

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965368	(X3) DATE SURVEY COMPLETED 11/14/2017
NAME OF PROVIDER OR SUPPLIER BROOKDALE OCOEE	STREET ADDRESS, CITY, STATE, ZIP CODE 80 NORTH CLARK RD OCOEE, FL 34761	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The re-licensure survey with Limited Nursing Services was conducted on . Brookdale Ocoee Assisted Living Facility, License #9371 had deficiencies at the time of the visit.

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on record reviews and interview, the facility failed to ensure the Medication Observation Record (MOR) was updated for 1 of 2 sampled residents (#1).

Findings:

Record review for resident #1 revealed a health assessment form 1823 dated on . The form indicated that resident #1 required assistance with self-administration of his medications.

Review of the 2017 MOR for resident #1 revealed an entry for 10 milligrams (mg) give 1 tablet by mouth at bedtime for .

The dose on 10/4, , and were not signed as given.

On at 2:30 pm, the wellness director confirmed the findings.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on personnel record reviews and interview, the facility failed to ensure that 2 of 5 sampled staff (C & E) received the required in-service training.

Findings:

1. Personnel record review for staff E, a nurse, revealed a hire date of . The record did not contain documented evidence to indicate staff E received in-service training regarding the facility's resident elopement response policies and procedures within thirty days of employment, as required.

On at 3:45 pm, the business office manager confirmed the finding.

2. Staff C's personnel record review revealed date of hire , was missing or had no documentation for the required in-service trainings were not completed within 30 days of employment to include:

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1. 1 hour control training 2. 3 hours Activity of Daily Living (ADLs) and Behavioral needs training 3. 1 hour elopement response training 4. 1 hour emergency preparedness and evacuation training 5. 1 hour incident/adverse major incident reporting training 6. 1 hour of the nutritional and safe food handling training On at 2:30 PM, an interview with the Business Office Coordinator who confirmed the findings. Class III 0082 - Training - / - 58A-5.0191(3) FAC Based on personnel record review and interview, the facility failed to obtain the required one time training in (/) within 30 days of employment for 1 of 5 sampled staff (C). Findings: Staff C's personnel record review revealed there was no documentation for the required one time / training obtained within 30 days of employment. Staff C was hired on . On at 2:30 PM, an interview with the Business Office Coordinator who confirmed the finding. Class III 0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on personnel record review and interview, the facility did not ensure that 1 of 2 sampled staff (B) who provided assistance with the self administration of the resident's medications had received the annual 2 hours of continuing education on providing assistance with self-administered medications and safe medication practices in an ALF provided by a licensed registered nurse (RN), or a licensed pharmacist. Findings:		

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On at 12:45 PM, staff B said she assisted with the self-administration of the resident's medications. She said she did receive the initial 4-hour medication training and she did not remember taking the 2-hour continuing education training. Personnel record review for staff B revealed there was a 4-hour initial medication training dated . There was no documentation to confirm she had obtained the annual 2 hours of continuing education on providing assistance with self-administered medications and safe medication practices in an ALF provided by a licensed registered nurse (RN), or a licensed pharmacist. On at 3 PM, the business office manager confirmed the findings. Class III 0086 - Training - ADRD - 58A-5.0191(9) FAC Based on personnel record review and interview, the facility failed to obtain documentation that 1 of 5 sampled staff (C) a direct care staff completed the required 4 hours update of continuing education annually training in 's and Related (ADRD). Findings: Staff C's personnel record review revealed there was no documentation of the 4 hours update ADRD training required annually (every year). Staff C was hired on . On at 2:30 PM, an interview with the Business Office Coordinator who confirmed the finding. Class III 0090 - Training - - 58A-5.0191(11) FAC Based on personnel record reviews and interview, the facility failed to ensure 2 of 5 sampled staff (C&E) received at least one hour of training on the facility's policies and procedures regarding () within 30 days of employment. Findings: 1. Personnel record review for staff E, a nurse, revealed a hire date of . The record did not contain documented evidence to indicate staff E received in-service training on the facility's policies and procedures regarding within 30 days of employment, as required.		

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On at 3:30 pm, the business office manager confirmed the findings. On at 4:15 pm, the administrator and staff E said they believed staff E did receive the training. An opportunity was provided to the administrator to email a certificate of training regarding for staff E. On , an email was received that contained a certificate of training dated However, the certificate indicated the duration of the training was 0.5 hours, not 1 hour as required. 2. Staff C's personnel record review revealed there was documentation for the required 1 hour training within 30 days after employment. Staff C's hire date was On at 2:30 PM, an interview with the Business Office Coordinator who confirmed the finding. Class III 0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC Based on personnel record review and interview the facility failed to ensure staff had certificates that included the required information for 2 of 5 sampled staff (Staff B & C). Findings: 1. Personnel record review for staff B revealed a certificate for 60 minutes for resident behavior and needs and providing assistance with the activities of daily living a 3-hour course. On at 3 PM, the business office manager said there was no other documentation found for the above training in the record. On , the facility provided via email to the agency a training certificate for 180 minutes to be used as receiving the above training that was titled "Pathways to personalized skills practice." The space for the instructor's name, credentials and signature was left blank. 2. Staff C's personnel record review revealed documentation for an in-service regarding resident rights		

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training on . However, there was no documentation of the amount of hours. On at 2:30 PM, an interview with the Business Office Coordinator who confirmed the finding. Class N278 - LNS - Records - 58A-5.031(3) FAC Based on record reviews and interview, the facility failed to ensure nursing progress notes were maintained for a resident (#1) who received Limited Nursing Services (LNS). Findings: On at 9:15 am, the wellness director identified resident #1 and said he received LNS for -Emboloc-Deterrent () hose. Record review for resident #1 revealed an order from a health care provider dated for hose on in AM and off in PM. Review of the 2017 LNS progress notes for resident #1 revealed there were no progress notes documented on through , through , and , as required. On at 3 pm, the wellness director confirmed the findings and said she believed the progress notes for those dates were documented elsewhere. However, she did not provide any additional documentation. Class III Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS Based on the Agency's background Screening website and interview, the facility did not initiate all Criminal history checks through the clearinghouse before employment. Findings: Review of the facility's clearinghouse roster on at 1 PM revealed, staff A the administrator and staff B a caregiver were not included. On at 3 PM, the business office manager reviewed the facility's roster and confirmed the		

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findings. Unclassified		