

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965534	(X3) DATE SURVEY COMPLETED 01/31/2018
NAME OF PROVIDER OR SUPPLIER IMPERIAL CLUB	STREET ADDRESS, CITY, STATE, ZIP CODE 2751 NE 183 STREET AVENTURA, FL 33160	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Complaint (CCR#2018000195, 2018000419, 2017015266, and 2017015382) Survey was conducted on , 2018. Imperial Club (license #9900) had the following deficiencies identified at time of the survey:

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, record review, and interview, the facility failed off to maintain a safe and decent living environment for the residents. The facility also failed to treat the residents with consideration and respect and with due recognition of personal dignity, individuality. The facility failed to provide to the residents the opportunity to achieve the highest possible level of independence, autonomy, and interaction within the community.

Findings included:

On at 9:33 AM the following were observed:

- 1- The only water fountain by the activity broken with a note stating "out of service".
- 2-The vending machine 's door was very dirty with dark stain; the vending machine 's floor contained what appeared to be dirt, and large yellow and dark stains, and the ceiling had stains that weresimilar to water damage stains.
- 3-The dining 's ceiling had large stains similar to water damagestains
- 4- the border of the air vents in the dining dark stains that looked like mold.
- 5-The door that led to the kitchen from the dining area, and a part of the kitchen area wall appeared very dusty.
- 6-The men's a strong odor resembling
- 7-Apartment #10's laminated floor appeared to have an accumulation of dirt, and had large dark staining and was peeling.

On , these interviews were conducted:

9:39 AM -Resident # 1 stated, "The elevator for the past month and half been out commission. I don't go out very much. I had no problems to the doctor."

9:50 AM Resident #3 stated, "I used to go down for breakfast. I don't go down when the elevators not working. They tried their best to get it fix."

9:56 AM Resident #4 stated, "It's working but not for long periods."

09:59 AM Resident #14 stated "the elevators have not been working for a while. That was awful. We had

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to stay in our ... a day. I heard now they are working, but I don't know. I am frighten, I don't want to use them. Once, I had to wait for half an hour, you see I have back pain and I cannot sit on my walker for that long. I heard they are going to have a meeting on Friday about it." 10:15 AM Resident #15 stated "It was quite difficult when the elevators were broken. I am on a wheelchair. Thank God I have my aid. It was bearable with her." 10:00 AM Resident #5 stated "I go down for lunch at 11 AM. I go down by myself. Now are working fine. The elevator was broken sometimes both. Now it's fix." 10:05 AM Resident #6 stated, "I have no problem. One had stop. I go down for lunch and dinner. I go down for activities on ground floor. It was going down. I got on & went down a little more. The door wouldn't open there was two gentlemen with us and they got door opened. Luckily the man who fixed it was there & refixed it again." 10:08 AM Resident #7 stated, "We had some trouble, but it's fix. I hope we don't have it again." 10:10 AM Resident #8 stated "There is always one elevator working. When she has to go to the doctor appointment. It has never been stuck, Thank goodness. When it does not work I take the stairs and it's good exercise for me." 10:13 AM Resident #9 stated, "A couple of years ago I got stuck in the elevator. We couldn't get the door open. Within three month either one was out or both. The would bring us lunch and dinner in our ... They have been having a lot of problems with the elevators. It's working now. Administrator has been doing her best. She has a man operating it. She has been everything in her power to do what she can. She's been doing her best. The building is thirty years old. She split the lunch to early lunch from 11Pm to 12 PM and late lunch from 12:30 PM to 2 PM and early dinner from 4 pm to 5:50 Pm and late dinner form 5:30 Pm to 7 PM. Sometime I see her helping with operating the elevator herself." 10:17 AM Staff K stated "I took the stairs when the elevators were not working so that I can bring food to Resident #15. It was very bad and when you are trying to say something, they said if you don't like it leave. They fired the staff who talked about the elevators to other people. I will advise you when coming here you cannot be by yourself, they need to send at least three of you because they calling other staff on the radio and have them fix stuff or hiding stuff." When asked 'Who are they?', Staff K stated "The administrator and her supervisors." 10:22 AM Resident #10 stated, "They have been broken for weeks. I believe they are having a party for being so patient with the elevator situation. Sometimes there were no way to go. The staff here brings the meals when it does not work. There's been times where none of them work. They send a basket of food. What do you expect, the place is ..." 10:22 AM Resident #16 stated "for the last couple of months the elevators have been a nightmare. I heard it fixed now. They have a pool here with stairs which they said we can use, but we cannot use it. It would be nice if they had a Hydraulic lift." 10:29 AM Resident #17 stated "the elevators have been a huge issue for the past month. Everybody was very upset. Talk to my daughter, she can tell you."		

