STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910760	**10/16/2018**
NAME OF PROVIDER OR SUPPLIER **WINDSOR HOUSE**	STREET ADDRESS, CITY, STATE, ZIP CODE **411 HAMILTON CRESCENT** **CLEARWATER, FL 33756**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

On . . . . , a complaint Survey (CCR#2018011063) was conducted at Windsor House. At the time of the survey, the facility had deficiencies.

(License# 5606)

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview the facility failed to honor the resident's rights for a safe, clean and decent living environment, free from pests and in compliance with local department of health requirements.

Findings included:

During a tour of the facility conducted on . . . at 8:34am beginning on the second floor, the following was observed: the first resident was dirty, the sink was dirty and the shower was dirty. The hallway carpets were dirty with hair and paper trash. The hallway air conditioning vent had no cover on it and the filter was full of dust.
The second resident . . . . . dirt on the door and the toilet was dirty, sink and shower were both dirty. had dirt and dust on the box spring mattress, the a foul odor, trash was on the floor and the window blinds were broken.
has no blinds on the little windows, carpet was dirty, trash was on the floor and a television was sitting in the middle of the . . . . The dining . . . . . was dirty.
The hallway (off the dining) floor was dirty, the walls and doors were dirty also.
In . . . . . the floor was dirty, the . . . . . was dirty, the toilet was dirty and there was a brown substance in the shower.
In . . . the carpet was dirty and there were many miscellaneous items piled up in the corners of the , the was dirty, the trash can was full and the exhaust vent had no cover and was dirty.
The sun porch had debris piled up on the left side and was filled with exercise equipment. The courtyard had old walkers, bed rails and other debri piled up against the fence.
(Photographic Evidence Obtained)

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SUMMARY STATEMENT OF DEFICIENCIES
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During a tour of on at 9:36am with a local Department of Health Inspector (DOH), bed bugs were discovered on the back of bed #1's headboard. The DOH inspector confirmed the presence of bed bugs.
(Photographic Evidence Obtained)

During a record review of the DOH inspection report dated , the report reveals that bed bugs were discovered in on the back of bed #1's headboard.
(Photographic Evidence Obtained)

During an interview conducted on at 10:26am, the Administrator acknowledged and confirmed that bed bugs were discovered in . The Administrator stated "(Department of Health) told me we have bed bugs in 2."

During a continued interview conducted on at 10:28am, the Administrator acknowledged the lack of cleanliness of the facility and needed repairs. The Administrator stated "We're trying to hire a new housekeeper ."

Class III