STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11969055	06/28/2018
NAME OF PROVIDER OR SUPPLIER **SILVER CREST HOME**	STREET ADDRESS, CITY, STATE, ZIP CODE **2151 GRANADA BLVD** **KISSIMMEE, FL 34746**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The re-licensure survey was conducted on and . Silver Crest Home license # 12867 had deficiencies at the time of the visit.

0077 - Staffing Standards - Administrators - 429.176 FS; 58A-5.019(1) FAC

Based on record review and interview the facility did not notify the Agency of the change of administrators within 10 days of the change.

Findings:

In an interview with the owner on at 9 AM who said, the administrator would not be present during the re-licensure survey but he would. He said she lived locally but would not be coming to the facility.

On at 3 PM the Florida Health Finder. gov website listed staff C as the facility's administrator.

In a telephone interview on at 2:20 PM with staff C who said, she resigned her position of administrator at the facility on and gave such resignation in writing. She was wondering why she would get mail from AHCA if she was no longer was the administrator.

An e-mail was received on at 4:16 PM from staff C that contained a copy of an e-mail to the facility owner dated at 4 PM that indicated, "Consider this letter notification of my resignation effective today ".

In a telephone interview with the owner on at at 4:20 PM, who confirmed that staff C, the administrator resigned in . He said that he had been in constant contact with the administrator and had paid her for her services. When asked did she re-send her resignation and returned to her duties, he replied no. He did not notify the Agency Central office that staff C was no longer the administrator.

The facility was without an administrator, to oversee the operation since .

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

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SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

Based on record review and interview the facility failed to ensure 1 of 3 staff (B) obtained a healthcare provider statement to indicate freedom from communicable ( ).

Findings:

Personnel record review for staff B, hired and was a caregiver revealed no evidence to confirm she obtained a healthcare provider to indicate freedom from communicable ( ).

In an interview with the manager on at 2:30 PM, who said she did not have the documentation available but would attempt to get, since she worked at another facility.

An e-mail received on at 5 PM contained a healthcare provider statement to indicate freedom from communicable ( ) dated , the day after the survey and more than 30 days from hire.

Class III

0082 - Training - / - 58A-5.0191(3) FAC

Based on observations and interviews the facility did not provide or arrange for 1 of 3 sampled staff (C) to attend /receive one-time education course on and .

Findings:

Personnel record review for staff C, hired on revealed no evidence to confirm she attended /received one-time education course on and .

In an interview with the manager on at 2:30 PM, who said she did not have the documentation available but would attempt to get.

An e-mail was received on at 5 PM that contained a certificate of training on / dated , the day after the survey and more than 30 days from hire.

An e-mail was received on at 4:16 PM from staff C that indicated, "The application is not my handwriting in the application and I have not attended an in-service r/t / on ".

Class III

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
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SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0163 - Records - Resident, Penalties for Alteration - 429.49 FS

Based on personnel record review and interviews the facility intentionally altered the personnel records for 1 of 3 sampled staff (C) in an attempt to deceive the Agency and appear in compliance with statutory requirements.

Findings:

Personnel record review for staff C, hired on revealed no evidence to confirm she attended /received one-time education course on and . A job application was not available for review.

In an interview with the owner on at 2:30 PM, who said she did not have the documentation available but would attempt to get.

An e-mail received on at 5 PM that contained a certificate of training on / dated , the day after the survey and more than 30 days from hire. A job application dated was also received.

In a telephone interview on at 2:20 PM with staff C who said, she resigned her position of administrator at the facility on and gave such resignation in writing. She was wondering why she would get mail from AHCA if she no longer was the administrator.

An e-mail was received on at 4:16 PM from staff C that contained a copy of an e-mail to the facility owner dated at 4 PM that indicated, "Consider this letter notification of my resignation effective today ".

An e-mail was received on at 4:16 PM from staff C that indicated, "The application is not my handwriting in the application and I had not attended an in-service r/t / on ".

In a telephone interview with the owner on at 4:20 PM who confirmed the findings and offered no other comment.

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record review and interview the facility failed to maintain the employment status of all

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SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

employees within the BGS clearinghouse and report any changes in status within 10 business days.

Findings:

In an interview with the owner on at 9 AM who said, the administrator would not be present during the re-licensure survey but he would. He said she lived locally but would not be coming to the facility.

On at 3 PM the Florida Health Finder. gov website listed staff C as the facility's administrator.

Review of the Agency's BGS website on at 4:25 PM noted that staff C was listed as the facility administrator.

In a telephone interview on at 2:20 PM with staff C who said, she resigned her position as the administrator at the facility on and gave such resignation in writing. She was wondering why she would get mail from AHCA if she was no longer the administrator.

An e-mail was received on at 4:16 PM from staff C that contained a copy of an e-mail to the facility owner dated at 4 PM that indicated, "Consider this letter notification of my resignation effective today ".

In a telephone interview with the owner on at at 4:20 PM, who confirmed that staff C, the administrator resigned on . He said that he had been in constant contact with the administrator and had paid her for her services. When asked did she re-send her resignation and returned to her duties, he replied no. He offered no further comment.

The facility BGS roster was not updated within 10 business after staff C, the administrator resigned on .

Unclassified