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10:31 AM Resident #17's daughter stated "For the past months one or both elevators have been broken. They were trying to fix them. It has been working for a week now. We have to keep our fingers crossed, but they really need new elevators. They are throwing a party this Friday to thank us." 10:38 AM Resident #11 stated, "I waited an hour to go to dinner once it was not working. So, I decided to have my meals here. I go down to the 4th floor for Arts & crafts, exercise. My nephew comes and picks me up for my appointment. So far I have not missed any of them." 10:43 AM Staff L stated "I have been here for six months and it have always the same issues with the elevators. The elevators need to be fixed permanently or they have to install new ones in this building. They try to bring the food to the residents, but they forget they have old people here. Unwanted situations can happen. If they don't do something permanently, I am afraid that something bad will happen." 10:45 AM Resident #12 stated, "The elevator Terrible! There were working sometimes usually one if we're lucky. Our meal they sen it up. I have never been stuck in them. Both are working fine which is rare. It's hard with so many people." 10:53 AM Staff B stated "The elevators have been this way for a while; they work and they break down. When they were broken last time, it took them only two hours to fix them. One was gone for a while, a week or almost a week when they went to get the part for it." 11:10 AM Resident #13 stated, "I've been stuck waiting for them for about 45 minutes. They had to bring me my meals. I have never been stuck in them. I just stay in my it happen because I don't want my to go up." 12:00 PM Staff N stated, We have never had both elevators not working. There is always one working. The aide and private duty goes downstairs and bring the meals up to the residents." 12:15 PM Staff P stated, "When the elevator does not work we go down and bring the meal to the resident. Some of them have private aides and the aide will go down and get the meals for them. The last time the elevator did not work was a couple of weeks ago. But, they fixed it. 3:22 PM Staff J stated "At the moment they are both working. The passenger elevator which is the big one was broken for a couple of days because they needed to fix the "governor". They ordered the part and it was down for a few days. In the meantime, they rebuild the old one when they were waiting for the new one to come in and when the new one came in and they install it. There was a problem with the software. The engineering from Company A came and they fixed the software problem. For one occasion both were not working for a couple of hours, the company came right away and fixed it. They paid for 24 hours for a staff to stay here and we also did a rotation with the managers to run the elevator so everybody can come down to eat. An aid was stock and the elevator took her knee buckle and she was taking to the hospital. I don't know what happened next, but I don't know for resident. When we		

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have a problem, the company came, but we don't have someone here every day. They have been working going on almost two weeks." Class III 0078 - Staffing Standards - Staff - 58A-5.019(2) FAC Based on record review and interview the facility failed to ensure qualified staff have proof of a negative examination documented on an annual basis for sixteen out of twenty-two (#A, B, E, F, H, I, N, O, P, Q, , T V, and W) sampled staff. Findings included: A review of the facility's personnel files on revealed that direct care Staff A's Negative statement completed on , direct care Staff B's Negative statement completed on , direct care Staff E's Negative statement completed on 11/ , direct care Staff F's Negative statement completed on , direct care Staff H's Negative statement completed on , and direct care Staff I's Negative statement completed on were all expired. Record review found the following staff members did not have proof of a negative examination documented on an annual basis: Staff N. date of hire (DOH)- dated -17 negative expired. Staff O (DOH)- Chest X-ray dated no annual symptom review check from doctor. Staff P. (DOH)- , negative result dated , expired. Staff Q. (DOH)- ; negative result dated -16, expired. Staff R. (DOH)- ;negative result dated -17 , expired. Staff S. (DOH)- ; negative result dated -17, expired. Staff T. (DOH)- ; negative result dated -15 , expired. Staff V. (DOH)- negative result dated -17, expired. Staff W. (DOH)- negative result dated -17, expired. On at 3:50 PM, the Administrator acknowledged the staff members did not have the updated documentation proving a negative annually. Class III		

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0081 - Training - Staff In-Service - 58A-5.0191(2) FAC Based on record review and interviews, the facility failed to provide documentation ensuring that one out of nine sampled (Staff H & U) who provide direct care to residents received the required in-service training within 30 days of employment. Findings included: A review of personnel records for Staff H, (hired) and Staff U (hired) showed there was no documentation of training in the following areas: 1. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. 2. Resident rights in an assisted living facility. 3. Recognizing and reporting resident , neglect, and . On at 3:50 PM, the Administrator stated the facility was working on the staff files to ensure they had appropriate trainings. Class III Surveyor: Rodríguez, Graciela		

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Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on record review and interview the facility, the facility failed to provide documentation of an eligible Level II background screening result for one of twenty-three sampled staff (Staff H).

Findings included:

A review of the facility's personnel files on revealed that Staff H hired on did not contain documentation of an eligible background screening result copy in file. The copy found had no date indicating when the screening was performed. A review of the background clearing house database revealed that Staff H had an eligible screening dated

Interview on at 3:55 PM with the Administrator stated, the office staff was working on some of the personnel files to get the background screening in order.

Unclassified

Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS

Based on record review and interview the facility failed to have an eligible level II background screening for one out of twenty-three sampled staff (Staff I, N, T, & V).

Findings included:

A review of background screening database showed "A new Screening is Required" for Staff I.

On at 3:55 PM the Administrator stated, his office staff was working on some of the personnel files to get the background screenings in order."

Unclassified

Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c) FS

Based on record review and interview, the facility failed to have a signed attestation of compliance with background screening requirements on file for one out of twenty-three sampled staff (Staff H).

Findings included:

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A review of personnel files revealed that Staff H, hired on did not have a sign copy of the attestation of compliance with background screening requirements on file. On at 3:55 PM, the Administrator stated the office staff was working on some of the personnel files to get the background screenings in order." Unclassified		