STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967773	01/24/2018
NAME OF PROVIDER OR SUPPLIER **NO BETTER PLACE INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **429 FREEMAN ROAD NW** **PALM BAY, FL 32907**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A re-licensure survey was conducted on . No Better Place Inc., license # 11745, had deficiencies at the time of the survey.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on observation, resident record review and interview, the facility failed to ensure the resident health assessments (1823) were complete and accurate for 2 of 2 sampled residents (#1 & #3) and did not ensure the admission health assessment (1823) was retained in the resident record for 1 of 2 sampled residents (#1).

Findings:

1. Observation of resident #1 on at 9:30 AM revealed he ambulated independently.

Review of the record for resident #1 revealed an admission date of . Her current 1823 was dated . The form was left blank for ambulation assistance required. The remaining Activities of Daily Living were documented as independent or required supervision.

2. Observation of resident #3 on at 9:30 AM revealed the resident ambulated with a walker.

Review of the record for resident #3 revealed an admission date of . The current 1823 was dated . The current 1823 was left blank for the type of assistance required for medications and if 24 nursing or , supervision was required. Resident #3's record also contained another undated 1823 the administrator stated was from her hospital stay. The weight documented on the undated 1823 was 134.9 lbs. The weight on the 1823 dated was 180.4lb. There was no health assessment found for when the resident was admitted to the facility on .

In a phone interview on at 2:15PM with the physician who signed the undated 1823, he stated it was from a hospital stay and he prepared the form on . He confirmed the weight he had on file was 134.9 lbs.

In an interview with the administrator on at 2:30 PM, she stated she did not notice that the 1823 for resident #3 documented a significant weight gain (45.5 lb.) in the span of 5 days. She said she was not aware of the information that was missing or conflicting on the 1823's for residents #1 or #3. She said she could not find the admission 1823 for resident #3.

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Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record review and interview, the facility failed to maintain written documentation regarding a significant change for 2 of 2 sampled residents. (#1 & #3).

Findings:

1. Review of the record for resident #1, revealed an admission date of . Review of the weight record revealed steady weight from admission in 2013 until , 2017. There was a weight increase from 150 lb. in to 186 lb. in documented. That is a 36 lb. increase in 7 months, or a 24% increase.

Review of the progress/nursing noted in the record did not find any documentation that the physician or guardian was notified of the resident's weight gain.

In an interview with Staff A on at 12:20 PM, she stated the resident did have a significant weight gain in a short time period that her health care provider was made aware. She said the resident was eating candy at the day care program she goes to and that has been stopped. She confirmed she did not have documentation of the actions taken after the weight gain was noticed.

2. Review of the record for resident #3 revealed an admission date of . Further review revealed reports from recent hospitalizations in 2017.

Review of the nursing/progress notes revealed no documentation of the resident being sent out to the hospital or if her healthcare provider or guardian were notified. There were not notes regarding her return to the facility or any observations or changes.

In an interview with the administrator on at 1:30 PM, she confirmed that resident #3 was admitted to the hospital. The first time was on and she returned on . The resident #3 was re-admitted to the hospital on . She returned to the facility on . However, there were no notes or documentation concerning changes in the resident's condition or notification or the healthcare provider or guardian.

Class III

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0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on personnel record review and interview, the facility failed to ensure that 1 of 2 personnel records (B) contained a healthcare provider statement that indicated freedom from ( ) yearly.

Findings:

Personnel record review for Staff B revealed no evidence to confirm freedom from since . There was no documentation from 2015, 2016 or 2017.

In an interview on at 12:45PM with the Administrator, she confirmed the finding.

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on review of staff schedule and interview, the facility failed to maintain accurate written work schedules as required by 58A-5.019(2) F.A.C.

Findings:

The facility had 5 residents on . Observation in the facility on at 8 AM revealed staff C was working in the facility alone.

The staff schedule posted on the bulletin board in the kitchen was not dated. There were two staff listed on the schedule covering 24 hours/day. The administrator was listed on the bottom as "on call." Staff A was listed on the schedule. Staff C was not on the schedule.

In an interview on at 10:00 AM with the administrator, stated Staff C, who was alone with the residents, was not a caregiver and not on the schedule.

Class III

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on observation and interview, the facility failed to ensure that 1 of 3 staff, who worked alone with the residents, had current training in First Aid and (Staff C).

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Findings:
On at 8:00 AM, Staff C was observed working alone with the residents in the facility.

In an interview with Staff C at 8:10 AM on , she stated she worked from 4 pm the previous night until 8am that morning. She was waiting for Staff A to arrive. She identified the residents and what times medications were given. She explained she cared for the residents, and did some cooking and housekeeping on the night shift. She said she had worked there for a few months.

