

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967710	(X3) DATE SURVEY COMPLETED 06/25/2018
NAME OF PROVIDER OR SUPPLIER WINDSOR AT CAPE CORAL	STREET ADDRESS, CITY, STATE, ZIP CODE 831 SANTA BARBARA RD CAPE CORAL, FL 33991	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments An unannounced limited nursing services (LNS) survey was conducted on at The Windsor at Cape Coral, an assisted living facility (license # 11678) in Cape Coral, Florida. The following is a description of the deficiency. 0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observation and interview, the facility failed to maintain a safe environment for residents in memory care. The findings included: 1. During the tour of the memory care unit on at 2:50 p.m., there was a strong odor of coming from # A used brief with a strong odor of in an open trash bin was observed in the The resident was not in the The health care coordinator reported the aides are instructed to seal in a plastic bag the used brief and remove it from the She reported she did not know why this was not done. 2. During the tour of the common area of memory care on at 3:00 p.m., a stained love seat and chair was observed. The love seat had large black stain on it's arm and when cushions were removed multiple stains were noted on the bottom of the love seat and chair. The health care coordinator reported at 3:05 p.m. on, the memory care residents often spill their drinks on the love seat and chair. Three dining chairs were observed in memory care with multiple stains. During an interview on at 4:15 p.m. with the housekeeping director, he reported he had cleaned the love seat and chair numerous times and could not remove the stains. He reported the fabric was old and it did not repel stains. He reported he was unaware of the stains of the dining chairs. Class III		