STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966607	03/27/2018
NAME OF PROVIDER OR SUPPLIER **HERON HOUSE OF LARGO**	STREET ADDRESS, CITY, STATE, ZIP CODE **2050 EAST BAY DRIVE** **LARGO, FL 33771**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

On , 2018 a Complaint (CCR#2018001788 and CCR#2018001643) survey was conducted at Heron House of Largo. Deficiencies were identified during the visit.

(license # 10811)

0120 - Fiscal - Financial Stability - 429.17(3) FS: 429.275(1)58A-5.021(1) FAC

Assisted Living Facility

Based on observation, interview and record review, the facility failed to operate on a sound financial basis as evidenced by the failure to pay monthly bills timely. The facility was found to have bills that were repeatedly overdue on multiple accounts.

Finding include:

A record review of the billing statement from the facility's food distributor revealed a balance due at time of this survey $34,416.64. A phone interview conducted on at 1:30pm with an employee in accounts receivable confirmed the facility was past due on paying their account. The employee stated the company had placed a credit hold on this account dated . Since then, they have received new food orders but the facility continues to carry an outstanding balance.

A second food distributor currently has a credit hold and stopped accepting food orders from the facility. The company has worked with the facility for the past 3 years but because it took nine months before they received payment the last time the facility was past due, they will not accept a food order if the facility has an outstanding balance.
An interview was conducted with the facility's dietary director on at 2:00pm. The dietary director stated he has just started working at the facility one week ago. He tried to place a food order but it was refused by the company and he was told they would not accept any new orders until the facility pays their outstanding balance.

A record review of the gas bill revealed a past due balance of $1,470.30. An interview conducted on at 2:00pm with a representative in accounts receivable stated that in the past 12 months, a late fee has been charged to the facility 6 times.

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The utilities for the facility's water bill is not current based on record review. A phone interview with a representative from the utility company confirmed the account was not current.
During interview conducted with multiple staff throughout the survey from 9:00 AM-4:00 PM, it was stated the facility has run out of supplies such as trash bags, zip ties, cleaning supplies and solutions.

On at 12:05pm a phone interview conducted with a representative in Accounts Receivable at the Medical Supply company the facility orders from revealed the facility has a past due balance of $871.28.

During the exit conference with the new Administrator on at 4:15 PM, they stated the bills go directly to the corporate office. The corporate office reviews the bills and sends the checks.

Class III