STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966840	**12/12/2018**
NAME OF PROVIDER OR SUPPLIER **ENGLISH ESTATES ALF**	STREET ADDRESS, CITY, STATE, ZIP CODE **1340 OXFORD RD** **MAITLAND, FL 32751**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Change of Ownership survey was conducted on . . English Estates Assisted Living Facility, License #10968 had deficiencies at the time of the visit.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observations, record review and interview, the facility failed to maintain a written record of a significant change and that the family and health care provider was contacted for an which resulted in a hospital visit for 1 of 4 sampled residents (#3).

Findings:

Observations on at 9:30 AM, revealed resident #3 has a dark circle underneath her right . . Resident #3 said on at 10 AM, she had a sometime in was transported to the hospital and after . were conducted she had area underneath her . .

Record review for resident #3 revealed there was no documentation found regarding the , the visit to the hospital and that the family and health care provider were notified.

On at 12 PM, the administrator reviewed the record and confirmed the findings.

Class

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28( ) FS 429.27

Based on observations, record review and interview, the facility failed to honor the resident rights and did not give the residents of the facility consideration by notifying them in writing when the facility ownership changed pursuant to 429.12(1) Florida Statue and did not ensure that physical were limited to the use of half rails of 2 of 2 sampled residents who used full rails (#2 and #6).

Findings:

Observations on at 9:15 AM revealed residents #2 and #6 had full bed rails attached to their beds.

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1. Observations of resident #6 revealed she was [redacted] and would not be able to remove the rails.

On [redacted] at 3 PM, the administrator said the family wanted to use the hospital bed for resident #6 because it could be let up and down, she said the rails were on the bed and could be removed because the resident did not require them.

2. The administrator said resident #2 told her she needed the full rails for her [redacted].

On [redacted] at 2:15 PM, resident #2 said she could remove the rails and needed them for mobility while in bed for her [redacted].

3. Record review for resident #3 admitted [redacted] (prior to the change of ownership) revealed there was no documentation to confirm the administrator had informed her of the Change of Owner Ship (CHOW) pursuant to 429.12(1) Florida Statue. The facility obtained the license on [redacted].

The administrator stated on [redacted] at 3:40 PM she had verbally informed the resident's and their families, of the CHOW, she said she did not notify them in writing.

Class III

0050 - Medication - Self Administered Medications - 429.256(2) FS;58A-5.0185(1) FAC

Based on observations, record review and interview, the facility provided assistance with the self-administration of medications to 2 of 4 sampled residents (#2 and #3) whose health care providers documented they did not require assistance.

Findings:

1. On [redacted] at 10 AM resident #2 said the staff assisted her with her medications.

Record review for resident #2 revealed her resident health assessment form (1823) was dated [redacted]. The resident's health care provider documented she did not need assistance with her medications.

Observation on [redacted] at 12:30 PM revealed staff C, the unlicensed caregiver was observed assisting resident #2 with her medications

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2. On [redacted] at 9:50 AM resident #3 said the staff assisted her with her medications.

Record review for resident #3's revealed her resident health assessment form 1823 was dated [redacted].
The resident's health provider documented she did not need assistance with her medications.

Observation on [redacted] at 12:30 PM revealed staff C, the unlicensed caregiver was observed assisting resident #2 with her medications.

On [redacted] at 1 PM, the administrator confirmed the findings. The administrator said she felt both residents required assistance with their medications and would speak with their health care providers.

Class III

0081 - Training - Staff In-Service - 58A-5.0191( ) FAC

Based on personnel record reviews and interview, the facility failed to ensure that 2 of 4 sampled staff (C and B) received the required in-service training.

Findings:

1. Personnel record review for staff B, caregiver hired in [redacted] revealed there was no documentation to confirm she received the following training's:

1 hour [redacted] control in-service training, including universal precautions and facility sanitation procedures
A 3 hours of in-service training that covered resident behavior and needs and providing assistance with the activities of daily living.
At least 2 hours of pre-service orientation prior to interacting with residents that covered resident rights and the facility's license type and services offered by the facility.
A facility specific training on recognizing and reporting resident [redacted], neglect, and [redacted].

