS Clearinghouse website on at 9:18 AM revealed the following: 1. Staff B date of hire did not appear on the employee roster. 2. Staff D's date of hire was did not appear on the employee roster as required. 3. Staff E was terminated on ; however, she is still listed as an active employee working at the facility. On at 1 PM, an interview with the Administrator who confirmed the findings. Unclassified Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS Based on the Background Screening (BGS) Clearinghouse website for Level 2 and interview, the facility failed to conduct a Level 2 BGS screening for one of four sampled staff (D) as required. Findings: On at 11 AM, the BGS Clearinghouse website was reviewed and staff D did not have a Level 2 BGS eligibility on file. Date of hire . On at 12:10 PM, an interview with the Administrator who stated staff D is only a part time worker that works weekends or a few days in a month. On at 1 PM, an interview with the Administrator who confirmed the findings.		

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