

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11943141	(X3) DATE SURVEY COMPLETED 02/23/2018
NAME OF PROVIDER OR SUPPLIER ELZAIDA'S TENDER CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 804 SOUTH BELCHER ROAD CLEARWATER, FL 33764	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

On 02/23/2018 a monitoring for resident well-being and staffing visit in conjunction with a Revisit to 1/10/18 Biennial and a Revisit to a 1/10/18 complaint CCR#2017015639 was conducted at Elzaida's Tender Care. Deficiencies were identified during the visit.
(license# 7280)

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record review and interview the facility failed to provide supervision by qualified and trained staff to meet the needs of 3 of 3 residents (#1, #2, #3) residing in the facility. Specifically, the residents were left in the facility to be supervised by an untrained person for an unspecified amount of time.

Findings included:

On 02/23/2018 at 10:59 AM an interview was conducted with Staff A. Staff A stated, "If I have an emergency or have to leave, the Administrator will come and stay with the residents. She has not had to though."
"(An untrained person/friend of Staff A) stayed with the girls for a little while when I went to get my medicine yesterday. No, I do not have an employee file for her. She is not an employee, she is a retired registered nurse who will help out if I need it."

On 02/23/2018 at 12:38 PM an interview was conducted with the local Ombudsman who stated they visited the facility on 02/23/2018 to conduct an assessment. They were greeted by a person who identified themselves as a "friend" of Staff A. The "friend" told the ombudsman they were not a caregiver and they were staying in the facility while Staff A was away from the facility.

On 02/23/2018 at 1:14 PM an interview was conducted with the Administrator who stated, "I know I have come over on a few occasions to stay with them. Also, a nurse came for a few hours this month." The administrator said they did not recognize the name or know the person identified as having stayed at the facility with the residents on 02/23/2018.

On 02/23/2018 a review of the direct care staffing schedule was conducted and revealed Staff A and the Administrator to be the only persons working in the facility.

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/03/2018
FORM APPROVED

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On a review of the facility records was conducted. No other staff records were available for review. On at 10:35 AM an interview was conducted with Resident #2 who stated, " (Friend of Staff A) came about a month ago and stayed with us. I think for about 2 or so hours. I think Staff A went to the store." On at 12:10 PM an interview was conducted with Resident #3 who stated, "(Friend of Staff A) stayed with us while Staff A was gone yesterday. Maybe a few hours. Staff A cooked. Staff A gave me my medicine. No, no one else stays with us." Class III		