

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967322	(X3) DATE SURVEY COMPLETED R 07/09/2018
NAME OF PROVIDER OR SUPPLIER CARING HANDS ASSISTED LIVING, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 12735 NORTH MIAMI AVENUE MIAMI, FL 33168	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Surveyor: Chantez, Lourdes

A Standard Biennial Survey was conducted on 07/09/2018. Caring Hands AL, Inc. License 11406, had the following deficiencies identified at the time of the survey:

0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC

Based on observation, interview and record review, the facility failed to provide or encourage residents to participate in social, recreational, educational and other activities.

Findings included:

A review of the 07/09/2018 activity calendar posted on the facility's bulletin board in the dining area showed the activities scheduled for 07/09/2018 from 1:00 pm to 3:00 pm were puzzles and music.

On 07/09/2018 between the hours of 9:00 am and 2:25 pm, observed Residents 1 and 2 seating in living room watching TV.

On 07/09/2018 at 12:15 pm, Staff C stated, "They do puzzles, walk and watch TV. Resident 2 is independent and goes out a lot with his daughter".

Class III

0029 - Resident Care - Nursing Services - 58A-5.0182(5) FAC

Based on record review and interview, the facility failed to maintain documentation of home health care visits for one of two sampled residents, (Resident #1).

Findings included:

A review of resident #1's record showed that the resident was prescribed 07/09/2018.

On 07/09/2018 at around 7:00 am, observed 07/09/2018 for Resident #1 in an unlocked box in the kitchen refrigerator.

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A review of the home health record for Resident #1 showed no documentation of the resident's sugar test results and administration since 2017.

On, 2018 at 9:00 am, Staff C stated, "I just called the nurse, they are going to fax the paperwork from the office".

Class III

0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)

Based on observation and interview, the facility failed to follow the procedure outlined by the state when assisting one of two sampled residents with self-administration of medication (Resident #1).

Findings included:

On, 2018 at 7:36 am, observed Staff C take several medication cards from Resident 1's bin, popped several pills into a small cup without looking at the Medication Observation Record (MOR) first; Staff C signed all medications scheduled for 8:00 am as taken, then gave the medication cup to Resident 1 saying "Your medications, take them because I have to watch". Observed that Staff C did not watch Resident 1 swallow the last two pills.

On, 2018 at 1:55 pm, the Owner acknowledged the issue.

Class III

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on record review and interview, the facility failed to maintain an accurate Medication Observation Order (MOR) for one of two sampled residents (Resident #1).

Findings included:

A review of Resident 1's MOR showed ointment 2%. -Betamethason cream, 5% patch and scheduled daily at 8:00 am. A review of Resident 1's file showed a prescription signed by a doctor and dated to discontinue medication.

On, 2018 at 2:00 pm, the Owner stated, "The family does not provide me with updated medication

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orders when they negotiate with the doctor or the pharmacy". Class III 0055 - Medication - Storage and Disposal - 58A-5.0185(6) FAC Based on observation and interview, the facility failed to keep prescribed, central stored medications for two of two sampled residents locked and not within the reach of residents (Residents #1 and #2). The facility also failed to keep locked and not within the the reach of residents, prescribed medication for one of five sampled staff, (Staff #C). Findings included: On 7/9/2018, 2018 at 7:00 am, observed at the kitchen's unlocked refrigerator, an unlocked box with medication 100 unit/ml prescribed for Resident 1. Observed Staff C unlock medication cabinet and put key inside kitchen cabinet drawer. Observed inside a clothes cabinet located in an unlocked empty the living , medication , prescribed for Staff C. On 7/9/2018, 2018 at 7:00 am, Staff C stated, "This medication is mine, I take it home with me every time I finish my shift". On 7/9/2018, 2018 at 1:55 pm, the Owner stated, "The unlocked medications will be corrected". Class III 0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC Based on record review, observation and interview, the facility failed to assure that all medications listed on the daily Medication Observation Record (MOR) given to one of two sampled residents, (Resident #1) were present at the facility and did not have a discontinuatuib order from the doctor. Findings included: A review of the MOR for Resident 1 showed medications 500 mg, ointment 2%. -Betamethason cream, 5% patch and scheduled for 8:00 am. A review of Resident 1's file showed a prescription signed by a doctor and dated to discontinue medication.		

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On 7/9/2018 at 7:38 am, observed Staff C signing all medications scheduled for 8:00 am on Resident 1's MOR. Observed that 7/9/2018 ointment 2%. 7/9/2018 -Betamethason cream, 5% patch and 7/9/2018 were not present at the facility. On 7/9/2018 at 2:00 pm, the Owner acknowledged the issue and stated, "The family does not provide me with updated medication orders when they negotiate with the doctor and the pharmacy". Class III 0078 - Staffing Standards - Staff - 58A-5.019(2) FAC Based on record review and interview, the facility failed to provide proof of a written statement from a health care provider documenting within 30 days of employment that the staff did not have any signs or symptoms of communicable 7/9/2018 for two of five sampled staff, (Staff #C and #E). The facility failed to provide evidence of annual negative 7/9/2018 () examination result for two of five sampled staff, (Staff #D and #E). Findings included: Personnel record review for staff showed: Staff C, hire date 7/9/2018, Staff D hire, date 7/9/2018 and Staff E, hire date 7/9/2018. Personnel record review for Staff C and E showed no documentation of a written communicable 7/9/2018 statement within 30 days of employment. Record review for Staff D and E showed no current negative 7/9/2018 examination results. Record review for Staff E showed a negative 7/9/2018 result dated 7/9/2018. On 7/9/2018 at 1:55 pm, Owner stated, "I will review all missing 7/9/2018 tests and the communicable 7/9/2018 papers". Class III 0079 - Staffing Standards - Levels - 58A-5.019(3) FAC Surveyor: Chantez, Lourdes		

