

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910374	(X3) DATE SURVEY COMPLETED 04/03/2018
NAME OF PROVIDER OR SUPPLIER WINDSOR COURT	STREET ADDRESS, CITY, STATE, ZIP CODE 3700 N. FLAGLER DR WEST PALM BEACH, FL 33406	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Unannounced licensure complaint surveys (CCR #2018002744 & CCR #2018000638) were completed on and at Windsor Court ALF (Lic# 5943). There were deficiencies at the time of the survey.

D165 - Risk Mgmt & QA; Adverse Incident Report - 429.23(1-4 & 6-10) FS; 58A-5.0241 FAC

Based on record review and interview, the facility failed to report the Day 1 Adverse Incident within 24 hours and the 15 Day follow-up within the required time for 1 of 3 sampled residents (Resident#1).

The Findings Included:

A record review was conducted on Resident#1's file. Resident#1 was involved in altercation with a Staff A on The Administrator was made aware of the incident on via a letter written by Staff A. The Administrator reviewed the facility security video and determined that Staff A was the aggressor. The Day 1 Adverse was not submitted until (Day 2). The 15 Day follow-up report was submitted on (Day 17).

During an interview with the Administrator on at 3:45PM, she acknowledged the findings and provided no additional documentation for review.

Class

D166 - Risk Mgmt & QA; Liability Claim Report - 429.23(5) FS; 58A-5.0242 FAC

Based on record review and interview, the facility failed to submit a monthly liability claim for litigation for ALF negligence for 1 of 3 sampled residents (Resident#2).

The Findings Included:

On a record review was conducted for Resident#2's file. The file contained a Notice of Intent to Initiate Litigation for ALF Negligence dated Further review revealed a Civil Action Summons dated: During an interview with the Administrator regarding the liability claim he stated he had not reported as he was not aware that he needed to report the claim.

During an interview with the Assistant Administrator on at approximately 3:50PM, she

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

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acknowledged the findings and provided no additional documentation for review. Class Z816 - Background Screening-Compliance Attestation - 408.809(2)(a-c) FS Based on record review and interview, the facility failed to verified that Staff A had not had a break in service of more than 90 days from a position that requires Level 2 screening for 1 of 3 sampled staff (Staff A). The Findings Included: On [REDACTED] at approximately 12:15PM, a record review was conducted for Staff A. The file documented Staff A was hired on [REDACTED]. The file contained a Level II Background screening dated [REDACTED]. Further review revealed no documentation was obtained that verified that Staff A had not had a break in service from a position that required a Level II Background Screening, prior to using the old screening. The Background Screening document contained no indication that Staff A had been registered in the clearinghouse with another agency. During an interview with the Business Office Manager at this time, she stated all applications are reviewed, but weather or not Staff A had a 90 day break in service was not been verified. During an interview with the Assistant Administrator on [REDACTED] at approximately 3:55PM, she acknowledged the findings and provided no additional documentation fro review. Unclassified		