STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964889	**06/12/2018**
NAME OF PROVIDER OR SUPPLIER **ARBOR COVE ALF OF FLORIDA INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **305 NORTH HIAWASSEE RD** **ORLANDO, FL 32835**	

SUMMARY STATEMENT OF DEFICIENCIES
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0000 - Initial Comments

The re-licensure survey with Limited Nursing Services was conducted on . Arbor Cove Assisted Living Facility of Florida, License #9443 had deficiencies at the time of the visit.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on record reviews and interviews, the facility failed to ensure a health assessment form 1823 was complete for 2 of 3 sampled residents (#1 and #6.)

Findings:
1. Resident #6's record revealed an admission date of . A health assessment form 1823, dated on , was incomplete. The questions as to whether or not he was an elopement risk and whether he required assistance with his medications were not answered.
2. Record review for resident #1 revealed she was admitted to the facility on . The initial resident health assessment form 1823 dated did not have the address and telephone number of the examiner, the type of assistance she required with medication were left blank by the health care provider.

An updated resident health assessment form that was dated did not have the address, telephone number and title of the examiner. Those sections were left blank.

On at 2 PM, the administrator confirmed the findings.

Class III

0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)

Based on observations, record reviews, and interview, the facility failed to ensure the unlicensed staff (A) who assisted a resident (#4) with self-administration of medications followed the correct procedure.

Findings:

Observations made during a medication pass for resident #4 on at 9:16 am revealed unlicensed caregiver A unlocked the medication cart, removed medication packages from the cart, and took the packages and Medication Observation Record (MOR) to resident #4, who was sitting at the dining . She told the resident the name of each pill as she popped them out into a medicine cup. She

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handed the cup to the resident, who took them without assistance. She observed the resident take the medications. She returned to the cart and signed the MOR.

Caregiver A did not read the prescription label in the presence of the resident, as required.

On at 9:30 am, caregiver A confirmed the findings.

Class III

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on record reviews and interview, the facility failed to ensure the Medication Observation Record (MOR) was updated for a resident (#4) who required assistance with self-administered medications.

Findings:
Resident #4's record revealed an admission date of .

A health assessment form 1823, dated on , indicated he required assistance with self-administration of his medications.

Review of his 2018 MOR revealed an entry for #3 take 1 tablet by mouth two times a day at 9am and 9pm. On through , the medication was not signed as given.

On at 2:24 pm, the administrator confirmed the findings and said the resident received the medication but the staff forgot to sign the MOR.

Class

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on record reviews and interview, the facility failed to make every reasonable effort to ensure a prescription was filled in a timely manner for a resident (#4) who received assistance with self-administered medications.

Findings:

Resident #4's record revealed an admission date of .

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A health assessment form 1823, dated on , indicated that he required assistance with self-administration of his medications.

Review of his 2018 MOR revealed an entry for #3 take 1 tablet by mouth two times a day at 9am and 9pm. The 9am dose on and and the 9pm dose on , , and were all circled. Documentation on the back of the MOR indicated the medication was unavailable on those dates. There was no documentation on the MOR or in the resident's record to indicate what efforts were made by the facility to ensure timely refill of the medication.

On at 12:50pm, the administrator confirmed the findings.

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record reviews and interview, the facility failed to ensure 1 of 4 staff (B) submitted a written statement from a health care provider documenting freedom from communicable within 30 days after beginning employment.

Findings:

Caregiver B's personnel record revealed a hire date of .

The record did not contain a written statement from a health care provider documenting freedom from communicable , as required.

On at 2:30 pm, the administrator confirmed the findings.

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on observations and interview, the facility did not have the appropriate staff available at all times to provide care, meals and medications.

Findings:

Observations made on at 8:30 AM revealed staff C was the only employee in the facility. She

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identified herself as the person in charge of doing laundry and said staff A was supposed to arrive at 8 AM. Continued observations revealed there were residents sitting at the kitchen table, some were sitting in the living , and one was on the front porch. There were 3 residents in bed. Several of the residents said they had not had breakfast or their medications.

Staff C was asked if she would prepare the residents breakfast and give them their medications. Staff C stated again that she only did the laundry. She explained that she was not allowed to give medications or cook. She said staff A would cook meals and give medications. Staff C became very and tried to called staff A to see where she was. She said staff B worked from 6 PM-8 AM and left her alone with the residents.

The agency staff made a telephone to the administrator several times and there was no answer. The agency staff also called the administrator's husband several times and he did not answer.

A telephone call was made to the administrator's other facility on at 8:35 AM, the staff said the administrator was not there and would attempt to reach her.

The residents interviewed said they would normally have their breakfast at this time.
Review of the meal schedule revealed breakfast was to be served from 7:30 AM-8:30 AM.
Staff A was scheduled to work on from 8 AM- 6 PM. Therefore, the breakfast did not start at 7:30 AM as listed. At 8:45 AM on staff A was observed getting out of a car. Staff A said she was late because the bus was late and she had to call a friend.

During a phone interview with staff B on at 10:19 AM, she confirmed that she worked over night from 6 PM-8 AM and said she left the facility that morning at 8 am and left staff C alone in the facility because she had an appointment.

On at 10:30 AM, the administrator/owner said she and her husband were outside and did not have their telephones on them. She said staff B should not have left until staff A arrived.

Class III

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on observations, personnel record reviews and interviews, the facility failed to ensure a staff member who held a current valid ( ) and First Aid card was in the facility at all times.

