

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911223	(X3) DATE SURVEY COMPLETED 04/17/2018
NAME OF PROVIDER OR SUPPLIER VICK STREET MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 22332 VICK STREET PORT CHARLOTTE, FL 33980	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced relicensure survey was conducted through at Vick Street Manor, an assisted living facility (license #5016) in Port Charlotte, Florida.

The following is description of the deficiencies.

0009 - Admissions - Admission Package - 58A-5.0181(3) FAC; 400.0078(2)

Based on record review, and interview, the facility failed to ensure a complete admission packet was available for new admissions to the facility. Failure to provide a complete admission packet leads to a lack of necessary information and may lead to misunderstanding between the resident or their representative and the facility.

The findings included:

1. Record review of facility's admission packet revealed the following information was not included:
 - a. The daily, weekly or monthly charge to for Limited Mental Health Services (LMH) and list of all services provided;
 - b. Personal care services the facility is prepared to provide to residents and additional costs to the resident, if any;
 - c. Nursing services the facility is prepared to provide to residents and additional costs to the resident, if any;
 - d. The facility's resident elopement response policies and procedures;
 - e. Admission and retention policy;
 - f. policy;
 - g. Reporting . . . , neglect and . . . , policy;
 - h. Administration scheduled availability;
 - i. control, sanitation, and universal precaution policy;
 - j. Third party coordination policy (including coordination of communications);
 - k. Resident's contract on page 5 stated under reasons of 45 day notice of discharge: "is bedridden for more than 14 days." Regulatory requirement for facility with standard license or Limited Nursing Services (LNS) license is 7 days not 14 days. Only facilities with extended congregate care (ECC) services meet the criteria mentioned above. Facility does not hold an ECC license.

On at 2:30 p.m., the administrator confirmed the facility does not have ECC license.

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Regulatory reference was made to chapter 400 and not chapter 429 of Florida Statutes (F.S.) Chapter 429 F.S. has been in effect since 2006. 2. Record review reveled that the following information was excluded from facility's contract: a. A list of the specific services, supplies and accommodations to be provided by the facility to the resident, including limited mental health services the resident elects to receive; b. Resident's contract on page 5 stated under reasons of 45 day notice of discharge: "is bedridden for more than 14 days." Regulatory requirement for facility with standard license or LNS license is 7 days not 14 days. Only facilities with ECC services meet the criteria mentioned above. Facility does not hold an ECC license. On at 2:30 p.m., the administrator confirmed the facility does not have an ECC license. c. The facility's policies and procedures for self-administration, assistance with self-administration, and administration of medications, if applicable, pursuant to Rule 58A-5.0185, Florida Administrative Code (F.A.C.). This also includes provisions regarding over-the-counter (OTC) products pursuant to subsection (8) of that rule; d. Regulatory reference was made to chapter 400 and not chapter 429 of F.S. Chapter 429 F.S. has been in effect since 2006. e. Page 17 of exhibit 1 tab D. "Term and termination:" This addendum will continue until the resident agreement between resident and Vick Street Manor is terminated, unless either party terminated the addendum for any reason by giving thirty (30) days prior written Regulatory requirement is for the facility to provide at least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally, the guardian shall be given at least 45 days' notice of a non emergency relocation or residency termination. Reasons for relocation shall be set forth in writing. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction as it is indicated in 58 A-5.0182(6). f. Exhibit 1 at page 15 listed additional services and mentioned assistance ECC or LNS (FL only).		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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Facility does not hold an ECC and /or LNS license. Additional services not included, special services for Limited Mental Health (LMH) component, that facility holds. Administrator acknowledged on at 1:00 p.m., that indeed the admission packet was incomplete. Class III . 0092 - Food Service - General Responsibilities - 58A-5.020(1) FAC Based on observation, record review, and staff interview with facility's administrator, the facility failed to assure that the food was stored in a safe and sanitary manner. That puts all residents at risk who receive an oral diet in the facility. The findings included: 1. Observation on at 8:20 a.m., with facility's administrator and cook found the following: a. Accumulated black residue in all edges of the floor, under cabinets and against the walls. b. Accumulated rust on the facility's refrigerator. Accumulated black residue in the refrigerator's interior. c. Accumulated dirt and black residue on all 3 serving carts. d. A brown residue of unknown origin on the lower part of the cooler. e. A brown residue of unknown origin on the lower part of the freezer. f. Rust on the freezer's door and all the shelves in the facility's cooler. g. A brown residue of unknown origin at facility's juice station. h. Accumulated dirt on the wall against the dish washer. Accumulated dirt over the dish washer. i. Accumulated dirt in the steaming table where food was to be placed during tray line. j. Accumulated dirt in the facility's grill. On at 8:20 a.m., the administrator and cook said the facility's kitchen is cleaned weekly. On at 8:25 a.m., the administrator acknowledged that the kitchen area needed to be cleaned. She said she will make sure staff attends to the issue immediately. Class III .		

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0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation and staff interview, the facility failed to ensure the menu that was posted was dated a week in advance as required.

The findings included:

1. Observation on at 11:50 a.m., found that only the daily menu was written on a chalk board and was posted close to the facility's entrance.
2. Observation during lunch on at 12:00 noon, found that the menu posted in the hallway towards facility's second dining not dated a week in advance as required.
3. Observation during lunch on at 12:10 p.m., in the facility's third dining no menu posted at all.
4. Administrator acknowledged on at 2 :00 p.m., that indeed the menu posted was not dated as it is required.

Class III

0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on record review and interview, the facility failed to ensure a complete and accurate duplicate original contract was in each resident's file for 2 (Residents #6 and #10) of 2 resident records reviewed. The facility failed to ensure the contracts contained all required information. Failure to maintain contracts including addendums may lead to billing irregularities.

The findings included:

Record review reveled that the following information was excluded from facility's contract:

1. A list of the specific services, supplies and accommodations to be provided by the facility to the resident, including limited mental health services that the resident elects to receive;

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