STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965449	**04/09/2018**
NAME OF PROVIDER OR SUPPLIER **QUALITY CARE OF FLORIDA, INC.**	STREET ADDRESS, CITY, STATE, ZIP CODE **1261 TUMBLEWEED DRIVE** **ORANGE PARK, FL 32065**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced biennial relicensure survey was conducted at Quality Care of Florida, Inc., (Lic # 9828) on , , 2018. Deficient practice was identified as a result of the survey.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, interview, and record review, the facility failed to ensure residents were provided a living environment free from for 1 of 6 residents, related to bed rails on Resident #1's bed.

The findings include:

During a tour of the facility at 9:40 AM on , Resident #1's viewed. The a bed that held 2 full sized bed rails on each side.

Review of the Health Assessment (1823) for Resident #1 showed he needed assistance for transferring. The 1823 on file was from , 2015.

Employee A and the Administrator were asked about the bed rails on at 1:45 PM. They explained that the rails were not a because Resident #1 can raise and lower them on his own.

Following the interview, Resident #1 was observed in his bed. From 2:08 to 2:17 PM on , the bed rails were raised by Employee A and Resident #1 was asked to demonstrate his ability to raise and lower them on his own. Resident #1 placed one hand on top of the rail and was not successful in manipulating the bed rail. When asked if he could give a verbal explanation on how to use the bed rails, including how to lower them, he said he did not know. Employee A was present during the observation and acknowledged Resident #1 did not lower the bed rail on his own.

During the exit conference at 2:30 PM on , the Administrator produced an updated 1823 dated , which also showed he was not independent with transferring.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on record review and interview, the facility failed to document the staff's involvement in elopement drills for 1 of 2 years reviewed, and failed to maintain documentation of First Aid/ certification for 1

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of 3 (Employee B)

The findings include:

1. During an interview with Employee A at 11:30 AM on , he was asked if he took part in elopement drills. He confirmed he had done several elopement drills several times a year.

At 12:19 PM on , the Administrator was asked for the elopement drill records. Upon review of the notebook that was provided, the last drill was done in , 2017. 2 were done in 2016. None were documented in 2018.

At 1:15 PM on , the lack of documentation was confirmed with the Administrator.

2. During a record review of Employee B's personnel file on , it was discovered he did not hold current and First Aid certification. The schedule produced on by the Administrator showed him working alone on 5 days between , 1-9, 2018.

During an interview with Employee A and the Administrator on at 1:25 PM, they confirmed the file was missing the information but stated they believed he had undergone a recent training for First Aid and . From the interview to the exit at 2:30 PM, they were seen making multiple calls to the employee to obtain his certification but by the end of the survey this was not produced.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on interview and record review, the facility failed to maintain complete documentation for 1 of 4 resident records sampled (Resident #3)

The Findings Include:

During a record review for Resident #3, it was discovered that she was hospitalized and returned to the facility with a .

Further review found no documentation of the physician's order for how to treat the , follow up care notes, or documentation the was healed.

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SUMMARY STATEMENT OF DEFICIENCIES
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During an interview with the Administrator and Employee A at 1:10 PM on , they reviewed the record. They also produced Home health notes because it was said that Home health was treating the . They confirmed that treatment was provided and the healed, but confirmed the record lacked the documentation pertaining to this treatment.

Class III