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Findings:

Observations made on [redacted] at 8:30am revealed staff C was the only employee in the facility. She identified herself as the person in charge of doing laundry and said another staff member would be arriving to the facility.

Observations made on [redacted] at 8:45am revealed caregiver A arrived to the facility.

The facility's staffing schedule indicated that caregiver B was scheduled to work on [redacted] from 6pm-8am and staff C and caregiver A were scheduled to work on [redacted] from 8am-6pm.

Personnel record review for staff C revealed that she did not have valid training in First Aid and [redacted] as required. The only documentation in the record revealed that training was taken on online which is not acceptable.

During a phone interview with caregiver B on [redacted] at 10:19am, she confirmed that she worked over night from 6pm-8am and said she left the facility that morning at 8am and left staff C alone in the facility because she had an appointment.

Class III

0085 - Training - Nutrition & Food Service - 58A-5.0191(6) FAC

Based on personnel record review and interview, the administrator, who was responsible for the facility's food service, did not have evidence to confirm a minimum of 2 hours continuing education each year in topics pertinent to nutrition and food service in an Assisted Living Facility (ALF) that was provided by a certified food manager, licensed dietician, registered dietary technician or health department sanitarians.

Findings:
On [redacted] at 12:30 PM, the administrator/owner said she was responsible for the facility's food service. Personnel record review for the administrator/owner revealed the last annual 2-hour continuing education in nutrition and food service in an ALF was received on [redacted].

On [redacted] at 1 PM, the administrator said she would check her records at the other facility that she owned because she thought she had obtained the training in 2018.

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The administrator was given the opportunity to provide the training by . . . . at 12 PM via email and it was not received.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on menu review, observations and interviews the facility failed to plan at least one week in advance for the menus that were to be served and to note the substitutions before or when the menu was served and did not encourage the residents to participate in the menu planning.

Findings:

During interviews on . . . . throughout the tour, it was revealed that the residents were not happy with the meals served. The resident said they had spoken with staff about the meals and nothing was done. The residents said they were not asked to participate in the menu planning.

Observations o . . . . at 11 AM of the menu for the day revealed roasted turkey, stuffing, green beans and slice apple pie was to be served.

Observation at 12:15 PM revealed the residents were served finely sliced chicken, stuffing that had a watery/thin consistency, and sliced apples with banana bread.

The administrator was asked to provide the substitution log. A review of the substitution log revealed the substitution of the day was not noted.

Further review of the menu revealed for Thursday Roast Pork was to be served, on Friday Spaghetti with meatballs was to be served and on Saturday beef stew was to be served for lunch. The administrator was asked to provide the meats that were to be served. Observations of the freezer at 1:30 PM revealed there was no Roast Pork, meatballs or beef stew available for the week's meal.

There were boxes of prepackaged meats. The administrator said she had not gone shopping for the food on the menu. The staff could use what they had in the freezer to substitute because the residents did not want what was on the menu all the time. Further review of the menu revealed the facility used 4 cycled menus; the menus were prepared with a variety of different foods weekly.

Class III

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0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observations and interview, the facility failed to ensure that all existing architectural structures were maintained in good working order.

Findings:
Observations made in a hallway on the left side of the facility at at 8:40am revealed peeling wallpaper to the right of the commode and torn linoleum tile in front of the commode.

On at 2:15pm, the facility's co-owner confirmed the findings.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record reviews and interview, the facility failed to ensure the resident record for 1 of 3 sampled residents (#4) contained an order from a health care provider to self administer a medication.

Findings:

Resident #4's record revealed an admission date of .

A health assessment form 1823, dated on , indicated he required assistance with self-administration of his medications.

Review of his 2018 Medication Observation Record (MOR) revealed an entry for , 80-4.5 microgram inhaler; inhale 2 puffs by mouth twice a day. A handwritten note next to the entry indicated he self-administered the medication. His record did not contain an order from a health care provider to indicate he was able to self-administer the medication, as required.

On at 2pm, the administrator confirmed the findings.

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on the observations, interview and the agency's background screening website, the facility did not

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initiate all Criminal history checks through the clearinghouse before employment.

Findings:

Review of the facility's staffing schedule indicated staff B a caregiver worked on . . . . from ^PM-8 AM.

Personnel record review for staff B revealed a hire date of . . . . .

The personnel record contained the results of a background screening that indicated, "Agency review required."

Review of the online Agency background-screening website on at 1:25 PM revealed the same results. Review of the facility's Clearinghouse roster revealed she was not listed.

On . . . . . at 2:13 PM, the facility's co-owner confirmed the findings.

Unclassified

Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS

Based on review of the facility's staffing schedule, personnel record reviews, review of the online Agency background-screening website and interview, the facility failed to ensure 1 of 4 staff (B) who required a background screening, did not have any disqualifying offenses and allowed staff to work without an eligible background screening.

Findings:

The facility's staffing schedule indicated caregiver B worked on from 6pm-8am.

During a phone interview on at 10:19am, caregiver B said she worked at the facility on from 6pm-8am.

Caregiver B's personnel record revealed a hire date of . . . . . . The record contained the results of a background screening that indicated, "Agency review required."

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Review of the online Agency background-screening website on . . . at 1:25 pm revealed the same results.

On . . . . at 2:13 pm, the facility's co-owner confirmed the findings.

Unclassified