

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910711	(X3) DATE SURVEY COMPLETED 09/24/2018
NAME OF PROVIDER OR SUPPLIER MIDTOWN MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 2001 POLK STREET HOLLYWOOD, FL 33020	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced licensure complaint survey, CCR #2018009307, CCR #2018009536, CCR #2018012165, CCR #2018012392 and CCR #2018013388 was conducted on _____ at Midtown Manor, License #6508. The facility had a deficiencies identified at the time of the survey.

A Relicensure revisit survey was conducted in conjunction with the above licensure complaint survey on the same date. See separate report for findings.

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on record review, and interview, it was revealed that the facility failed to ensure a safe living environment for for all residents residing at the facility.

Findings Include:

During an interview on _____ at 3:13 PM with the Local County Agency charged with conducting Health inspections/complaints regarding bedbugs at the facility the following was revealed. The employee stated that they had gone out to do an investigation, and "there was a lot of bed bugs all over. One specific _____ a resident who had a bug crawling on him while I was there." This surveyor was provided a copy of their inspection report dated _____, which states "Observed evidence of bedbugs /bedbugs or _____ bedbugs in _____: East wing- 214,215,305,306,314, and East Wing second floor hallway. West Wing- 317, 319.

During a confidential interview on _____ at 9:31 AM, it was revealed during the presence of local county agency on unknown date, an employee stated one of their investigators noticed "one crawling on our stretcher also after he touched it."

On _____ at 1:23 PM, this surveyor made a telephone call to the representative of Resident #13, who revealed the following. She stated her aunt (resident #13) was standing in line for medication and noticed a bedbug on another resident's shirt. Further stated that they took her out (of the facility) about 2 months ago. "My aunt said it was so bad that there were people sleeping on the terrace because it was so bad." The representative also stated that the paid (a private Pest Control company) to come in and spray.

During numerous confidential resident interviews conducted on _____ between 11:07 AM and 2:35

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

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PM, each resident stated they have or had experienced bedbugs in their had seen them in the facility within the last couple of months . In addition, on between 2:25 PM and 2:45 PM, this surveyor met with the Administrator and Employee B to conduct the Exit Interview. During the interview, this survey asked what their experience has been with bedbugs. Administrator stated that they have someone here once a month to spray." Also stated that they were here today spraying for everything, including Bedbugs. Lastly, the Administrator stated (the Local County Agency charged with conducting Health inspections/complaints) investigated "earlier this month because of bedbugs. They will be back. They found some ones on the floor, which was after the treatment." During further interview with the Administrator on at 2:36 PM, it was revealed the results of the pest inspection from were available. The Administrator stated, the "pest control company identified bedbugs in 220, 305, 302 and 214". between 2:25 PM and 2:45 PM, this surveyor met with the Administrator and Employee B. The findings of the complaint relative to Bedbugs at the facility was discussed. Both Administrator and Employee B acknowledged the findings. Class III		