

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 03/01/2018
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965295	(X3) DATE SURVEY COMPLETED 02/07/2018
NAME OF PROVIDER OR SUPPLIER TLC HOME INC	STREET ADDRESS, CITY, STATE, ZIP CODE 8395 SW 112 STREET MIAMI, FL 33156	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A Complaint (CCR# 2017015223 and 2017015882) survey was conducted on , 2018 and concluded on , 2018. TLC Home Inc., license #9762 had the following deficiencies identified at the time of the survey: 0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3) Based on observation, record review, and interview, the Assisted Living Facility's staff failed to follow procedures outlined by the state when assisting residents with self-administration of medications for one (#4) out of five sampled residents. Findings included: Observation on at 9:21 AM revealed that Staff C assisted Resident #4 with medicines. Staff C put 2 pills in the little cup. On at 9:22 am Staff C stated, "these are the medications." Then stated, "I am not finished yet, hold your hand." while Staff C put another pills in the little cup. Observed on at 9:23 AM that Staff C put 2 pills in the little cup and stated, "here, your medications. Take your time." Medication reconciliation revealed Resident #4 received the following medications from Staff C who did not read names out loud: - 50 mg - 10 mg - Carvedilol 6.25 mg - 100 mg In an interview on at 1:50 PM Staff C stated, "Sometimes I say the names. I did wrong." Class III 0054 - Medication - Records - 58A-5.0185(5) FAC Based on record review and interview, the Assisted Living Facility failed to have Medication Observation		

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Records (MORs) that showed residents' health care provider name, the health care provider's telephone, and the year the MOR was covering number for one (#4) out of five sampled residents. Findings included: Review of Resident #4's MORs revealed that resident's health care provider name, the health care provider's telephone number, the resident's , and year sections were blank. In an interview on at 1:52 PM Staff C revealed that staff wrote the MORs in the facility and missed those information. Class III 0055 - Medication - Storage and Disposal - 58A-5.0185(6) FAC Based on observation and interview, the Assisted Living Facility failed to keep central stored medication storage locked at all times. Findings included: Observation on at 9:05 AM revealed the residents' medications and over the counter products were in the cabinet and it was unsecured and accessible to residents in the family . In an interview on at 9:05 AM Staff C stated, "we keep some extra medicines." Staff C stated on at 1:50 PM stated, "The lock was loose; I informed it." Class III 0057 - Medication - Over The Counter (OTC) Products - 58A-5.0185(8) FAC Based on observation, interview, and record review, the Assisted Living Facility failed to have over the counter (OTC) medications labeled with residents' names for one (#4) out of five sampled residents. Findings included: Observation on at 9:21 AM revealed Staff C assisted Resident #4 with medications. At 9:24 AM Staff C placed a tablet in Resident #4's hand, Staff C stated, "Your now". Followed by putting another pill and stated, "one ."		

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Reconciliation of Resident #4's medications showed the . . . 500 mcg dietary supplement and Low Lose . . . - pain reliever (. . .) did not have the resident's name labeled on them. In an interview on . . . at 2:12 PM Staff C stated, "Daughter picked the meds and brought them like that." Class III 0079 - Staffing Standards - Levels - 58A-5.019(3) FAC Based on observation, interview, and record review, the Assisted Living Facility failed to maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period Findings included: Observation on . . . at 7:55 AM revealed Staff C and D were on duty taking care of five residents in the facility. Review of facility's record revealed that . . . 2018 Staffing Pattern showed that Staff C was scheduled to work on . . . from 7 AM to 3 PM, Staff D was off, Staff B was scheduled to work on . . . from 9 AM to 5 PM and Staff E was scheduled on . . . was from 11 AM to 7 PM. In an interview on . . . at 8:52 AM Staff D stated, "I am leaving for today." Observation on . . . at 8:53 AM revealed that Staff D left. Observation on . . . at 9:31 AM revealed that Staff B arrived. Observation on . . . at 10:35 AM revealed that Staff E arrived. Class III		