

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/26/2018
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11922281	(X3) DATE SURVEY COMPLETED 04/10/2018
NAME OF PROVIDER OR SUPPLIER WESTBROOKE MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 6701 DAIRY ROAD ZEPHYRHILLS, FL 33542	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments Assisted Living Facility (ALF) A Complaint Survey (CCR#: 2018001195) in conjunction with a Revisit to 02/08/18 Complaint Survey (CCR#: 2017014704) was conducted at Westbrooke Manor Assisted Living Facility (ALF) on 04/10/18. Westbrooke Manor ALF had unrelated deficient practice at the time of survey . (License#: 6061) 0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS Based on record review and interview, the Facility failed to honor resident rights by failing to provide at least a 45-days' notice of the termination of residency for one Resident (#1) of three sampled residents who were discharged from the facility. Findings Included: A record review, for Resident #1 conducted on _____, revealed that Resident #1 did not have a completed Agency for Healthcare Administration Form to assist the Facility in determining appropriateness of residency for Resident #1's admission. Resident #1's record did not have a 45-day written notice to terminate residence. Resident #1's record did not have documents showing good cause to terminate residency. Resident #1's record did not contain an assessment that Resident #1 was a danger to self or others. Resident #1's record did not contain documentation that Resident #1 needed 24-hour Nursing or _____ care. An interview, with Resident #1's Responsible Party conducted on _____ at 12:01pm, revealed that the Facility did not provide a 45-day written notice of discharge for Resident #1. Resident #1's Responsible Party stated that the Facility relayed verbally that Resident #1 need to be picked up immediately. An interview, with the Admissions Coordinator conducted on _____ at 02:45pm, revealed that the Facility initially determined Resident #1 to be appropriate to reside in the Facility and confirmed that Resident #1 had moved into the facility. An interview, with the Administrator, the Director of Nursing, and the Admissions Coordinator conducted on _____ at 03:00pm, revealed that the Facility did not issue a 45-day notice for the termination of		

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residency to Resident #1. The Facility did not obtain a medical assessment to determine if Resident #1 was a danger to self or others. The Facility did not obtain a medical assessment to determine if Resident #1 needed 24-hour Nursing or care. The facility staff confirmed that Resident #1 was admitted on and discharged on via verbal notification to Resident #1's responsible party because the Facility felt Resident #1 was not appropriate. Class III		