Request to review the personnel record for Staff C revealed that the facility did not maintain a record for this person.

In an interview with the administrator on at 12:30 PM, she stated that she did not have a record for Staff C and she was only the housekeeper. She confirmed that Staff C was alone with the residents. She confirmed that she did not have any knowledge if Staff C had or First Aid training.

Class III

0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC

Based on record review and interview, the facility failed to have evidence showing that 1of 2 sampled staff (A) had received the required in-service training within 30 days of employment.

Findings:

Review of the personnel record for Staff A, hired on revealed no certificates for training in Resident Rights.

In an interview with the administrator on at 2:10PM, she stated she was sure they had the trainings, but was unable to find any certificates.

Class

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation, record review and interview, the facility failed to maintain 6 months of dated menus and did not maintain an up to date substitution log.

Findings:

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Observation of the menu posted on the bulletin board in the kitchen revealed it was dated for the week of . The menu was for week 3 and was signed by a registered dietician on . Also posted on the bulletin board was a substitution log for the month of 2017. There was one entry on the log from .

Request to review the facility's menus for the previous 6 months revealed the facility was not keeping a record of when each week of the 4-week cycle was served.

In an interview with Staff A on at 10:15 AM, she stated she used to make and keep copies of each week's menus with the date it was used. She stated that after the last re-licensure survey she believed she was told she did not need to do that, and admitted she must have misunderstood. In addition, she stated she had the substitution logs for the past 6 months, but admitted they were not accurate. She stated they did a big Christmas dinner for the residents and did not write any of the substitutions on the log. She confirmed she did not have a log for , 2018 posted.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on observation and interview, the facility failed to ensure that staff records including background screening and documentation of compliance with all training requirements were readily available for inspection for 1 of 3 sampled staff (C).

Findings

On at 8:00 AM, Staff C was observed working alone with the residents in the facility.

In an interview with Staff C at 8:10 AM on , she stated she worked from 4pm the previous night until 8am that morning. She was waiting for Staff A to arrive. She identified all of the residents by name. She knew what times medications were given. She explained she cared for the residents, and did some cooking and housekeeping on the night shift. She said she had worked there for a few months.

Request to review the personnel record for Staff C revealed that the facility did not maintain a record for this person.

In an interview with the administrator on at 12:30 PM, she stated that she did not have a record for Staff C and she was only the housekeeper. She confirmed that Staff C was alone with the residents.

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She confirmed that she did not have any knowledge if Staff C had or First Aid training, a background screen or freedom from communicable . . . . . or . She confirmed she had not provided any in-service training to Staff C.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on resident record review and interview, the facility failed to ensure their "Informed consent for assistance with medication by unlicensed personnel" forms were signed and dated by the resident or their guardian for 2 of 2 sampled residents. (#1, #3)

Findings

Review of the record for resident #1 revealed an admission date of . Further review revealed a consent form entitled "Informed consent for assistance with medication by unlicensed personnel" in the contract, which was completely blank and was not signed by the resident or their representative.

Review of the record for resident #3 revealed an admission date of . Further review revealed a consent form entitled "Informed consent for assistance with medication by unlicensed personnel" in the contract, which contained the name of the resident, but was not signed by the resident or their representative.

In an interview with the administrator on at 2:00 PM, she confirmed the findings and stated she did not realize those forms were never signed.

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on Agency Clearinghouse Website Review and Interview, the facility failed to register and maintain the employment status of employees within the Agency's Background Screening Clearinghouse for 3 of 3 sampled staff employees (A, B & C).

Findings:

Review of the Agency's Background Screening website for 3 sampled staff revealed that Staff A, B and C were not on the clearinghouse roster for the facility. No roster for the facility had been created.

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In an interview with the administrator on at 1:45 PM, she confirmed none of her current employees were on the roster and said she did not know how to do it.

Unclassified

Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS

Based on observation, record review and interview, the facility failed to ensure 1 of 3 staff (C), who was in a role that required a background screening, did not have any disqualifying offenses before they provide personal care and services to the residents.

Findings:

Observation upon arrival to the facility on at 8:00 AM found Staff C working alone in the facility with the residents.

In an interview with Staff C at 8:10 AM on , she stated she worked from 4 pm the previous night until 8am that morning. She explained she cared for the residents, and did some cooking and housekeeping on the night shift. She said she had worked there for a few months.

Request to review the personnel record for Staff C revealed that the facility did not maintain a record for this person.

In an interview with the administrator on at 12:30 PM, she stated that she did not have a record for Staff C and she was only the housekeeper. She confirmed that Staff C was alone with the residents. She confirmed that she did not have any knowledge if Staff C had an eligible background screen.

Unclassified