STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11932659	**04/24/2018**
NAME OF PROVIDER OR SUPPLIER **WOODMONT A PACIFICA SENIOR LIVING COMMUNITY**	STREET ADDRESS, CITY, STATE, ZIP CODE **3207 NORTH MONROE STREET TALLAHASSEE, FL 32303**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for allegations contained within CCR#2018001827 was conducted on at Woodmont A Pacifica Senior Living Community assisted living facility, state license #99. At the time of the survey, deficienct practice was identified.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, interview and record review, the facility failed to honor the rights of 4 of 9 residents by not providing a clean, safe, and decent living environment for residents #1, #2, #3 and #4.

The Findings:

A tour of the facility was conducted at 9:13 AM on .
Resident #1 ( ) - observed to have debris (torn pieces of paper, food particles, and cups) lying around on the floor.
Resident #2 ( ) - only pink carpet, needed vacuuming, large amount of black stains, trash observed on floor around corner of walls and dust in corner of wall.
Resident #3 ( ) - observed small particles of food around his chair and floor was in need of sweeping
Resident #4 ( ) - loud odor of , noticeable in hallway and . There was dried feces smeared across the lid of the toilet in the resident's , and the was observed to have large amount of black markings and dirt smeared on the floor.

During the tour, interviews were conducted with residents #3 and #4.
Resident #3 stated his supposed to be cleaned weekly, but that was not happening. He stated he often has to beg staff to come in and clean his , and it had been two weeks since it was last cleaned.
Resident #4 reported that his supposed to be cleaned twice weekly, and then pointed at his wheelchair and rolling walker, which were observed to be dusty with dried food particles in the wheels and joints. The soda cans on the floor, and other trash including Styrofoam cups and carry out plates. Resident #4 stated that staff brought food in the carry out trays and would leave them to pile up in his . Stated it had been 2-3 days since his last cleaned and he was not satisfied with his being cleaned.

Review of the facility's housekeeping schedule indicated that the resident #1 was to be cleaned on Mondays, Wednesdays and Fridays. The resident #2 was to be cleaned weekly on

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Tuesdays. The resident #3 was to be cleaned on Fridays, but was last cleaned on Wednesday because the resident complained that his to be cleaned. The resident #4 was to be cleaned on Tuesdays and Thursdays and had last been cleaned on .

On at 11:11 AM, an interview was conducted with the housekeeping and laundry supervisor who reported some residents do require assistance with keeping their rroms clean. She stated that resident #4 was an example, as he was not able to care for himself or keep his . Stated that she had brought this issue to the attention of administrative staff, but the facility only allowed her two housekeeping staff for the entire facility and she had to do the laundry by herself.

On at 1:50 PM, an interview with the Executive Director revealed that the days housekeeping staff were not in the , direct care staff were supposed to go in and tidy up the .

On at 2:57 PMthe Director of Nursing (DON) confirmed that direct care staff were supposed to be keeping resident clean on the days they did not receive housekeeping services, which included tidying up the , making up the resident's bed, and emptying the trash. The DON also stated that direct care staff should not be waiting on housekeeping and should clean up any toilets found with excrement on them and should be removing any Styrofoam containers they take into the residents' .

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Baseed on observation, interview and record review, the facility failed to provide a clean living environment in second floor common areas, and in 4 of 9 resident observed (21, 23, 35 and 259).

The Findings:

A tour of the facility was conducted at 9:13 AM on .
(Resident #1) - observed to have debris (torn pieces of paper, food particles, and cups) lying around on the floor.
(Resident #2) - only pink carpet, needed vacuuming, large amount of black stains, trash observed on floor around corner of walls and dust in corner of wall.
(Resident #3) - observed small particles of food around his chair and floor was in need of sweeping

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(Resident #4) - loud odor of , noticeable in hallway and . There was dried feces smeared across the lid of the toilet in the resident's , and the was observed to have large amount of black markings and dirt smeared on the floor.
Observation of the 2nd floor transition hallway and independent hallway showed the common areas were in need of vacuuming, as there were large amounts of small pieces of paper on the floor along with other debris.

During the tour, interviews were conducted with residents #3 and #4.
Resident #3 stated his supposed to be cleaned weekly, but that was not happening. He stated he often has to beg staff to come in and clean his , and it had been two weeks since it was last cleaned.
Resident #4 reported that his supposed to be cleaned twice weekly, and then pointed at his wheelchair and rolling walker, which were observed to be dusty with dried food particles in the wheels and joints. The soda cans on the floor, and other trash including Styrofoam cups and carry out plates. Resident #4 stated that staff brought food in the carry out trays and would leave them to pile up in his . Stated it had been 2-3 days since his last cleaned and he was not satisfied with his being cleaned.

Review of the facility's housekeeping schedule indicated that the resident #1 was to be cleaned on Mondays, Wednesdays and Fridays. The resident #2 was to be cleaned weekly on Tuesdays. The resident #3 was to be cleaned on Fridays, but was last cleaned on Wednesday because the resident complained that his to be cleaned. The resident #4 was to be cleaned on Tuesdays and Thursdays and had last been cleaned on .

On at 11:11 AM, an interview was conducted with the housekeeping and laundry supervisor who reported some residents do require assistance with keeping their rroms clean. She stated that resident #4 was an example, as he was not able to care for himself or keep his . Stated that she had brought this issue to the attention of administrative staff, but the facility only allowed her two housekeeping staff for the entire facility and she had to do the laundry by herself.

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Class III