

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/05/2018
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11922334	(X3) DATE SURVEY COMPLETED R 03/12/2018
NAME OF PROVIDER OR SUPPLIER SPRING HAVEN RETIREMENT COMMUNITY	STREET ADDRESS, CITY, STATE, ZIP CODE 1225 HAVENDALE BLVD NW WINTER HAVEN, FL 33881	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c) FS

Based on record review and interview, the facility failed to obtain a signed Attestation of Compliance (AoC) accompanying an eligible Level II Background Screening (BGS) in all employee's personnel file for four employees (Staffs A, B, C, and D) of six sampled employees.

Findings Included:

A record review for Staff A conducted on [REDACTED], revealed that Staff A did not have a signed AoC accompanying an eligible Level II BGS. Staff A was hired on [REDACTED] as a Dietary Aid.

A record review for Staff B conducted on [REDACTED], revealed that Staff B did not have a signed AoC accompanying an eligible Level II BGS. Staff B was hired on [REDACTED] as a Resident Assistant.

A record review for Staff C conducted on [REDACTED], revealed that Staff C did not have a signed AoC accompanying an eligible Level II BGS. Staff C was hired on [REDACTED] as a Medication Technician.

A record review for Staff D conducted on [REDACTED], revealed that Staff D did not have a signed AoC accompanying an eligible Level II BGS. Staff D was hired on [REDACTED] as a Medication Technician.

During a staff interview with the Assistant Administrator conducted on [REDACTED] at 08:36pm, the Assistant Administrator acknowledged and confirmed that Staffs A, B, C, and D did not have a signed AoC accompanying the eligible BGS in their employee files.

Unclassified

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0000 - Initial Comments

Assisted Living Facility (ALF)

A Revisit to a 01/16/2018 Change of Ownership Survey was conducted at Spring Haven Retirement Community Assisted Living Facility on 03/12/2018. Spring Haven Retirement Community had deficiencies at the time of the visit.

(License#: 5504)

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on record review and interview, the facility failed to provide required in-service trainings to two employees (Staffs C and D) of four sampled employees.

Findings Included:

An employee record review for Staff C conducted on _____ revealed that Staff C did not have documentation in the employee record of having received a required one-hour in-service on _____ control. Staff C did not have documentation in the employee record of having received a required one-hour in-service on incident reporting procedures within 30-days of employment. Staff C did not have documentation in the employee record of having received a required one-hour in-service on resident rights and reporting _____ within 30-days of employment. Staff C did not have documentation in the employee record of having received a required three-hour in-service on activities of daily living and behavioral needs within 30-days of employment. Staff C was hired on _____.

An employee record review for Staff D conducted on _____ revealed that Staff D did not have documentation in the employee record of having received a required one-hour in-service on incident reporting procedures within 30-days of employment. Staff D did not have documentation in the employee record of having received a required one-hour in-service on resident rights and reporting _____ within 30-days of employment. Staff D did not have documentation in the employee record of having received a required three-hour in-service on activities of daily living and behavioral needs within 30-days of employment. Staff D was hired on _____.

During a staff interview with the Assistant Administrator conducted on _____ at 08:36pm, the Assistant Administrator acknowledged and confirmed that neither Staff C nor Staff D had documentation of the required aforementioned in-service trainings. The Assistant Administrator stated that, "they

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probably have had the training but they're just not in their files." Class III 0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on record review and interview, the facility failed to obtain the required Medication Technician (Med Tech) training for two employees (Staffs C and D) of two sampled staff who provide assistance with self-administration of medication. Findings Included: An employee record review for Staff C conducted on, revealed that Staff C did not have the 4-hour required Med Tech training certificate in her employee record. Staff C was hired on as a Med Tech. Staff C is on the current employee schedule to assist with self-administration of medication. During an employee record review for Staff D conducted on, revealed that Staff D did not have the 4-hour required Med Tech training certificate in her employee record. Staff D was hired on as a Med Tech. Staff D is on the current employee schedule to assist with self-administration of medication. During a staff interview with the Assistant Administrator conducted on at 08:36pm, the Assistant Administrator acknowledged and confirmed that neither Staff C nor Staff D had a Med Tech Certificate in their employee records. The Assistant Administrator stated that, "they probably have had the training but they're just not in their files." Class III 0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on record review and interview, the facility with a licensed capacity of 120 residents failed to maintain employee records with job descriptions for two employees (Staffs C and D) of four sampled employees. Findings Included: An employee record review for Staff C conducted on, revealed that Staff C did not have a job description in employee record. Staff C was hired on		

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An employee record review for Staff D conducted on _____, revealed that Staff D did not have a job description in employee record. Staff D was hired on _____. During a staff interview with the Health and Wellness Director conducted on _____ at 07:24pm, the Health and Wellness Director stated that Staff C and Staff D were hired as Medication Technicians . During a staff interview with the Assistant Administrator conducted on _____ at 08:36pm, the Assistant Administrator acknowledged that both Staff C and Staff D did not have a job descriptions in their employee records and confirmed that both were hired as Medication Technicians . Class III		