STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964118	**10/09/2018**
NAME OF PROVIDER OR SUPPLIER **RESIDENCIA NURSTRA SENORA DE LA ESPERANZA**	STREET ADDRESS, CITY, STATE, ZIP CODE **11125 SW 48 STREET MIAMI, FL 33165**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Standard Biennial Survey was conducted on , 2018 and concluded , 2018. Residencia Nurstra Senora De La Esperanza Home Care with Limited Mental Health component (license #8873) had the following deficiencies identified at time of the survey:

0004 - Licensure - Requirements - 58A-5.016 FAC

Based on record review and interview the facility failed to have an annual satisfactory fire inspection available.

Findings included:

Review found the facility did not have a fire inspection report.

On at 3:30 PM the Administrator stated the fire people had not come out yet to the do the fire report.

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on record review and interview the facility failed to give a 45-Day notice to one out eight (#7) sampled residents.

Findings included:

The facility's admission and discharge log showed that Resident #7 was discharged from the facility on an unknown date. The facility did not have written documentation that they gave the resident a 45 Day notice prior to discharging her from the facility. The facility did not have a file available for review for Resident #7.

During a interview conducted on at 11:24 AM the Administrator stated, "She was here for two day and was admitted to hospital. She was in the patio outside and asked me to for some cigarettes. I gave some and she smoked three packs in an hour. She asked for another one. I told her I did not have anymore. I called the police and they said she needed to go to the hospital. They gave me a police report but, I threw it away. She did not want to take her medications. She was here for only two days.

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The police took her and gave me a police report. She never paid me. I called the case manager and told them. They said I know and never paid. She went to the hospital and she is at another assisted living facility (ALF)."

On at 2:30 PM Administrator stated, Resident #7 "I did not have time to give her the 45 Day Notice. She was here for only three days. She would compliant all the time about everything .was terrible, yelling all the time, aggressive. I called the police and they took her to the hospital. The case manager called me and asked to bring her back. I said no."

Class III

0052 - Medication - Assistance with Self-Admin - 429.256(3-4); 58A-5.0185 (3)

Based on record review and interview the facility staff failed to follow the proper procedure outlined by the state when assisting with self-administration of medications for two out of six (#2 & 4) sampled residents.

Findings included:

On at 2:18 PM observed Staff A hand Resident #2 the medication, , 1 milligrams (mg). Resident #2 walked away to the kitchen with the tablets in his hand to get water for himself. Staff A did not observe the resident swallow the medication or initial the medication observation record after the medication was given to the resident.

On at 2:25 PM observed Staff A called Resident #4 to get her medication, Sucralfate 1 mg. She identified Resident #4, then ask resident to open hand and punch tablet in her hand. Resident took the tablet and walk away heading to her . Staff A did not observe resident swallow the medication and did not initial the medication observation record after it was hand to the resident.

Record review found Staff A did not initial the medication observation record after giving Residents #2 and #4 medications.

Class III

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on observations, record review and interview the facility failed to ensure the medication observation records were maintained for six out of six (#1, 2, 3, 4, 5, and 6) sampled residents.

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Findings included:

Review of the mediation observation records showed staff at the facility had not been initialed for the medications as given for Resident #1, 2, 3, 4, 5, and 6 on for the night (PM) medications and on for the morning (AM) medications.

Medication reconciliation conducted on and observations made during med pass observation found the packs did not have medications for for the PM medications and for the AM medications.

On at 12:10 PM the Administrator acknowledged findings and stated she must have forgot to initial the log.

Class III

0055 - Medication - Storage and Disposal - 58A-5.0185(6) FAC

Based on observations and interview the facility failed to ensure medications are stored in a locked receptacle at all times.

Findings included:

Observations on at 9:10 AM found two unlocked boxes of medications which belonged to Resident #5. Review of medication observation record verified the medications belonged to Resident #5.

On at 9:15 AM the Administrator acknowledged the boxes were not locked with resident's medication.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2-3) FAC

Based on record review and interview the facility failed to have required in-service training and the two hours of pre-service orientation prior to interacting with residents for three out of twelve (C) sampled staff.

