STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910608	**03/20/2018**
NAME OF PROVIDER OR SUPPLIER **PEMBROOK PLACE II**	STREET ADDRESS, CITY, STATE, ZIP CODE **1623 ROBINHOOD LANE** **CLEARWATER, FL 33764**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

A complaint investigation, (CCR# 2018000817), was conducted at Pembrook Place II, in conjunction with an Extended Congregate Care (ECC) monitoring survey, on . . . . . Pembrook Place II had deficiencies at the time of the investigation.

(License # 7581)

0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC

Based on observations, interviews and records review, the facility failed to provide diversified individual or an ongoing group activities program that would be in keeping with residents' needs, abilities and interests for the entire facility (12 of 12 residents). 3 of 5 residents interviewed stated they spend most of their time sitting around watching TV (#1, #2 and #5).

Findings included:

At 9:00 am on , a tour of the facility was conducted. During the tour it was observed that most of the residents were sitting in the living the TV on. A bulletin board in the corner of the kitchen had a weekly "Activities Schedule" attached. The weekly schedule had no date, just a listing of activities for each day of any given week. The the survey was on a Tuesday and the activities listed for Tuesdays was as follows: morning visiting hours 9:00 - 11:00, sit down exercises (no time specified), afternoon visiting hours 1:30 - 5:00, bible study (no time specified), bingo (no time specified), evening walk 6:00 - 8:30 (Photographic evidence obtained, Photo #1).

In an interview with the Administrator at 9:30 am on , the Administrator stated that the sit down exercises would be conducted in the morning of the survey. The Administrator explained that the sit down exercise activity, the facility offered, was a DVD of an exercise class, that was shown on the TV, and that the residents were expected to follow along with the DVD. The facility advertises itself as a memory care facility and several of the residents were in there for memory care. The Administrator stated that sometimes they have to help the residents to exercise by lifting up their arms and making motions with them. It was observed that from 9:00 am until 12:30 pm, the facility did not conduct the sit down exercises.

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In an interview with the Administrator at 12:15 pm, it was revealed that the facility does not have anyone to assist them with activities for the residents and they are so busy taking care of the 12 residents, in the facility, that there is no time to stop for group activities. The Administrator stated it was too expensive to hire someone to help them with activities.

Resident #1 stated in an interview at 10:20 am on , that they sit and watch TV all day everyday. Sometimes Resident #1 goes for a walk with the Administrator in the the morning, just the two of them, and they walk around the neighborhood.

Resident #2 stated in an interview at 10:30 am on , that there are no activities and it is so boring that the resident passes time by trying to help out the other residents. The resident has been in the facility for about 9 months and has only seen them play bingo twice.

Resident #5 stated in an interview at 10:45 am on that the resident doesn't do much else, all day, but sitting around watching TV and talking. "I'm , there's not much for me to do at my age. Every now and then we go on walks outside. "

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observations and interviews, the facility failed to post a copy of the Resident Bill of Rights, including the telephone number for the Long-Term Care Ombudsman Program, in full view, in a freely accessible resident area. Residents (2 of 5) demonstrated, in interviews, a lack of understanding about what their rights were (#1 and #3).

Findings Included:

During a tour of the facility on at 9:00am, it was observed that the facility did not have a visible copy of the Resident's Bill of Rights or the telephone number for the Long-Term Care Ombudsman on display in plain view for residents to see. The only copy of the Resident's Bill of Rights visible, in the facility, was attached to a bulletin board in the kitchen (an area not readily accessible to residents), the Bill of Rights poster was covered over by other papers, and not visible. (Photographic Evidence obtained - Photo3).

In an interview with the Administrator at 11:30 am on , The Administrator stated the facility only

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had the one poster of the Bill of Rights (the one in the kitchen that was covered over with papers). The Administrator stated that they had they Bill of Rights poster hanging in a prominent place, but that the residents kept tearing it down off the wall.

An interview was conducted with Resident #1 at 10:20 am on . When asked if the resident had been informed of the resident bill of rights, Resident #1 stated, "Oh yes, they (the residents) have to be kind to everyone, and they have kind to the people in charge." Resident #1 did not know what an Ombudsman was.

An interview was conducted with Resident #3 at 11:00 am on . When asked if the resident could explain what the resident bill of rights are, Resident #3 stated that they had to be good or they will go to jail. "To be good you have to do everything right and correct."

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation and interview, the facility failed to have menus reviewed by annually by a licensed or registered dietician.

Findings Included:

During a tour of the facility at 9:00 am on , it was observed that there were no posted daily menus for the residents to see what meals were being served. The only copies of the menus observed in the facility were attached to a refrigerator that was located in an area of the kitchen off limits to the residents.

The menus were reviewed on and were found to be out of date, expired on - more than 1 year ago. (Photographic evidence obtained, Photo #2). The lunch meal being served at lunch time was observed to be chicken, rice, mixed vegetables, fruit cocktail, bread and milk, but there was no corresponding pre-planned menu that the facility seemed to be following. The Administrator pointed to a menu that they were using, but the menu said chicken, mashed potatoes, rice pudding, bread and water or ice tea.

The Administrator stated in an interview at 12:30 pm that the facility was just getting ready to contact their registered dietician to order new and current menus, in preparation for their biennial survey coming up in the next 6 months or so.

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Class III