STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965645	**11/07/2018**
NAME OF PROVIDER OR SUPPLIER **GULF BREEZE COURTYARD**	STREET ADDRESS, CITY, STATE, ZIP CODE **3428 GULF BREEZE PARKWAY** **GULF BREEZE, FL 32561**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for allegations contained within CCR#2018016502 was conducted at Gulf Breeze Courtyard, license #9976, on and . A generator assessment, and monitoring visit for Limited Nursing Services (LNS) were conducted in conjunction. Deficient practice was identified at the time of the survey.

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview, the facility failed to ensure all existing mechanical & electrical systems (hot water heater) were maintained in good working order causing inadequate water temperatures in 12 of 12 rooms sampled (, , , 1510, 1604, 1609, 1702, 1115, 1201, 1501, 1502, & 1602).

The Findings Included:

Casual discussion with two of the facility residents during an initial tour of the facility on at approximately 9:15AM revealed there was a problem with the facility not having hot water.

During this initial tour, the hot water was turned on in the bathroom sink in and was allowed to run for approximately five minutes while a conversation was held with the resident residing in the room. After 5 minutes, the water was tested by sticking a under the running water and holding it there for several seconds. This test revealed the water to only be luke warm. The same was done in with the same results. Water only felt luke warm to touch.

On at approximately 11:20am, water temperatures were taken with staff member A. Twelve rooms were sampled and temperatures were taken of the water coming from the sinks in these rooms with a thermometer provided by the facility.

- - water temperature measured 89 degrees
- - water temperature measured 87 degrees
- - water temperature measured 88 degrees
- - water temperature measured 102 degrees
- - water temperature measured 97 degrees
- - water temperature measured 101 degrees
- - water temperature measured 108 degrees
- - water temperature measured 97 degrees
- - water temperature measured 101 degrees

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- water temperature measured 90 degrees
- water temperature measured 89 degrees
- water temperature measured 92 degrees

An interview was conducted with administrator on at 12:30pm. He stated that he felt like the hot water system had been struck by lightening during the last storm in the area, and that they had ordered new valves for one side to have them replaced.

According to the American Journal of , the recommended temperature setting for home water heaters is 120 degrees Fahrenheit.

Class III

0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on resident interview and contract review, the facility failed to honor a signed contract by not having an emergency call system in place for 6 of 6 residents (#5, #6, #8,#9, #10 and #12)

The findings are:

Resident #5 was interviewed on at 1:40 pm. He was asked how he could get assistance in his room if needed. He said he would just yell for help.
An interview was conducted with resident #10 on at 1:24 pm. She said if she needed help, she would just scream. She said she in her room after she was admitted and she had to scream, but the staff responded quickly.
Resident # 8 says she cannot see well and when she first got to the facility, she yelled and yelled and no one responded. She was asked if she had a call system in her room and she said, "no, I do not."
An interview with resident #12 was conducted on at 3:54 pm. She said she had to sign a contract and the contract said she would have a call light in her room and she did not.

An interview was conducted with licensed practical nurse, Employee G, on at 7:30AM. She was asked how residents contacted staff for assistance and said the residents who were alert could use their personal phones to call. The other residents were checked on every 1- 2 hours by staff.

The contracts for residents who had evacuated to the facility during Hurricane Michael were reviewed. On the first page of the contract it stated that "emergency call system has been installed in each unit."

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SUMMARY STATEMENT OF DEFICIENCIES
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An interview was conducted with the Administrator on 11/8/18 at 9:00 am . He was asked what emergency call system the contracts were referring to. He said there was a phone in each room connected to the emergency call system. He was asked for a demonstration of the call system in those resident rooms. Resident rooms for #5, #6, #8, #9 and #10 were viewed with the administrator. The rooms were observed with phone jacks, but there were no phones connected (Photographic evidence was obtained).

Class III