STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965260	**11/05/2018**
NAME OF PROVIDER OR SUPPLIER **AMORE' AT KANNER HIGHWAY LLC**	STREET ADDRESS, CITY, STATE, ZIP CODE **1634 S. KANNER HWY.** **STUART, FL 34994**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced Re-Licensure survey was conducted on , 2018 at Amore' At Kanner Highway, LLC, License #9636. The facility had deficiencies identified at the time of the visit.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on record review and an interview, the facility failed to ensure 1 out of 2 sampled residents (Resident #10) had a face to face examination completed and documented on AHCA Form 1823 (health assessment) within 60 days prior to admision, or within 30 days after admission.

The findings included:

On at 11:00 AM, review of Resident #10's record revealed an initial health assessment completed for admission on was dated .

During interview with the Administrator at this time, she stated that the resident was admitted on and showed this writer the Admission Log with this date of admission. She acknowledged that the resident's health assessment had not been completed within 60 days prior to admission. The facility provided no additional documentation for review at this time.

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on medication record review and staff interview, the facility failed to ensure physician prescribed medication was provided as ordered, for 1 of 5 residents whose medication observation records (MORs) were reviewed (Resident #9).

The findings included:

On , the 2018 MOR for Resident #9 was reviewed. It was noted that Resident #9 had a physician order, dated for , 650 mg to be given by mouth once daily for pain. The MOR indicated this daily medication was to be received at 9:00 AM. There was no documentation on Resident #9's MOR that this medication had been provided for the resident on any day in (-); nor was there any documentation as to why this medication had not been provided.

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On at 11:00 AM, Staff C was asked why there was no documentation as to why the prescribed was not provided as ordered for . Staff C was unable to provide any explanation at the time of the survey.

Class III

0077 - Staffing Standards - Administrators - 429.176 FS; 429.52(4-5),58A-5.019(1) FAC

Based on employee record review and staff interview, the Administrator failed to appoint a facility Manager who has completed CORE Training and passed the CORE competency test requirements.

The findings included:

On , during employee record review for the Facility Manager, it was discovered that the current acting facility Manager had not completed the required CORE Training and passed the CORE competency exam.

During interview with the facility's Administrator on at 1:10 PM, she confirmed she was the Administrator for this facility and a 2nd facility located approximately 7 miles away; both facilities are licensed for more than 16 residents. It was discussed with the Administrator that state regulation requires a Manager to be appointed to each facility, and that Managers must satisfy the same requirements as an Administrator.

Class III

0086 - Training - ADRD - 58A-5.0191(10) FAC

Based on record review and an interview, the facility failed to ensure that 2 of 3 sampled staff (Staff B and C), who have regular contact with or provide direct care to residents with ADRD (and Related) in this facility that maintained a secured area, had completed 4 hours of annual update training in ADRD.

The findings included:

a) The personnel file for Staff B was reviewed for training in ADRD and did not contain documentation of

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4 hours of annual training in ADRD. The following training was documented and available for review:

Staff B-Date of Hire
Last annual 4 hours of training in ADRD dated

b) The personnel file for Staff C was reviewed for training in ADRD and did not contain documentation of 4 hours of annual training in ADRD. The following training was documented and available for review:

Staff C-Date of Hire
Last annual 4 hours of training in ADRD dated

During interview with the Administrator at 12:00 PM on , these findings were discussed. The facility provided no additional documentation for review at this time.

Class III

0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC

Based on record review and an interview, the facility failed to ensure certificates of completed training with all required components were on file, for 2 out of 3 sampled staff (Staff A and B).

The findings included:

On at 11:00 AM, the personnel files for Staff A and B were reviewed. The Assistant Administrator stated at this time that the employees complete orientation that includes training in all required in-services within 30 days of hire. However, the following certificates of training could not be located:

1. Staff A-Date of Hire

a) Facility's Policy and Procedure

2. Staff B-Date of Hire

a) /

These findings were acknowledged by the Administrator during interview at 12:00 PM on . The

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facility provided no additional documentation of the required training certificates for review at this time.

Class

0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on record review and staff interview, the facility failed to offer a contract for execution which contained all of the regulatory required provisions to 2 of 2 legal representatives of residents whose contracts were reviewed (Resident #2 and Resident #10).

The findings included:

During resident record review on . . . . , the following required provisions were missing from the Resident Contracts:

1) Resident #2 -
a) A statement that at least 30 days written notice will be given before any rate increase;
b) A refund policy that conforms to Section 429.24(3) F.S. which states: "The refund policy shall provide that the resident or responsible party is entitled to a prorated refund based on the daily rate for any unused portion of payment beyond the termination date after all charges, including the cost of damages to the residential unit resulting from circumstances other than normal use, have been paid to the licensee...in the case of or discharge due to medical reasons...".
c) The right for a resident to receive a 45 day written notice of discharge.

2) Resident #10 -
a) A refund policy that conforms to Section 429.24(3) F.S. which states: "The refund policy shall provide that the resident or responsible party is entitled to a prorated refund based on the daily rate for any unused portion of payment beyond the termination date after all charges, including the cost of damages to the residential unit resulting from circumstances other than normal use, have been paid to the licensee...in the case of or discharge due to medical reasons...".
b) The right for a resident to receive a 45 day written notice of discharge.

On . . . . . at 10:45 AM, the Administrator was notified of the missing contract provisions. She provided copies of missing pages of the contracts that were not included with the contracts signed by the Residents' Representatives. She stated copies of these pages would be provided to the Representatives to be included with the Residents' contracts.

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Class

0181 - Emergency Plan Approval - 58A-5.026(2) FAC

Based on record review and an interview, the facility failed to submit their Comprehensive Emergency Management Plan annually to the county emergency planning department for review and approval.

The findings included:

On at 11:00 AM, the Administrator stated during interview that the last approved Comprehensive Emergency Management Plan (CEMP) that was submitted to the county was not approved. She provided a letter received by the county stating that the facility's CEMP that was submitted to them on required revisions, and that the facility had not submitted any as of the date of the letter ( ). The facility provided no additional documentation for review at this time.

Class III