Findings included:

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Review of Staff C's (hired) record revealed it did not have the control training. Staff L's (hired) file found there was no documentation she had received the two hours pre-service orientation covering resident rights, the facility license type, services offered by the facility prior to interacting with residents which was effective on .

On at 3:00 PM the Administrator and owner acknowledged these staff member did not have the training.

Class III

0082 - Training - / - 58A-5.0191(4) FAC

Based on record review and interview the facility failed to ensure two out of four (A and B) sampled staff had / training.

Findings included:

Record review revealed Staff A and Staff B did not have documentation of / training available.

On at 3:00 PM the Administrator acknowledged Staff A and B did not have the / training.

Class III

0083 - Training - First Aid and - 58A-5.0191(5) FAC

Based on record review and interview the facility failed to one out of four (B) sampled staff had First Aid and training.

Findings included:

Observation on of the staff schedule posted on the wall found Staff B schedule to work 7:00 AM to 7:00 PM.

Record review of the employee files found Staff B's last First Aid and training was dated and expired on . Staff did not have a current and First Aid training on file.

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On at 3:15 PM the Administrator acknowledged Staff B did not have a current and First Aid training.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC

Based on record review and interview the facility failed to ensure two out of four (A and B) sampled staff received the initial medication training and continuing education training on providing assistance with self-administration off medications and safe medication practices in an assisted living facility.

Finding included:

Review found Staff A's last 2 hrs medication training was dated and Staff B 2 hrs medication training was dated and . Staff A did not have documentation of the initial medication training. Both Staff A and B did not have updated training required as of .

On PM the Administrator stated, "I need to make an appointment."

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview the facility failed to provide a safe living environment free from hazards.

Findings included:

On at 9:15 AM during the tour the air conditioner vents in # and 2 had an build up of dust on them.

On ar 9:15 AM the Administrator stated she would clean it up.

Class III

0160 - Records - Facility - 58A-5.024(1) FAC

Based on record review and interview the facility failed to have an updated admission and discharge log.

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Findings included:

Review of facility found the admission and discharge log was not completed with all the residents' information.

On at 3:30 PM the Administrator acknowledged they did not have an updated admission and discharge log.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record review and interview facility failed to have a completed health assessments for two out of six (#1 and 3) sampled residents.

Findings included:

Record review found Resident #1 and #3's health assessment were not completed. Resident #3 also did not have a completed and signed contract.

On at 3:15 PM the Administrator acknowledged that the health assessments were not completed and that Resident #3 did not have a contract agreement in her file.

Record review revealed Resident #7's file was not at the facility. Resident #7 was admitted to the facility on . The facility did not have a demographic sheet, contract, or notes documented on the incident on between the facility and law enforcement.

On at 11:24 AM the Administrator stated, "She was here for two day."

Class III

0181 - Emergency Plan Approval - 58A-5.026(2) FAC

Based on record review and interview the facility failed to have the approved emergency management plan reviewed annually.

Findings included:

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Record review found that the facility did not have a current emergency management plan submitted and/or approved annually. The last letter of approval was dated 2015.

On at 10:19 AM the Administrator stated, "The guy who approves it does not answer his phone. I emailed him. My husband went to the office and he was not there. He did not send the letter."

Class III

L243 - LMH - Training - 429.075(1) FS; 58A-5.0191(9) FAC

Based on record review and interview the facility failed to ensure that one out of four sampled staff received a minimum of 3 hours of continuing education in working with individuals with mental health diagnoses for one out of four (B) sampled staff.

Findings included:

Review of the employee files found Staff B last Limited Mental Health (LMH) training was dated . Staff B did not have proof of the 3 hours updated limited mental health training had been received.

On at 3:00 PM the Administrator acknowledged Staff B did not have the training.

Class III

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Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record review and interview the facility failed to have an updated employee roster for two out of four (D) sampled staff.

Findings included:

The staff schedule for 2018 with Staff A, B, C, and D listed.

The background screening employee roster database did not have Staff C listed on the roster.

On at 3:30 PM the Administrator stated the roster was not updated and stated, "I was having problems with my password."

Staff D who no longer works at the facility was found listed on the employee roster.

Unclassified