STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910102	R 06/27/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MAGNOLIA RETIREMENT HOME, INC.	**149 MAGNOLIA AVENUE SEBRING, FL 33870**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

On , 2018, a Revisit to a 5/18/18 Complaint survey (CCR#2018005632) was conducted at Magnolia Retirement Home. At the time of the survey, the facility had deficient practice.

An amended Statement of Deficiencies was issued to the facility on .

(license # 4947)

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on record review and interview the facility failed to maintain the minimum required direct care staffing hours.

Findings Included:

During a record review on , 2018 of the direct care staffing schedule for , 2018- , 2018, it revealed the facility had 196 direct care staffing hours scheduled for the week. On the facility had a resident census of 32, requiring them to maintain 294 direct care staffing hours. Additionally, the scheduled hours included the Administrator and the Assistant Administrator who also have Administrative duties to conduct on a daily basis, thus taking away from direct care staffing hours as scheduled.

During an interview with the Administrator on , 2018 at approximately 4:15 PM the administrator acknowledged and confirmed the facility is short on the required weekly hours.

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on record review, observation and interview the facility failed to provide a safe living environment, free from hazards and ensuring that all existing structural systems are maintained in good working order for 32 residents currently residing in the facility. Additionally, the facility failed to present a current satisfactory inspection from the local health department.

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Findings included:

On [redacted] a review of an inspection from a local health department dated [redacted], revealed an unsatisfactory result with multiple violations.

During an interview with an inspector from a health department on [redacted] at 11:30 AM, the inspector stated the facility has multiple violations related to the general cleanliness, safety and maintenance of the building. The inspector stated the facility was unclean and remained in substandard repair from their previous visit.

During a tour of the facility on [redacted], during the hours of 9:00 AM and 4:00 PM the following observations were made:

Annex building:
All [redacted] and [redacted] in the annex building were observed. The [redacted] and [redacted] were observed to be unkept with dirt covered floors, garbage cans overflowing, beds unmade, sinks had toothpaste and other substances on them. Several toilets had what appeared to be [redacted] and feces on them.

( ) # A2: There was no cover on the air conditioning unit, the air conditioning ceiling vent was dirty with mold-like substance all around it. Water damage was visible under the [redacted] with a mold-like substance on the base.

During an interview with the Administrator on [redacted] at 10:10 AM, the Administrator stated the facility currently has no housekeeper, she is out sick. [redacted] are not being cleaned.

Main Building:
#2, #4, #14, #15, #18, #20, #22, #24, #25, #26, #27, #A1, #A8, #A9 and #A10 were reportedly damaged during Hurricane Irma and currently vacant. Water damage was observed on walls, sunken ceilings, black mold-like substance on walls and ceilings, dirt and debris was covering the floors, old furnishings and bags of clothing were being stored in the [redacted], ceiling fans were hanging by electrical [redacted], multiple holes in walls and ceilings. Multiple [redacted] were not accessible due to the door being blocked with storage items. The [redacted] had a strong malodor that extended into the resident hallways. Multiple doors to these and other resident [redacted] are in need of repair or replacement.

Ants were observed in the resident hallways.

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Outside:
The courtyard and areas surrounding the building had piles of building material, old furniture and broken light coverings. These areas were accessible to the residents.

Class II