STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966301	**07/26/2018**
NAME OF PROVIDER OR SUPPLIER **SUN COAST RETREAT**	STREET ADDRESS, CITY, STATE, ZIP CODE **8151 TREELET COURT** **NEW PORT RICHEY, FL 34653**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

On , 2018 a biennial with Extended Congregate Care Survey was conducted at Sun Coast Retreat. Deficient practice was identified during the survey.

(license # 10530)

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record review and interview, the facility failed to contact the resident's family member after a significant change occurred for one (Resident #12) of two resident records reviewed.

Findings included:

A review of resident records was conducted on . A review of Resident #12's record showed that they were admitted in to the hospital on . A review of Resident #12's record showed no documentation of notifying the resident's family member.

An interview was conducted with the Assistant Administrator at 3:50 PM on concerning a lack of documentation concerning notifying Resident #12's family member of their recent hospital stay. The Assistant Administrator stated that the resident told them that they did not want their family member notified if they went to the hospital. A review of the resident's record showed no indication of this request.

Resident #12 was interviewed at 3:52 PM concerning the resident's request not to notify their family member when hospitalized. Resident #12 stated that they did not make this request.

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on interview and attempted record review, the facility failed to have a written grievance procedure to respond to resident concerns.

Findings included:

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During resident interviews during the survey on [redacted] between 9:30 AM and 4:00 PM, both Resident #12 and Resident #14 reported concerns, including lost or stolen items.

During an interview with the Assistant Administrator on that same date at 3:25 PM, the Assistant Administrator stated the facility does respond to resident grievances and stated the facility had a box for residents to submit suggestions and concerns. The Assistant Administrator also stated staff who become aware of resident concerns are to bring them to a member of administration. The Assistant Administrator said the facility's grievance procedure was likely in the binder she had provided to Agency staff.

A review of the binder provided revealed no written grievance procedure.

During a follow-up interview with the Assistant Administrator at 4:00 PM on the same date, she was advised that no grievance procedure was found and asked to bring the facility's grievance procedure for review.

No written grievance procedure was provided by the end of the survey.

Class III

0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)

Based on observation and interview the Facility failed to read the medication label aloud in the presence of the resident for two Residents (#10 and #11) of three sampled residents.

Findings Included:

During observation of assistance with medication self-administration for Resident #11, conducted on [redacted] at 11:25 am, Staff C put medication into a white cup, returned medication card to cart, walked across the dining [redacted] handed Resident #11 the cup of medication. Staff C gave no explanation of the medication or read the label in front of the resident.

During an interview with Staff C conducted on [redacted] at 1:12 pm they confirmed and acknowledged that they did not read the label in front of the resident.

During observation of assistance with medication self-administration for Resident #10, conducted on

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at 11:35 am, Staff B put medication into a white cup, returned medication card to cart, walked across the dining handed Resident #10 the cup of medication. Staff C gave no explanation of the medication or read the label in front of the resident.
During an interview with Staff B conducted on at 1:12 pm they confirmed and acknowledged that they did not read the label in front of the resident.

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on interview and record review, the facility failed to obtain a written medication order, issued and signed by a resident's health care provider, showing a change in directions for which the facility was providing assistance with self-administration of medication for one (Resident #8) of four medication observation records (MORs) reviewed.

Findings included:

An interview was conducted with Resident #8 at 10:59 AM on . The resident stated that they had a prescription for a low dosage of , 1 pill daily. They stated that they could now get the pill twice a day from staff members.

A review of Resident #8's MORs for , 2018 was conducted on and showed the medication , with the instructions to take 1 tablet by mouth daily as needed. The MORs showed that the resident received the medication three times on , three times on and , two times on , and three times on (photographic evidence obtained).

An interview was conducted with Staff B, a medication technician, at 4:26 PM on , concerning Resident #8's MORs indicating that health care provider's orders were not followed. Staff B reviewed the MORs and acknowledged that Resident #8 was receiving more dosages than had been ordered.

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record review and interview the facility failed to provide evidence of an annual negative ( ) examination (exam) for one employee (the Administrator) of four sampled employees.

Findings Included:

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A review of employee record for the Administrator conducted on . . . . . revealed that the Administrator's employee record did not contain an annual negative exam. The last exam for the Administrator dated . . . . . . The Administrator has a hire date of . . . . . .

During an interview with the Assistant Administrator conducted on . . . . . at 5:20 pm they acknowledged that the exam was overdue.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on record review and interview the Facility failed to maintain a 6-month file of dated menus.

Findings Included:

The Assistant Administrator was asked for the 6-month file of dated menus for review on . . . . . upon arrival at the facility. Menus were requested again at 12:30 pm and the Assistant Administrator stated that the menus were in the back of dining binder. A review of the binder provided revealed no menus.

During an interview with the Assistant Administrator conducted on . . . . . at 5:20 pm the Assistant Administrator acknowledged and confirmed that the facility did not keep a six month log of dated menus.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record review and interview, the facility failed to maintain resident records that included a weight log with weights recorded semi-annually for one (Resident #8) of two resident records sampled.

Findings included:

A review of Resident #8s record was conducted on . . . . and it showed that the resident was admitted to the facility on and received assistance with the activities of daily living. A review of the weight log for Resident #8 showed the last entry with the date of . . . . .

The Assistant Administrator was interviewed at 2:11 PM on . . . . concerning the lack of entries in to the weight log for Resident #8 for the past 2 years. The Assistant Administrator reviewed Resident #8's

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record and acknowledged the lack of proof of semi-annual weight recordings.

Class III