2. Personnel record review for staff, C a caregiver hired [redacted], and review of the pre-service orientation dated [redacted] revealed there was no evidence to confirm she had received information regarding the facility's license type and services offered by the facility.

On [redacted] at 3 PM, the administrator confirmed the findings.

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Class III

0082 - Training - / - 58A-5.0191(4) FAC

Based on personnel record review and interview, the facility failed to ensure that direct care staff had completed a one-time education course on ( ) and (Acquired -Deficiency), including the topics prescribed in the Section 381.0035, F.S. within 30 days of employment for 1 of 4 sampled staff (C).

Findings:

Review of the personnel record for staff C, caregiver hired on /2018, revealed there was no evidence to confirm she had completed a one-time education course on .

On at 3 PM, the administrator confirmed the findings.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(6) FAC 429.52 (6), FS

Based on personnel record review and interview, the facility had no evidence to confirm that 2 of 2 sampled unlicensed staff (C and D), who provided assistance with the resident's medications received the initial 6 hours training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).

Findings:

On at 12:30 PM staff C was observed assisting resident #2 with her medications. The administrator said on at 2 PM both staff C and D provided assistance with the resident's medications.

Personnel record review for staff C revealed there was a 2 hour medication course dated , for staff D there was a certificate dated that noted 4 hours medication training "in compliance with health and rehabilitative." Further personnel record review revealed there was no documentation to confirm that they had received the initial 6 hours training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).

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On at 2:40 PM the administrator confirmed the findings.

Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on personnel record review and interview the facility failed to have evidence that 1 of 4 sampled staff (C) had at least one hour of training in the facility's policies and procedures regarding ('s) that included information in Rule 58A-5.0186, F.A.C. within 30 days after employment.

Findings:

Personnel record review for staff C a caregiver hired revealed was no written documentation in her record of the facility's policies. Further personnel record review revealed there was no documentation to confirm that staff C had obtained a 1-hour training.

On at 3 PM, the administrator confirmed the length of the training was not documented.

Class III

0162 - Records - Resident - 58A-5.024(3) FAC

Based on record review and interview, the facility failed to have a copy of the Department of Children and Families form Alternate Care Certification for , ( ), CF-ES 1006, and form for 2 of 2 sampled residents (2 and 5) who received .

Findings:

Review of the change of ownership application received by the agency on revealed the administrator noted she had 3 beds available and 3 were private pay.

Observations on at 9:15 AM, revealed there were 6 resident's present. The administrator stated only residents who received were resident's #2 and #5. The other 4 residents were private pay.

Record review for resident's #2 and #5 revealed there was no copy of the Department of Children and Families form Alternate Care Certification for , ( ), CF-ES 1006,

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form found in the record. There was no documentation to confirm they received .

On at 1 PM, the administrator confirmed the findings and stated she was not aware that the CF-ES 1006 form was required.

Class

0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS

Based on contract review and interview, the facility failed to ensure a residency contract contained all of the required information for 2 of 2 sampled resident contracts (#2 and #3).

Findings:

Review of the contracts for resident #2 dated and resident #3's dated , revealed their contracts did not include the following as required:

A provision stating if after a contract is terminated, the facility intends to make a claim against a refund due the resident, the facility shall notify the resident or responsible party in writing of the claim and shall provide said party with a reasonable time period of no less than 14 calendar days to respond.

On at 1 PM, the administrator confirmed the findings.

Class

0200 - Emergency Environmental Control - 58A-5.036 FAC

Based on review of the Florida health finder.gov and interview, the facility did not within five (5) business days, notify in writing, each resident and the resident's legal representative upon submission of the emergency environmental control plan to the local emergency management agency that the plan had been submitted for review and approval and the final implementation of the plan.

Findings:

Review of the Florida health finder.gov website revealed the facility reported to the agency that their emergency environmental control plan was approved on and their plan's implementation date was noted as .
On at 11 AM, the administrator confirmed she did not within five (5) business days, notify in

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writing the resident's family of the submission and implementation of the plan as required.

Class