STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11942716	**09/25/2018**
NAME OF PROVIDER OR SUPPLIER **WESTCHESTER OF WINTER PARK**	STREET ADDRESS, CITY, STATE, ZIP CODE **558 N. SEMORAN BLVD.** **WINTER PARK, FL 32792**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation #2018011278 was conducted on [redacted] and [redacted]. Westchester of Winter Park, license #7289, had deficiencies at the time of the investigation.

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observations, record reviews and interview, the facility failed to serve 1 of 20 sampled residents (#2) a therapeutic diet as prescribed by a health care provider.

Findings:

Resident #2's 1823 health assessment form, dated [redacted], indicated she had a diagnoses of [redacted] and her prescribed diet was mechanical soft.

Observations made during the lunch meal on [redacted] at 12:45 p.m. revealed resident #2 was served spaghetti with meatballs in the consistency of a regular diet.

On [redacted] at 12:50 p.m. the dietary manager confirmed the findings and said she was unaware that resident #2 was prescribed a mechanical soft diet.

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation, record review and interview, the facility failed to ensure a safe living environment, free from hazards, was maintained at all times; and did not ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances were maintained in good working order.

Findings:

On [redacted] at 10:30 AM, resident #5, [redacted], stated the facility air conditioner was broken and she had been quite hot in her [redacted]. An [redacted] concentrator was observed to be in use in the [redacted]. No portable fans or AC units were in place. Air temperature taken with the Agency provided thermometer read 79.9F.

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WESTCHESTER OF WINTER PARK	**558 N. SEMORAN BLVD. WINTER PARK, FL 32792**

SUMMARY STATEMENT OF DEFICIENCIES
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On at 10:45AM, resident #19, , stated her too hot. She was standing in her doorway with the door propped open. She stated the facility said the air conditioner was broken and she complained it had been a long time and still wasn't repaired. Air temperature taken with the Agency provided thermometer read 77.8F. The wall mounted thermostat in her hissing loudly. There was no display on it to read current temperature.

On at 11:30 AM, resident #20, , complained his too hot, especially in the afternoon. He said he was not provided with any fans or portable AC units by the facility. Air temperature taken with the Agency provided thermometer read 79.3F.
Hallway air temperature taken at 11:45 AM with the Agency provided thermometer read 79.0F at the end of the wing that had the air handler in the hall. . Hallway air temperature near the front lobby at the same time was 73.2F.

On at 11:45AM, the maintenance technician stated the air conditioner stopped working about 1.5 months ago. He said their corporate office was working on replacing the part that was broken. He stated he had some fans and portable air conditioner units he provided for residents in the meantime. When asked why the 3 sampled did not have fans or portable AC units, he said he'd have to look for more.

On at 3:30 PM, the maintenance director provided a copy of the quote for the air conditioner repair dated . A copy of the corporate approval email to place the order to have the work done, dated at 2:03PM was also reviewed.

On at 3:40 PM, the administrator confirmed the air conditioner had been not working for over 1 month and the work to have it repaired had not been started as of the time of the survey. She stated they would acquire and place additional portable air conditioner units in the other resident until the work was completed.
Observations on at 9:15 AM, revealed that the chairs arms, legs and the tables leg's in the private dining were covered with a green filmed speckled powered like substance. Further observations revealed the two ceiling vents were covered with a black speckled substance and it was also covered the ceiling next to each of the vents.

On at 11:30 AM the administrator was asked if she was aware of what the green film speckled substance was. The administrator said it was possibly furniture polish.

During the tour on at 9:45 AM, carpet stains was observed in .

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SUMMARY STATEMENT OF DEFICIENCIES
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On at 12:45 PM, while in the dining #18 and #21 said their air conditioners in their did not work. Resident #21 said she was provided a portable air conditioning unit.

Resident #18 said she had reported that her air conditioning unit was not working and nothing was done about it. She said she was not provided a portable air conditioning unit and her very hot.

On at 1:05 PM, observations revealed when entering resident #18's , it was hot. The agency issued thermometer was used to obtain the current temperature in the , which was 82.5. Further observation of the the carpet was had black stains throughout the , there was paint peeling on the left side of the wall of the front entrance, and the baseboard underneath the window was pulled from the wall.

On the maintenance director said they were aware that on one side of the building the air conditioner units were not working, he said the facility's policy was to give the resident's portable air conditioning units when the temperature in their exceeded 80 degrees. He was asked at the time how the facility monitored the temperatures in the .

The maintenance assistant stated at the time he would check the temperature in the hallways and would note it on a sheet of paper that he provided for review. He was asked at the time was there any documentation of what the temperatures were in each , he said he had no documentation to confirm they were monitoring individual resident , .

The maintenance director stated they were going to be replacing the carpets in the .

Class III