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Based on record review and interview, the facility failed to maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period. Findings included: Record review of , 2018 Staffing Pattern showed only Staff C scheduled from 7:00 am to 7:00 am (24 hrs.) every weekdays of the month. , 2018 Staffing Pattern showed Staff E scheduled from 7:00 am to 7:00 am (24 hrs.) every Saturday and Sunday of the month. On , 2018 at 8:35 am, Staff D stated, "I have been working here for a month. My schedule is from 8am to 6pm". I have to go and do few things, I am coming back". On , 2018 at 12:17 pm, Staff C stated, I have been here since , . I work from Monday to Friday and I work every 2 weeks on the weekend". Class III 0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on record review and interview, the facility failed to provide proof of the initial four hour training required for assistance with self-administration of medications for two of five sampled staff, (Staff #C and #D). The facility failed to provide proof of a minimum annual two hour continued education training of assisting with self-administration of medications for two of five sampled staff, (Staff #A and #B). Findings included: Record review of Staff C showed a hire date of . Record review of Staff D showed a hire date . Record review of Staff A showed a hire date . Record review of Staff B showed a hire date of . Record review of Staff C and D showed no initial four hour training for assistance with self-administration of medications. Record review for Staff B showed an expired two hour training dated . Record review for Staff A showed no annual two hour continued education training with self-administration of medications. On , 2018 at 1:55 pm, the Owner stated, "I thought that all the staff had received all the medication		

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training, I will correct everything". Class III 0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC Based on observation, record review and interview, the facility failed to post and follow a current menu prepared and signed by a licensed or registered dietitian/nutritionist. The facility failed to maintain a 3-day supply of nonperishable foods based on the number of weekly meals the facility has contracted with residents to serve. The facility failed to maintain nonperishable foods with a current date to safely serve the residents. Findings included: Record review of menu posted on kitchen bulletin board dated 7/9/2018 to 7/11/2018 showed meal to be served at lunch time on Monday: Vienna sausage with rice and peas, mixed salad with dressing and fresh fruit. On 7/11/2018 at 7:00 am, observed 12 cans of beans and uncooked pasta for 3-day emergency supply. Observed ready to eat brand Ducal refried beans with expiration date of 7/11/2018 and ready to eat precooked Uncle Ben's rice with expiration date of 7/11/2018. On 7/11/2018 at 7:00 am, Staff C stated, "Because we have a generator, the lights never go off for more than few seconds; all the food is for the daily use and for the emergency supply". On 7/11/2018 at 12:00 pm, observed Staff C serving Resident A, a cup of homemade chicken soup. On 7/11/2018 at 1:55 pm during the exit conference, the owner acknowledged the expired foods. The Owner showed the menu for period 7/9/2017 to 7/11/2018 and stated, "The menu is the same every month, I am not sure why the current month is not posted on the board, I thought that it was. I will correct it". Class III		
0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC Based on observation and interview, the facility failed to provide a safe living environment maintained free of hazards for all residents and staff.		

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Findings included: On 7/9/2018 at 7:10 am, observed multiple concrete slabs removed from the ground and strewn in the backyard. On 7/9/2018 at 1:55 pm, Staff C stated, "The toilet in the apartment clogged and Staff E was repairing it until yesterday; he is finished". Class III 0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC Based on record review and interview, the facility failed to provide an employment application with references for one of five sampled staff (Staff A). Findings included: A review of Staff A's personnel record showed a hire date of 7/9/2018 and showed no employment application that includes references. On 7/9/2018 at 1:55 pm, the Owner stated, "I thought that all staff records were complete, I will review and correct". Class III 0162 - Records - Resident - 58A-5.024(3) FAC Based on record review and interview, the facility failed to provide documentation of a power of attorney for two of two sampled residents, (Resident #1 and #2). Findings included: Record review for Resident 1 showed an admission date of 7/9/2018 and all the facility forms signed by the son. Record review for Resident 2 showed an admission date of 7/9/2018 and all facility forms signed by daughter. Record review for both residents showed no power of attorney on file. On 7/9/2018 at 1:55 pm, the Owner stated he was unaware that the power of attorney forms were not		

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Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record review and interview, the facility failed to maintain the employment status for one of five sampled staff on its roster in the Background Screening Clearinghouse (Staff D).

Findings included:

A review of the personnel record showed Staff D's hire date as .

A review of the facility's roster in the background screening clearinghouse showed Staff D had an eligible Level II background screening dated .

On , 2018 at 8:35 am, Staff D stated, "I have been working here for a month. My schedule is from 8 am to 6pm. I have to go and do few things, I am coming back".

On , 2018 at 1:55 pm, the Owner stated, "I did not notice that she was not added to the roster, it will be corrected."

Unclassified