STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966583	**10/04/2017**
NAME OF PROVIDER OR SUPPLIER **WESTOVER HOME - ARC**	STREET ADDRESS, CITY, STATE, ZIP CODE **1717 WESTOVER DRIVE** **PALATKA, FL 32177**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

On an abbreviated biennial survey was conducted at Palatka ARC at Westover Assisted Living Facility, 1717 Westover Drive, Palatka, FL. (License number #10782). Deficiencies were identified during the survey process.

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview the facility failed to maintain an physical environment in a clean and well-maintained condition.

Findings:

On at 7:10 AM, tour revealed vents in the facility laundry covered with a gray powdery substance, the by maintenance as # was observed with peeling paint around the ceiling vent next to the closet, missing baseboard behind the door, and the fire sprinkler head was observed to be covered in a gray powdery substance.

8:00 AM, tour with the administrator who confirmed the above documented environmental concerns. She stated the maintenance staff will be notified immediately to address these issues.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on observation and interview the facility failed to maintain resident records on the premises, specific to resident contracts for 1 (Resident #3) of 8 sampled residents.

Findings:

On at 10:00 AM, record review conducted on Resident #3's file revealed no contract in file to include documentation of resident refund policy, resident rights, 45-day notice of discharge, and 30 day provision of rate increase.

On at 10:20 AM, interview conducted with the Administrator who confirmed Resident #3's file did not contain a resident contract at time of survey. She stated she would notify the office for another copy and place it in resident's file immediately.

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Class III