

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968282	(X3) DATE SURVEY COMPLETED 09/12/2018
NAME OF PROVIDER OR SUPPLIER BRENTWOOD AT FORE RANCH	STREET ADDRESS, CITY, STATE, ZIP CODE 4511 SW 48TH AVE OCALA, FL 34474	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint investigation survey (CCR #2018010421, #2018010716, #2018010919 and #2018012764) was conducted at Fore Ranch Senior Housing LLC Assisted Living Facility (License #12234) from 09/11/2018 through 09/12/2018. Deficient practice was identified at the time of the survey.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation and interview, the facility failed to ensure that 1 of 23 sampled residents (Resident #1) was able to retain and use his own clothes and other personal property in his immediate living quarters, so as to maintain individuality and personal dignity.

Findings:

On 09/11/2018 at approximately 9:50 AM, Resident #1 was observed approaching Staff J, LPN (Licensed Practical Nurse), and asking if someone was getting his ostomy supplies. He showed Staff J, LPN, his ostomy bag and stated he told the staff yesterday that his supplies and other personal items went missing from his room. He stated that he had not gotten anything back yet and he needed to change his ostomy bag. He told Staff J, LPN, that he had alerted the staff yesterday (09/11/2018) about his missing items and his things were still missing. Staff J, LPN told Resident #1 that she would ask the DHW (Director of Health and Wellness) to come and talk to him.

On 09/11/2018 at 10:00 AM, Resident #1 was observed talking to the DHW in regards to his missing items. The DHW told the resident that she was working on getting him some ostomy supplies and locating his missing items.

An interview was conducted on 09/12/2018 at 2:51 PM with Resident #1. He stated: "I was and when I came back I was in a different room. Most of my things were missing. I am ok with the room, it is private and the other one I had a room. I don't know what happened to my things and I am pissed because the staff have known for two days now that I needed my ostomy supplies, clothes and other missing items." Resident #1 provided a list of missing items including 1. Blue Satin Jacket Blue Knights with name on it; 2. Jogging pants 2 pair; 3. Shorts; 4. Sock and underwear; 5. nose spray; 6. Small blue flash light; 7. Assorted shorts; 8. Black leather shaving kit and bar of soap; 9. Cardboard box that had 10 items. The resident stated he alerted the facility on Sunday (09/10/2018) morning that his things were missing and no one had done anything about. He stated he spoke to the DHW this morning (Monday, 09/11/2018) and she stated she would send someone to the

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

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local pharmacy to get him some ostomy supplies and they would try to locate his other items. He stated: "It is now almost 3:00 PM and I still don't have any ostomy supplies or have all my other missing items back." When asked if he had filled out a grievance report, he stated that he did not know how to do that and no one said anything about filing a report. During an interview on _____ at 9:40 AM, Resident #1 stated that he did get some ostomy supplies yesterday (_____) afternoon but they were a lesser quality and he had to change them more often and he had not received his missing ostomy supplies or any of his missing items. An interview was conducted on _____ at 3:40 PM with the DHW (Director of Health and Wellness). She stated that she was called on Sunday (_____) morning by staff saying that Resident #1 was missing his ostomy supplies and other personal items. She stated she asked the staff member if he (the resident) would be ok until Monday (_____) morning. Staff replied yes. When she came in Monday (_____) morning, she spoke with Resident #1 and told him they were trying to get him some ostomy supplies and the staff would try to locate his missing items. She stated that Resident #1 was given some ostomy supplies, picked up by staff from the pharmacy by around 3:00 PM on Monday (_____) afternoon. She stated she had contacted Resident #1's wife and she stated she thought the items came back with him to the facility. Class III		