STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910625	10/08/2018
NAME OF PROVIDER OR SUPPLIER **NEW HORIZON SENIOR CITIZEN HOME**	STREET ADDRESS, CITY, STATE, ZIP CODE **1745 FOREST DRIVE** **INVERNESS, FL 34453**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

On , 2018, an unannounced complaint investigation survey (CCR #2018014532) was conducted at New Horizon Senior Citizen Home Assisted Living Facility (License #5778) in Inverness, FL. Deficient practice was identified at the time of the survey.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on observation, record review and interview, the facility failed to ensure the Resident Health Assessment (AHCA Form 1823) was completed accurately and reflected the physical status of the resident including functional limitations and an evaluation of the need for supervision or assistance with activities of daily living for 2 of 4 sampled residents (Resident #1 and Resident #5).

Findings:

A record review of Resident #1's Health Assessment (AHCA Form 1823) dated indicated that on page 2, under Section C, the question "Any , 3, or 4 pressure sores" was marked "N" for No.

Record review of Resident #1's physician progress note dated , read: "Patient seen lying in bed, no distress, Hospice on board following, : had yellow . Skin: warm, dry, and on , Assessment /Plan: Stable-Hospice following."

On at 09:50 AM, Resident #5 was observed being assisted with toileting. The resident appeared and Staff A had to tell Resident #5 step by step what to do.

On at 09:50 AM, during an interview, Resident #5's daughter confirmed that her dad was very and needed assistance with his normal daily activities including , bathing, dressing and toileting. She stated this was a recent change over the last several months.

On at 3:00 PM, an interview was conducted with Staff C, who confirmed that Resident #5 was no longer independent with his ADLs (activities of daily living) and needed assist of one staff member for , bathing, dressing and toileting.

A record review of Resident #5's Health Assessment (AHCA Form 1823) dated indicated on page 1 an omission under "Nursing/Treatment/ , Service Requirements". Page 2 indicated the resident to be independent for , bathing, dressing and toileting.

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A record review of Resident #5's physician order dated . . . . . indicated an order for Home Health-Skilled Nursing, Physical . . . , Occupational . . . . , to evaluate and treat due to unsteady gait and increased . .

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on observation, interview and record review, the facility failed to ensure 3 of 3 staff members (Staff A, Staff B, and Staff C) observed for providing incontinence care were qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience.

Findings:

On . . . . . at 09:35 AM, Staff A, Resident Aide, was observed providing incontinence care and toileting to Resident #2. Staff A did not wash her hands before or after assisting the resident.

On at 10:00 AM, Staff A, Resident Aide, was observed providing incontinence care and toileting to Resident #5. Staff A put gloves on and toileted the resident. Brief was dry, so after helping the resident with his pants, Staff A removed gloves and put on clean gloves, not washing her hands before or after putting on gloves. Staff A then took Resident #6 into . . . . . removed the resident's wet brief, placed in trash and bagged it up. Staff A put clean brief on Resident #6, pulled up her pants, sat the resident back in the wheelchair touching the resident wheelchair and clothing with soiled gloves. Then, Staff A touched door handle with soiled gloves, took trash bag to the soiled utility, took off her gloves and did not wash her hands.

On . . . . . at 10:15 AM, Staff A, Resident Aide, was observed providing personal care to Resident #7. Staff A put gloves on without sanitizing or washing her hands, emptied the , into a plastic container. Staff A wiped the end of the opening of bag with a wet wipe and closed the bag, emptied into toilet and flushed, removed gloves and did not wash her hands.

On at 10:45 AM, Staff B, Resident Care Aide, was observed assisting with toileting and incontinence care to Resident #4. Staff B took the resident to his . . , put gloves on and assisted the resident to the toilet. Staff B removed the resident's wet brief and pants and got clean clothes and brief from the closet. Staff B then wiped the resident's bottom after toileting and cleaned him with a clean wash cloth, and without removing gloves or washing hands, put clean brief on and clean clothes on the resident. Staff B then, with dirty gloves, touched wheelchair and the resident, turned on the sink faucet,

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helped resident rinse hands off. There was no soap available. Staff B dried resident's hands and picked up bag of soiled items, touched door handle and wheelchair and took the resident back to common area. Staff B touched the kitchen cart that was blocking hallway with soiled gloves and proceeded to the dirty utility where she then removed dirty gloves and washed her hands.

On [redacted] at 11:15 AM, an observation was made of Resident #9. Staff C, Resident Care Coordinator, went to look for Resident #9 and found him in the [redacted] his wheelchair. Staff C took Resident #9 to his [redacted] put gloves on, took off the resident's wet brief, sat him on toilet, took off his wet pants and cleaned him, put on dry brief and pants and put him back in his wheelchair. Staff C bagged up the soiled items of brief and clothing. Staff C did not remove dirty gloves and touched the resident's clothes, wheelchair and door handle, then took the resident back to common area and discarded of soiled items in dirty utility.

On [redacted] at 10:00 AM, an interview was conducted with Staff A, who confirmed that she did not wash or sanitize her hands after removing gloves and touched clothes, resident wheelchair, and door handles with dirty gloves when toileting and/or changing wet briefs on Resident #2, Resident #5,and Resident #6. Staff A also confirmed that she did not wash her hands after removing gloves after emptying [redacted] for Resident #7.

On [redacted] at 10:45 AM, an interview was conducted with Staff B, who confirmed that she did not wash or sanitize her hands after removing gloves and touched Resident #4's clothes, resident wheelchair, and door handles with dirty gloves that were used during assisting the resident with toileting and changing brief wet with [redacted].

On [redacted] at 11:15 AM, an interview was conducted with Staff C, who confirmed that she did not wash or sanitize her hands after removing gloves and touched Resident #9's clothes and wheelchair.

On [redacted] at 1:45 PM, an interview was conducted with the Administrator. When asked about the proper procedure for wearing gloves during toileting or incontinence care, she stated: "Before performing incontinence care on a resident, the staff should wash their hands or use hand sanitizer, then put gloves on, perform the care, take their gloves off and then wash their hands or use hand sanitizer before touching anything."

A review of the facility's training on "Handwashing!!! The Most Common Mode of Transmission of [redacted] Is Hands"- Specific Indicators, read: "Before: Patient contact, donning gloves, caring for [redacted] devices, and After: Contact with patient skin, contact with body fluids, excretion, contact with open wounds, dressings, removing gloves."

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Class III