STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910842	**12/06/2017**
NAME OF PROVIDER OR SUPPLIER **OAKS OF CLEARWATER, THE**	STREET ADDRESS, CITY, STATE, ZIP CODE **420 BAY AVENUE** **CLEARWATER, FL 33756**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

Two complaint surveys, (CCR# 2017011238 & CCR# 2017013077), were conducted at the Oaks of Clearwater, Assisted Living Facility, on . The Oaks of Clearwater, Assisted Living Facility, (License # 4818), had deficiencies at the time of this visit.

0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)

Based on interview and record review, the facility failed to ensure all residents receiving assistance with self-administration of medications are being provided their medications as prescribed by the residents' health care providers. The facility failed to follow physician orders for 1 of 3 residents reviewed in a facility with 148 in-house residents. The facility failed to provide medication on a medication schedule that coincides with the resident's presence in the facility.

Findings included:

Per review of , 2017 Medication Observation Records (MORs), Resident #1 was prescribed Sol 0.09% OP - effective 9/6- - with physician instructions to Instill 1 drop in right eye daily both before & after surgery with 1 drop to be instilled morning of surgery on -- * Wait 10 minutes in between drops. Review of Medication Observation Records revealed this medication was not provided Mon at 8am (reason: resident is LOA) and not provided at 8am (reason: resident @doctor's appointment). There was no indication of Resident #1 having been provided this eye drop on the morning of surgery on and consistently after surgery as ordered by the physician.

Resident #1 was prescribed 0.2/0.5% OPHTH SOLN - effective 8/1- - with physician instructions to Instill 1 drop in each eye daily. Review of Medication Observation Records revealed this medication was not provided 9/3 at 8am (reason: resident not in his); not provided 9/4 at 8am (reason: resident not in his); not provided at 8am (reason: resident is LOA); and not provided at 8am (reason: resident @doctor's appointment). There was no indication of facility attempts to provide this medication at any other time during the day to accommodate the resident's schedule.

Resident #1 was prescribed Sol 0.5% - effective 9/6- - with physician instructions to Instill 1 drop in right eye 4 times daily both before & after surgery with 1 drop to be instilled morning of

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surgery on --*Wait 10 minutes in between drops. Review of Medication Observation Records revealed this medication was scheduled to be provided daily at 6am, 12pm, 4 pm, & 8pm. Records indicated this medication was not provided on @4pm (reason: resident is LOA); not provided on at 8am (reason: resident is LOA); not provided on @12pm (reason: resident is LOA); not provided on @12pm (reason: resident is LOA); not provided on @8pm (reason: resident not in his); and not provided on @8pm (reason: resident not in his). There was no indication of Resident #1 having been provided this eye drop on the morning of surgery on and consistently before & after surgery as ordered by the physician.

Resident #1 was prescribed Acet 1% OP Susp - effective 9/6- - with physician instructions to Instill 1 drop in right eye 4 times daily both before & after surgery with 1 drop to be instilled morning of surgery on -- *Wait 10 minutes in between drops. Review of Medication Observation Records revealed this medication was scheduled to be provided daily at 6am, 12pm, 4 pm, & 8pm. Records indicated this medication was not provided on @12pm (reason: resident is LOA); at 8am (reason: resident is LOA); @12pm (reason: resident is LOA); @4pm (reason: resident is LOA); at 8am not provided (reason: resident @doctor's appointment); @12pm (reason: resident is LOA); @8pm (reason: resident wasn't in); @12pm (reason: resident wasn't in , resident LOA).

Resident #1 was prescribed 0.25% Soln - effective - with physician instructions to Instill 1 drop in each eye twice daily. Review of Medication Observation Records revealed this medication was scheduled to be provided daily at 6am & pm - charting indicated provision at 8am & 4pm. Records indicated this medication was not provided on 9/3 @8am (reason: resident not in); 9/3 @4pm (reason: resident asleep); 9/4 @8am not given (reason: resident not in); 9/6 @4pm (reason: resident asleep); 9/7 @4pm (reason: resident not in); 9/8 @4pm (reason: resident not in); @8am (reason: resident is LOA); @4pm (reason: resident is LOA); at 8am not provided (reason: resident @doctor's appointment; @6am (reason: Other-reorder).

There was no indication of any attempts made by the facility to ensure the resident was consistently receiving the eye drops in accordance with physician instructions. In addition, the following prescribed medications were also not consistently provided Resident #1 during the month of , , 2017, in accordance with physician instructions: 200mg tab; , 81mg; 6.25mg; 5mg cap; Ensure 8oz liquid; , 5mg tab; 500mg tab; CHL 20MEG ER tab; and 10mg tab. Reasons included: resident is LOA; resident wasn't in ; resident was asleep; awaiting pharmacy delivery - There was no indication of attempts to provide the prescribed medications when resident was not available at the time of facility scheduled provision.

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Per interview with the Administrator on at 1:00pm, Staff F was terminated on 11/ because she documented that she gave Resident #7 medication when she did not. Staff F admitted she did not provide Resident #7 medications when questioned by the facility Administrator. The Administrator filed Incident Reports with the Agency and terminated the employee. Deficient practice was identified during subsequent review of Medication Observation Records regarding medications scheduled to be provided by Staff B, C, D, E, F, & G. Although Staff F was responsible for the majority of medications not being provided to Resident #1 as ordered during , , 2017, continued concerns were revealed regarding provision of medication in accordance with physician orders during review of 2017 MORs -- specific times are not scheduled for Resident #1's eye drops including "AM & PM" and "AM, MID, PM, & HS".

Per interview with Staff A on at 11:30am, Staff A stated: "We used to give <Resident #1> eye drops. Once they got low & gone, they were not being refilled. Now he's only on ." Per review of 2017 MOR, Resident #1 was prescribed 0.2/0.5% OPHTH SOLN on with instructions to Instill 1 drop in each eye every morning (time not specified) - This medication was initialed as provided by Staff A & Staff G at 8am 12/1 through and not provided on (reason: resident LOA). There was no documentation of any attempts to provide this medication when other medications were provided on at 6am to coincide with Resident #1's presence in the facility.

Per review of Resident #1's 2017 MOR, Resident #1 was prescribed Acet 1% OP Susp effective -End with physician instructions to Instill 1 drop in left eye 4 times daily until gone, then discontinue ("AM, MID, PM, & HS"). This medication was charted as not provided at 8am on (reason: resident not in) and charted as not provided at 12pm on (reason: med is finished). Per review of Resident #1's 2017 MOR, Resident #1 was prescribed Acet 1% OP Susp effective with physician instructions to Instill 1 drop in left eye 4 times daily until gone, then discontinue ("AM, MID, PM, & HS"). This medication was charted as not provided at 8am on 11/1 (reason: resident LOA); not provided at 8am on 11/8 (reason: resident LOA); not provided at 12pm on 11/8 (reason: resident LOA); not provided at 8am on (reason: resident LOA); not provided at 12pm on (reason: resident LOA Dr. Appt.); not provided at 8am on (reason: resident LOA); not provided at 8am on (reason: resident LOA); not provided at 12pm on (reason: resident LOA); not provided at 12pm on (reason: resident LOA). Per review of Resident #1's 2017 MOR, this medication was charted as not provided at 8am on 12/6 at 8am (reason: resident LOA) - Per interview with Staff A, Resident #1 was already gone to a doctor's appointment when she arrived at 6:30am and cannot give medications until 8am. Since other medications were provided at 6am, the morning medication scheduled by the facility to be provided at

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8am could have been provided at 6am to coincide with Resident #1's presence in the facility.

Class III