

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 11/14/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11953342	(X3) DATE SURVEY COMPLETED 10/06/2017
NAME OF PROVIDER OR SUPPLIER PROFESSIONAL HOME CARE III, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 447 EAST 26 STREET HIALEAH, FL 33013	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A Complaint (CCR #2017007351) survey was conducted from - . Professional Home Care III with limited mental health services components and license #94 had the following deficiencies identified at the time of the survey: 0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS Based on record review and interview the facility failed to honor residents' rights for 1 of 20 sampled residents (12 and 15) sampled residents who stated staff yelled at them. Findings included: Record review revealed that the facility resident rights stated, "Resident shall not be deprived of any rights, benefits or privileges guaranteed by the law or by the constitution. Live in a safe and decent home, free from and neglect. Be treated with respect." Interview on at 1:25 pm Resident #15 stated, "I want to go from this place, but they do not want me to go. They are not treating me well, I do not want to live here; this is a shamed the way they are treating me. They are yelling and screaming to me. I do not like this." Interview on at 1:30 pm Resident #12 stated, "I live in this facility since , of this year. Staff sometimes yell and are loud." Class III		

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Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS Based on record review and interview the facility failed to maintain the employment status within the clearinghouse for 1 of 10 sampled staff (J) within 10 days of employment. Findings included: On ... at 10:30 am Staff J was listed on the staffing pattern posted. Observations from 10:30 am - 12:00 pm found Staff J cooking, assisting residents, and serving lunch. Review of the background screening clearinghouse database revealed that the facility's employee roster did not have Staff J (hired ...) listed. Interview on ... at 12:00 pm Staff B stated, " I forget to add Staff J to the clearinghouse." Unclassified		