STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965503	05/07/2018
NAME OF PROVIDER OR SUPPLIER **PRESIDENTIAL PLACE**	STREET ADDRESS, CITY, STATE, ZIP CODE **3880 SOUTH CIRCLE DRIVE** **HOLLYWOOD, FL 33021**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced licensure complaint survey, CCR# 2018002282, was conducted on at Presidential Place, License # 9921. The allegations of dietary services were substantiated. The facility had deficiencies at the time of the investigation.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observations, record review and interview, it was determined that the facility failed to address resident grievances in a timely manner and failed to ensure that the dinning area was maintained in a safe manner.

The findings include:
On at 12:00 PM, the lunch dining observation was conducted. It was revealed that the Residents were observed entering the dining . The entree meal was not served until 12:39 PM by the four (4) kitchen servers observed. The dining observed over crowded with wheelchairs, and walkers. There was very limited space for the Residents and Staff Members to maneuver comfortably and safely.

A review of the Resident Council Minutes for 2018 reveal 20 residents present. The minutes stated the Dining too crowded, a 2nd dining is needed. The Dining , is dirty, it is hard to maneuver, residents need help in cutting up their food, there is no walkers and wheelchairs to fit and move around. Alternative menu always the same, the same spices are used on all of the food, and the food swimming in grease.

During confidential residents' interviews conducted on , it was revealed that the dining too crowded and it takes a long time to be served.

A review of the Resident Council minutes reveal the following: , 2018, there were 10 residents present in the meeting. The minutes stated the Dining too crowded. They are considering two separate lunch sessions. The kitchen will chop meals for the resident who require assistance prior to serving. Needs more fresh vegetables. Would like to remove carpet from the dining . Also, the food is too greasy.

On at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings.

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Class III