

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 10/31/2018
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966016	(X3) DATE SURVEY COMPLETED 10/15/2018
NAME OF PROVIDER OR SUPPLIER ROYAL OAKS MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 1833 SEMINOLE BLVD LARGO, FL 33778	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments ASSISTED LIVING FACILITY On , 15th, 2018, a biennial re-licensure survey in conjunction with complaint survey (CCR#2018013690) was conducted at Royal Oaks Manors assisted living facility. Deficient practice was identified during the surveys. (License# 10292) 0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC Based on record review, observation and interview, the facility failed to provide a diverse and ongoing activities program to meet the needs, abilities, and interests for residents who reside in the facility. Findings included: A review of the posted Activity Calendar conducted on , revealed two scheduled activities: Sit and Be Fit from 9:00 am to 10:00 am and Karaoke from 1:00 pm to 2:00 pm. Observations of the facility on from 9:10 am to 3:00 pm, revealed no activities were offered at 9:00 am and 1:00 pm., even though they were scheduled on the posted Activities Calendar. Eight resident interviews were conducted on between 9:30 am and 3:00 pm and six of eight residents interviewed confirmed there were very few activities conducted at the facility. Class III 0052 - Medication - Assistance with Self-Admin - 429.256(3-4); 58A-5.0185 (3) Based on observation and interview, the facility failed to observe one (Resident #9) of 4 residents who needed assistance with self-administration of medication take her prescribed medication during the morning medication pass. Findings included:		

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During a tour of the facility on _____ at 9:50 am, Resident #9 was observed sitting at the dining table with a packet of pills labeled "morning" sitting in front of her on the table (photo evidence obtained). The medication packet was labeled as _____, 500 mg. tablet, _____, ER, 100 mg tablet, _____, 200 mg tablet, _____, 100 mg capsule, _____, DR, 30 mg capsule, _____, 25 mg tablet and _____ tablet. The only medication remaining in the packet was _____, 500 mg tablet. During an interview with Resident #9 on _____ at 9:53 am, the resident stated, "They gave me the pill here, it is for pain. I do not have pain right now, so I am waiting until I have some pain." During an interview with the Administrator on _____ at 11:03am, she stated Resident #9 is alert and oriented and refuses the medication in the morning and does not take it right away. The unlicensed staff left the _____ in front of Resident #9 so she can take it when she has pain. Class III 0081 - Training - Staff In-Service - 58A-5.0191(2-3) FAC Based on record review and interview, the facility failed to provide documentation showing 2 (Staff B and Staff C) of 4 direct care staff had received 1 hour of in-service training for _____ control before providing personal care to residents. Findings included: Record review on _____ of the personnel files for direct care staff staff B and direct care staff C revealed Staff B was hired on _____ and Staff C was hired on _____. There was no documentation in their files stating they had received the required 1 hour _____ control training before providing personal care to residents. Staff B was observed working the first shift (7:30 am to 7 pm) at the facility on _____. Staff C was observed on the staffing schedule for _____, 2018 working three days a week from 7:30 pm to 8 am. During an interview with the administrator on _____ at 11:30 am., she confirmed Staff B and Staff C were employees that provided direct care to the residents and they were on the staffing schedule for _____, 2018. She also confirmed Staff B and Staff C did not have any documentation stating they had received the one hour _____ control training in their personnel files.		

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Class III 0082 - Training - / - 58A-5.0191(4) FAC Based on record review and interview, the facility failed to ensure that 2 (Staff B and Staff C) of 4 direct care staff completed a one-time education course on and within 30 days of employment. Findings included: Record review of direct care Staff B's personnel file on revealed she was hired on and Staff C was hired on . There was no evidence of a one-time education course on and within 30 days of employment in their personnel files. When interviewed on at 1:30 pm, the administrator verified there was no evidence of a one-time education course on and within 30 days of employment in their personnel files. Class III 0090 - Training - - 58A-5.0191(11) FAC Based on record review and interview, the facility failed to ensure that 2 (Staff B and Staff C) of 4 direct care staff received a minimum of one hour of training in the facility's policies and procedures regarding () within 30 days after employment. Findings included: Record review of direct care Staff B and Staff C's personnel file on revealed both were hired on . There was no evidence of training on the facility's policies and procedures regarding in their personnel files. When interviewed on at 1:35 pm, the administrator verified there was no evidence of training on the facility's policies and procedures regarding in their personnel files. Class III		