STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953342	**10/22/2018**
NAME OF PROVIDER OR SUPPLIER **PROFESSIONAL HOME CARE III, INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **447 EAST 26 STREET** **HIALEAH, FL 33013**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A wellness monitoring survey was conducted on and concluded on . Professional Home Care III, Inc. with limited mental health component and license #94, had the deficiencies at the time of the survey.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation and interview, the facility failed to provide a working phone for 26 of 26 (Residents 1-26) sampled residents.

Finding included:

Observation on at 8:30 pm the facility did not have a working phone for all residents (1-26).

Interview on at 1:25 pm Resident #13 stated, "I would like to call my mom and my dad. We do not have phone service here."

Interview on at 1:27 pm Resident #14 stated, "We need a working phone, the office took the line off."

Interview on at 1:30 pm Resident #15 stated, "I really want to have a phone to make calls."

On at 2:00 pm, Staff A stated, "I am working on that, we call the telephone company. The line is not working; we are working on put the phone back."

Class III

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on observation, record review, and interview, the facility failed to maintain an accurate medication observation record (MOR) for one of 12 (#1) sampled residents.

Findings included:

Observation on at 9:00 am revealed Resident #1's , morning dosage did not have the pill since - . The pills from - were (open) with the pills inside of the

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bin medication. The pill for was (close) with the pill inside the bin medication.

Interview on at 9:00 am Staff C stated, "This is my initial, but I make a mistake, I want to put an R for refused, and it is not 12:00 pm, yet. I make a mistake. Resident #1 is refusing to take that pill for a week ago."

Interview on at 1:00 pm Resident #1 stated, "I stopped taking the , a week ago, because I do not feel well when I take , They will make an appointment to see my ."

Record review revealed Resident #1's , 100 mg had initials as given (8 am/ 12:00 pm/ 8:00 pm) from 1st - 14th of , 2018. However, Resident #1 had 12:00 pm signed as given.

Class III

0125 - Fiscal - Surety Bonds - 429.27(2) FS; 58A-5.021(3) FAC

Based on record review and interview, the facility failed to obtain a surety bond for four of 12 (#s 9, 10, 11, and 12).

Findings included:

Observation on at 1:00 pm revealed Staff A was searching through all the documents to find the Surety Bond. However, she could not find it.

Record review revealed that the facility was the payee for Residents 9, 10, 11 and 12. The facility received monthly payments from the Social Security of the Residents 9, 10, 11 and 12:

Resident #9 had $750.00
Resident #10 had $750.00
Resident #11 had $750.00
Resident #12 had $804.00
The facility received a total of $3,054 monthly.

Interview on at 1:00 pm Staff A stated, "We do not have a surety bond."

Class III

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0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview, the facility failed to provide a safe living environment.

Findings included:

1) Observation on at 8:30 am revealed # had a strong cigarette odor. Further observation revealed that # 's door was not closing properly. Therefore, the cigarette smoke came from outside.

Observation on at 8:30 am revealed the food storage was missing (in the corner of the door) a tile, and dirt was around it. Further observation showed that the backyard had a broken bed frame with a mattress and broken plastic stair. The backyard has a broken swing chair, and the grass needed cutting. # had a brown box with a red bag, which had dispensable dirty bandaged from Resident #3's care. The box was on top of the bed, and Staff D promptly put it down next to a desk, while Staff D continued mopping the 's floor.

Interview on at 8:30 am Staff C stated, "We keep this box inside of the ."

2) Record review revealed the facility's last health inspection (posted on board) reflected satisfactory issue on . However, the inspection had marked as failure to correct maintenance:

Retouch patched walls with paint in areas where applicable.
Repair water stained calling in #
Clean well vent in dining area from dust accumulation.
Secure loose A/C vent to calling in and patch hole in wall by cable wire.
Provide light fixture covers for fixtures in # and medication closet.
Replace missing lamp in lamp fixture in same
vent in # from heavy dust accumulation.
Observed tiles in , fly traps and effective measures should be utilized to control flies.
Secure loose headboard to bed in # .
Make signal for hand wash only and food prep only more legible on three-compartment sink.
Clean hood and inserts from grease accumulation
Observes fruit flies and other flies in kitchen and food storage , provide flytraps to eliminate files.
Clean floors and corners of kitchen free of food deposits.

Interview on at 10:00 am Staff A stated, "They put satisfactory because the violations do not

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harm."

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on observation, record review, and interview, the facility failed to have an accurate health assessment for three of six sampled residents (2, 3, 4, and 5).

Findings included:

Record review showed Resident #2 (Admitted) had a health assessment (dated) that reflected -dependent ( ), and it reflected that Resident #2 needed assistance with self-administration of medication. Record review revealed Resident #2 had a home health book that reflected daily sugar level and administration of . However, Resident #2's health assessment did not reflect the administration of daily from home health nurse.

Record review showed Resident #3 (Admitted) had a health assessment (dated) that reflected -dependent ( ), and it reflected that Resident #3 needed assistance with self-administration of medication.

Record review revealed that Resident #3 had a home health book that reflected daily sugar level and administration of . However, Resident #3's health assessment did not reflect the administration of daily from home health Nurse.

Interview on at 1:30 pm Staff A stated, "Resident #2 and #3 need assistance with self-administration for their daily medication, but they needed administration of by the home health Nurse. However, I thought that was enough to clarify that."

Observation on at 8:30 am showed a brown box (#). The box had a red bag (dispensable) to through in it, dirty bandaged from Resident #4's care.

Record review revealed that Resident #4 (admitted) had a health assessment dated on . Resident #4's health care did not reflect (home health) care. Resident #4's progress notes from - , communication log from - and home health record did not reflected information, such as stage of the , date of set up and measurement. In addition, Facility did not have Doctor Order for care in file at the time of survey.

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Observation on at 11:30 am revealed Staff B received Resident #4's physician's order ( ) by fax on .

Interview on at 11:30 am Staff B stated, " I request the nurse to send me Resident #4 care's order because I know that I misplace it."

Record review revealed Resident #5 (Admitted) had a health assessment dated . Resident #4's health assessment reflected that he needed assistance for daily living activities (ADLs) and assistance with self-administration of medication.

Observation on at 8:30 am reflected that Resident #5 needed total assistance.

Interview on at 11:30 am Staff A, C, and D revealed resident was total with ADLs. In addition, Staff A, C, and D confirmed that she needed administration of medication.

Interview on at 11:30 am Staff A stated hospice just started to administer Resident #5's medication, on .

Class III