STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953408	R 05/16/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROOKDALE POINTE WEST	**6101 POINTE WEST BLVD** **BRADENTON, FL 34209**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

An unannounced Revisit to 3/30/18 Complaint investigation (CCR# 2018001624) was conducted on 5/16/18.

The Brookdale Pointe West, Assisted Living Facility (License# 5421), had uncorrected deficiencies at the time of this visit.

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on observation, record review, and interviews, the facility continued to fail to ensure that 3 of 3 staff reviewed, who provide direct care to residents receive a minimum of 3 hours of in-service training within 30 days of employment that covers resident behavior and needs and providing assistance with the activities of daily living; a minimum of 1 hour in-service training within 30 days of employment that covers the facility's emergency procedures including chain-of-command and staff roles relating to emergency evacuation; a minimum of 1 hour in-service training within 30 days of employment that covers reporting major and adverse incidents; and a minimum of 1 hour in-service training within 30 days of employment that covers Resident Rights in an Assisted Living Facility and recognizing and reporting resident , neglect, and .

Findings included:

Record reviews and interviews conducted at the facility on and revealed that the facility employs Resident Care Associates to provide direct care services to residents; none of the Resident Care Associates reviewed are nurses, certified nursing assistants, or home health aides. Staff A was hired as a Resident Care Associate on 11/ ; Staff B was hired as a Resident Care Associate on ; Staff C was hired as a Resident Care Associate on .

AHCA Surveyor review of employee files on revealed no documentation of required staff in-service training as follows:

Two of 3 personnel (Staff A & C) records reviewed contained no documentation of 3 hours of in-service training covering Resident behavior and needs and providing assistance with Activities of Daily Living. Staff A's file contained a certificate for completion of "Resident Behaviors, Needs and Assisting with Activities of Daily Living - Pathways to Personalized Care - Estimated Course Length: 60 minutes

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Completion Date " <photographic evidence obtained>. Staff C's file contained no documentation of 3 hours of in-service training that covers Resident behavior and needs and providing assistance with Activities of Daily Living. (Staff B's file contained a certificate for completion of "Pathways to Personalized Care Skills Practice-Instructor led Course" (No Instructor information provided in allotted space) - "Estimated Course Length: 180 minutes Completion Date .")

Three of 3 personnel (Staff A & B & C) records reviewed contained no documentation of training in facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation:

Staff A's file contained a "Certificate of Completion: This is to certify that (Staff A) has completed the course Emergency Preparedness for Post-Acute Organizations Health Stream" <photographic evidence obtained>. Staff A's file also contained a "Certificate of Completion for "Major Adverse Incidents and Emergency Procedures AF1132FL Safety Sense - Online Course Estimated Course Length: 26 minutes Completion Date " with bulleted "Fire Safety" and "Safety Sense" <photographic evidence obtained>. Staff A's file did not contain documentation of a minimum of 1 hour in-service training in facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.

Staff B's file did not contain documentation of a minimum of 1 hour in-service training in facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.

Staff C's file contained an "Alternative Living Services (Wisconsin address)" certificate of training in "fire safety/emergency disaster" dated <photographic evidence obtained>. Staff C's file contained no documentation of a minimum of 1 hour in-service training in facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. The Administrator stated: "That was 2 owners ago, when staff started employment, so she had training when she was hired." Surveyor stated that all staff need to be trained in current owner's current emergency management policies & procedures.

Two of 3 personnel (Staff A & B) records reviewed contained no documentation of a minimum of 1 hour in-service training that covers reporting major incidents, reporting adverse incidents, and facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. Staff A's file contained a Certificate for "Major Adverse Incidents and Emergency Procedures AF1136FL Safety Sense - Online Course Estimated Course Length: 50 minutes Completion Date " with bulleted "Fire Safety" and "Safety Sense" <photographic evidence obtained>. Staff B's file contained no documentation of training in reporting major incidents, reporting adverse incidents, and facility

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SUMMARY STATEMENT OF DEFICIENCIES
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emergency procedures including chain-of-command and staff roles relating to emergency evacuation.

One of 3 personnel (Staff A) records reviewed contained no documentation of a minimum of 1 hour in-service training in Resident Rights in an Assisted Living Facility and Recognizing and Reporting resident , neglect, and , . Staff A's file contained a certificate "In recognition of successful completion of Resident Rights, and Neglect, and Management Estimated Course Length: 60 minutes." <photographic evidence obtained>.

The surveyor discussed the continued staff training deficiencies and training certificate requirements with the Administrator and Administrative Assistant throughout the facility revisit and during the exit interview conducted at 11:30am.

Uncorrected Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on record reviews and interviews, the facility continued to fail to ensure that 3 of 3 direct care staff reviewed receive at least one hour of training in the facility's policies and procedures regarding ( ) within 30 days after employment.

Findings included:

Record reviews and interviews conducted at the facility on revealed that the facility employs Resident Care Associates to provide direct care services to residents; none of the Resident Care Associates reviewed are nurses, certified nursing assistants, or home health aides. Staff A was hired as a Resident Care Associate on 11/ . Staff B was hired as a Resident Care Associate on 11/ . Staff C was hired as a Resident Care Associate on .

Personnel files reviewed on for Staff A, Staff B, & Staff C contained no documentation of a minimum of one hour of training in the facility's policies and procedures regarding . Staff A's file contained the same certificate as found in the record during the survey: Certificate for " Training AF1172FL First Aid-Online Course Estimated Course Length: 40 minutes Completion Date " <photographic evidence obtained>. Staff B's file contained the same certificate as found in the record on : Certificate for " Training AF1172FL First Aid-Online Course Estimated Course Length: 40 minutes Completion Date " <photographic evidence obtained>. Staff C's file contained no documentation of training in the facility's policies and procedures regarding .

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SUMMARY STATEMENT OF DEFICIENCIES
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The surveyor discussed continued staff training deficiencies and training certificate requirements with the Administrator and the Administrative Assistant throughout the facility revisit and during the exit interview conducted . . . . at 11:30am.

Uncorrected Class III