STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968911	R 03/07/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TOUCH OF CLASS ASSISTED LIVING, LLC	**4701 FAIRLEA DR VALRICO, FL 33596**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

A revisit was conducted on for Touch of Class (Lic. #12787). The deficient practice previously cited on was uncorrected during the review with the exception of A0052.

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on observation and interview, two of two staff persons left in charge of the facility while residents were there and the administrator was away still had no access to all required facility/resident records.

Findings include:

At approximately 9:50am on , one of the caregiver staff informed the surveyor that "the administrator was unavailable due to a family medical concern, and that she would prefer the Agency reschedule their revisit for the following day." The caregiver went on to say that the administrator "had all the facility and staff documentation in her possession, and she wasn't certain when she would be able to return to the facility with these papers." This was further verified in a telephone interview with the administrator at approximately 11:40am on .

Class III
(Please Note: This is an uncorrected deficiency from the biennial survey).

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on record review and interview, the facility still hadn't had a formal menu reviewed and approved by a registered dietician, licensed nutritionist, or registered dietetic technician.

Findings include:

At 10:20am on , a two-week cycle menu was observed to be posted on one of the facility walls. However, upon further examination of this document, no official signature could be found from a dietetic professional who had formally reviewed/approved it for utilization in a residential facility. Interview with the caregiver staff at 10:35am on indicated that "the dietitian was simply waiting for her to

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make some final edits and then she would approve the menu." In a telephone interview with the administrator at 1:15pm on , she stated that "the dietitian had verbally approved the menu over the phone to her earlier in the morning, but had yet to send her anything in writing."

Class III
(Please Note: This is an uncorrected deficiency from the biennial survey).

0162 - Records - Resident - 58A-5.024(3) FAC

Based on observation and interview, the facility still did not maintain all of its record on the premises.

Findings include:

At 9:50am on , caregiver staff stated in an interview that "the administrator had all of the resident and staff records with her and that she was away from the facility and unavailable. This was verified by observation of numerous texts from the administrator made to the caregiver throughout the morning of --some of which requested that the Agency reschedule its revisit for the following day. Finally, in a telephone interview with the administrator at 12:45pm on , she indicated that she wasn't certain when she would be returning back to the facility, but that "she did not remove facility records from the facility on a regular basis."

Class III
(Please Note: This is an uncorrected deficiency from the biennial survey).

0167 - Resident Contracts - 58A-5.025 FAC

Based on observation and interview, the facility still did not make its resident contracts available for inspection.

Findings include:

Upon entry to the facility, it became evident per interview with caregiver staff at 10am on that the bulk of its personnel records/files were unavailable for review by the Agency. Caregiver staff further indicated that these documents, including contracts, were in the possession of the administrator, who was detained due to a personal matter. This was further verified in a telephone interview with the administrator at 12:45pm the same day.

Class III

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