

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 10/22/2018
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11912024	(X3) DATE SURVEY COMPLETED R 09/18/2018
NAME OF PROVIDER OR SUPPLIER VILLA SERENA I	STREET ADDRESS, CITY, STATE, ZIP CODE 1200 SW 22 TERRACE MIAMI, FL 33145	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A Complaint Survey (CCR #2018006114) Second Revisit was conducted on 09/18/2018. Villa Serena I (license #8022) with limited mental health and limited nursing services components had an uncorrected deficiency found at the time of the survey: 0165 - Risk Mgmt & QA; Adverse Incident Report - 429.23(1-4 & 6-10) FS; 58A-5.0241 FAC Based on record review and interview the facility failed to file an adverse incident report with the Agency within one business day and a 15 day full report for one out of fourteen (Resident #1) sampled residents who alleged an incident between her and a staff member. Findings included: Review of the Agency incident report database revealed the facility had not file the incident report after Resident #1 called law enforcement to investigation an allegation that staff hit her. On 09/18/2018 at 10:45 AM the Administrator stated on the phone that she did her investigation and that she had determined that what happened with Resident # 1 was not an adverse report and that the police could not determine if it had really happened at the assisted living facility. Uncorrected Class III		